

Chapter : 8162 Aqaba Water Company

Vision : To be a role model for management, operation and investment regionally.

Mission : Excellence in providing water and sewage services, efficiency and effectiveness in resources and operations management , using the modern technologies in the field of water and sewage as well as contributing to raise the environmental and health level, continuous quest to provide a fertile environment for investment, and transferring knowledge and experiences, thus contributing to prosperity community and secure its requirements.

Legal Framework: Establishment and Development Agreement of Aqaba Water Company, approved by the Council of Ministers in its decision No. 949, dated 24/2/2004

Strategic Objectives for Unit / Key Performance Indicators										
Strategic Objectives Description	Performance Measurement Indicators		Base Value		Actual Value	Target Value	Preliminary Self Evaluation	Target Value		
			Base Year	Value				2019	2020	2020
			1 - To raise the Company's institutional efficiency	1	Number of staff holding university degree	2018	55	60	65	63
2 - To supply drinking water	1	Percentage of non-revenue water	2018	24.5%	24.2%	23.5%	24.1%	23.5%	23%	22.5%
	2	Percentage of tests conforming to the Jordanian specifications	2018	100%	100%	100%	100%	100%	100%	100%
3 - To provide waste water treatment systems	1	Percentage of completed control inspections	2018	100%	100%	100%	100%	100%	100%	100%

Programs that achieve the Strategic Objectives / Key Performance Indicators											
Programs		Description of Performance Indicators		Base Value		Actual Value	Target Value	Preliminary Self Evaluation	Target Value		
				Base Year	Value				2019	2020	2020
				9061	Administration and Support Services	1	Degree of service recipients' satisfaction	2018	90%	90%	92%
2	Percentage of current round collection average	2018	83%			84%	89%	85%	89%	90%	91%
3	Percentage of automatic billing	2018	100%			100%	100%	100%	100%	100%	100%
4	Average training hours for each employee	2018	15			16	17	10	17	18	19
9062	Water	1	Average water distribution continuity	2018	95%	96%	98%	98%	98%	98%	98%
		2	Average technical loss of each extension	2018	650	640	600	590	580	560	540
		3	Number of buildings served with water	2018	18000	18250	19300	18750	19000	19250	19500
9063	Sewerage	1	Percentage of inhabitants served with sanitary drainage	2018	95%	95%	96%	96%	97%	98%	99%
		2	Percentage of treated water to treated wastewater.	2018	53%	55%	60%	56%	60%	65%	70%

Programs Appropriations										
Programs			Actual	Estimated	Re-estimated	Estimated	indicative	indicative		
			2019	2020	2020	2021	2022	2023		
9061	Administration and Support Services	Current	12969325	14837000	14026129	15870000	16639000	16819000		
		Capital	0	100000	25000	0	0	0		
		Total	12969325	14937000	14051129	15870000	16639000	16819000		
9062	Water	Current	0	0	0	0	0	0		
		Capital	693963	800000	725000	575000	575000	575000		
		Total	693963	800000	725000	575000	575000	575000		
9063	Sewerage	Current	0	0	0	0	0	0		
		Capital	132542	700000	250000	595000	775000	825000		
		Total	132542	700000	250000	595000	775000	825000		
		Total of Current	12969325	14837000	14026129	15870000	16639000	16819000		
		Total of Capital	826505	1600000	1000000	1170000	1350000	1400000		
		Total of Chapter	13795830	16437000	15026129	17040000	17989000	18219000		

Capital Projects Appropriations According to Program

Prog.	Projects		Actual	Estimated	Re-estimated	Estimated	indicative	indicative
			2019	2020	2020	2021	2022	2023
9061	006	Oracle Systems Development Project	0	100000	25000	0	0	0
		Total of Program	0	100000	25000	0	0	0
9062	006	Establishing water networks in Al-Qwairah	48715	50000	50000	25000	25000	25000
	018	Maintaining water stations	100326	100000	100000	50000	50000	50000
	025	Establishing new water reservoirs	51722	100000	100000	50000	50000	50000
	027	Establishing miscellaneous water networks in Aqaba city	319984	450000	400000	250000	250000	250000
	028	Updating pumping systems in water stations	36140	50000	50000	100000	100000	100000
	034	Water wells maintenance	38100	50000	25000	100000	100000	100000
	045	Development of infrastructure of sub-networks and household extensions	98976	0	0	0	0	0
		Total of Program	693963	800000	725000	575000	575000	575000
9063	002	Lifting and Purification Stations Maintenance Project	22635	50000	50000	175000	175000	175000
	013	Miscellaneous Sewerage projects	0	200000	50000	0	0	0
	025	Completing the Sha'biya network/ 1st phase	0	150000	0	0	0	0
	031	Expanding the mechanical station.	109907	300000	150000	420000	600000	650000
		Total of Program	132542	700000	250000	595000	775000	825000
		Total	826505	1600000	1000000	1170000	1350000	1400000

Budget Summary of

Chapter : 8162 Aqaba Water Company

(In JDs)

	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
Revenues							
142	Revenues of Selling Goods and Services	14979672	20733000	15339000	18412000	19419000	19769000
Total Revenues		14979672	20733000	15339000	18412000	19419000	19769000
Expenditures							
A - Current Expenditures							
211	Salaries, Wages and Allowances	5162811	5323000	5276000	5588000	5735000	5886000
212	Social Security Contributions	698691	725000	725000	773000	796000	825000
221	Use of Goods and Services	6686195	8364000	7600129	8914000	9513000	9513000
282	Other Miscellaneous Expenditures	421628	425000	425000	595000	595000	595000
Total Current Expenditures		12969325	14837000	14026129	15870000	16639000	16819000
B - Capital Expenditures							
202001	Capital - Domestic Funding	826505	1600000	1000000	1170000	1350000	1400000
Total Capital Expenditures		826505	1600000	1000000	1170000	1350000	1400000
Total Expenditures		13795830	16437000	15026129	17040000	17989000	18219000
Deficit \ Surplus before Financing		1183842	4296000	312871	1372000	1430000	1550000
FINANCING BUDGET							
A - Uses							
5119007	Reserves for Liabilities Repayment	1510129	6022000	1823000	3195000	4625000	6175000
5119008	Repayment of Liabilities	1324489	0	0	0	0	0
Total Uses		2834618	6022000	1823000	3195000	4625000	6175000
B - Sources							
4113001	Budget Surplus before financing	1183842	4296000	312871	1372000	1430000	1550000
4119004	Usage of reserves for liabilities repayment	1650776	1726000	1510129	1823000	3195000	4625000
Total Sources		2834618	6022000	1823000	3195000	4625000	6175000
Deficit \ Surplus after Financing		0	0	0	0	0	0

Revenues

Chapter 8162 Aqaba Water Company

(In JDs)

Group No.	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
1421		Sales of Market Governmental Units						
	055	Current Revenues for Aqaba Water Company						
	001	Water costs	12430506	15160000	11192000	13859000	14154000	14458000
	002	Sales of treated water	1794502	3576000	2703000	2895000	3465000	3465000
	999	Miscellaneous Revenues	249349	415000	214000	394000	400000	406000
		Total of Item	14474357	19151000	14109000	17148000	18019000	18329000
		Total	14474357	19151000	14109000	17148000	18019000	18329000
1422		Administrative Fees						
	901	Fees collected by government units						
	035	Subscriptions Fees	505315	722000	480000	489000	602000	618000
	036	Sewerage tax fees	0	860000	750000	775000	798000	822000
		Total of Item	505315	1582000	1230000	1264000	1400000	1440000
		Total	505315	1582000	1230000	1264000	1400000	1440000
		Total Revenues	14979672	20733000	15339000	18412000	19419000	19769000

Overall Summary of Current Expenditures for the Years 2019 - 2023

Chapter : 8162 Aqaba Water Company

(In JDs)

Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
21		Compensations of Employees						
2111		Salaries, Wages and Allowances						
	102	Unclassified Employees	3051091	3070000	3070000	3363000	3463000	3567000
	104	Workers' Wages	354312	360000	359000	353000	364000	375000
	105	Personal Cost of Living Allowance	366266	420000	400000	423000	436000	449000
	110	Overtime Allowance	185000	185000	185000	185000	185000	185000
	111	Additional Allowance	696692	717000	695000	674000	694000	715000
	113	Transportation Allowance	4650	5000	3000	5000	5000	5000
	114	Transport Allowance	4800	66000	64000	85000	88000	90000
	116	Employees' Bonuses	500000	500000	500000	500000	500000	500000
		Total	5162811	5323000	5276000	5588000	5735000	5886000
2121		Social Security Contributions						
	301	Social Security	698691	725000	725000	773000	796000	825000
		Total	698691	725000	725000	773000	796000	825000
22		Use of Goods and Services						
2211		Use of Goods and Services						
	201	Rents	18468	19000	19000	19000	19000	19000
	202	Telecommunications Services	69367	100000	80000	80000	80000	80000
	204	Electricity	3100000	3160000	3160000	3500000	3500000	3500000
	205	Fuels	95000	130000	130000	130000	130000	130000
	206	Maintenance of Machines, furniture and accessories	36480	22000	22000	20000	20000	20000
	207	Maintenance of vehicles, equipment and accessories	45813	55000	55000	55000	55000	55000
	208	Repair and maintenance of buildings and accessories	6437	9000	9000	9000	9000	9000
	209	Stationery, Publications and Office Supplies	34000	40000	33129	35000	35000	35000
	210	Substances and raw materials (medicines, clothes, food, films, etc..)	53267	70000	70000	55000	55000	55000
	211	Cleaning services and supplies including cleaning contracts	30000	30000	30000	35000	35000	35000
	212	Insurance	55000	55000	55000	60000	60000	60000
	213	Official Travel Missions	8000	16000	14000	15000	15000	15000
	214	Goods and services expenses	3134363	4658000	3923000	4901000	5500000	5500000
		Total	6686195	8364000	7600129	8914000	9513000	9513000
28		Other Expenditures						
2821		Other Miscellaneous Expenditures						
	302	Contributions	375000	375000	375000	550000	550000	550000
	303	Scientific scholarships and training courses	6628	10000	10000	5000	5000	5000
	305	Non-Employees' Bonuses	40000	40000	40000	40000	40000	40000
		Total	421628	425000	425000	595000	595000	595000
Total of Chapter			12969325	14837000	14026129	15870000	16639000	16819000

Current Expenditures According to Program for the Years 2019 - 2023

Chapter : 8162 Aqaba Water Company

(In JDs)

Program 9061 Administration and Support Services								
Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
21		Compensations of Employees						
2111		Salaries, Wages and Allowances						
	102	Unclassified Employees	3051091	3070000	3070000	3363000	3463000	3567000
	104	Workers' Wages	354312	360000	359000	353000	364000	375000
	105	Personal Cost of Living Allowance	366266	420000	400000	423000	436000	449000
	110	Overtime Allowance	185000	185000	185000	185000	185000	185000
	111	Additional Allowance	696692	717000	695000	674000	694000	715000
	113	Transportation Allowance	4650	5000	3000	5000	5000	5000
	114	Transport Allowance	4800	66000	64000	85000	88000	90000
	116	Employees' Bonuses	500000	500000	500000	500000	500000	500000
	001	Employees' bonuses	250000	250000	250000	250000	250000	250000
	011	Additional Salaries	250000	250000	250000	250000	250000	250000
		Total	5162811	5323000	5276000	5588000	5735000	5886000
2121		Social Security Contributions						
	301	Social Security	698691	725000	725000	773000	796000	825000
		Total	698691	725000	725000	773000	796000	825000
22		Use of Goods and Services						
2211		Use of Goods and Services						
	201	Rents	18468	19000	19000	19000	19000	19000
	202	Telecommunications Services	69367	100000	80000	80000	80000	80000
	204	Electricity	3100000	3160000	3160000	3500000	3500000	3500000
	205	Fuels	95000	130000	130000	130000	130000	130000
	002	Saloon vehicles	25000	30000	30000	30000	30000	30000
	003	Transport vehicles and heavy equipment	70000	100000	100000	100000	100000	100000
	206	Maintenance of Machines, furniture and accessories	36480	22000	22000	20000	20000	20000
	207	Maintenance of vehicles, equipment and accessories	45813	55000	55000	55000	55000	55000
	208	Repair and maintenance of buildings and accessories	6437	9000	9000	9000	9000	9000
	209	Stationery, Publications and Office Supplies	34000	40000	33129	35000	35000	35000
	210	Substances and raw materials (medicines, clothes, food, films, etc..)	53267	70000	70000	55000	55000	55000
	211	Cleaning services and supplies including cleaning contracts	30000	30000	30000	35000	35000	35000
	212	Insurance	55000	55000	55000	60000	60000	60000
	213	Official Travel Missions	8000	16000	14000	15000	15000	15000
	214	Goods and services expenses	3134363	4658000	3923000	4901000	5500000	5500000
	010	Fees and Commissions	13000	15000	15000	25000	25000	25000
	013	Services, security and guarding contracts	149779	150000	150000	150000	150000	150000
	032	Renting vehicles and trucks	47000	57000	57000	55000	55000	55000
	056	Legal consultations	25000	35000	25000	35000	35000	35000
	059	Operating maintenance of wells and networks	250000	400000	225000	300000	300000	300000
	060	Conferences and lectures	49584	40000	40000	40000	40000	40000
	105	Purchasing water from other sources	1400000	2300000	1750000	2200000	2500000	2500000
	119	Operational expenses for Sewerage stations/ contract projects	1200000	1661000	1661000	2096000	2395000	2395000
		Total	6686195	8364000	7600129	8914000	9513000	9513000

Current Expenditures According to Program for the Years 2019 - 2023

Chapter : 8162 Aqaba Water Company

(In JDs)

Program 9061 Administration and Support Services								
Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
28		Other Expenditures						
2821		Other Current Expenditures						
	302	Contributions	375000	375000	375000	550000	550000	550000
	303	Scientific scholarships and training courses	6628	10000	10000	5000	5000	5000
	305	Non-Employees' Bonuses	40000	40000	40000	40000	40000	40000
Total			421628	425000	425000	595000	595000	595000
Total of Program			12969325	14837000	14026129	15870000	16639000	16819000
Total of Chapter			12969325	14837000	14026129	15870000	16639000	16819000

Overall Summary of Capital Expenditures for the Years 2019 - 2023

Chapter : 8162 Aqaba Water Company

(In JDs)

Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
		Expenditures						
22		Use of Goods and Services						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance	161061	200000	175000	325000	325000	325000
	512	Operating and Sustaining Expenditures	135116	150000	75000	100000	100000	100000
		Total	296177	350000	250000	425000	425000	425000
		Fixed Assets						
31		Non-financial Assets						
3111		Fixed Assets						
	508	Works and Constructions	530328	1250000	750000	745000	925000	975000
		Total	530328	1250000	750000	745000	925000	975000
		Total of Chapter	826505	1600000	1000000	1170000	1350000	1400000

Capital Expenditures According to Program and Projects for the Years 2019 - 2023

Chapter : 8162 Aqaba Water Company

(In JDs)

Program : 9061 Administration and Support Services

Project : 006 Oracle Systems Development Project

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	015	Operating systems and software	0	100000	25000	0	0	0
		Total of Item	0	100000	25000	0	0	0
		Total of Project	0	100000	25000	0	0	0
		Total of Program	0	100000	25000	0	0	0

Capital Expenditures According to Program and Projects for the Years 2019 - 2023

Chapter : 8162 Aqaba Water Company

(In JDs)

Program : 9062 Water

Project : 006 Establishing water networks in Al-Qwareh

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions						
	019	Construction of water networks	48715	50000	50000	25000	25000	25000
		Total of Item	48715	50000	50000	25000	25000	25000
		Total of Project	48715	50000	50000	25000	25000	25000

Project : 018 Maintaining water stations

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
22		Use of Goods and Services						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance						
	013	Maintenance and modernization of stations	100326	100000	100000	50000	50000	50000
		Total of Item	100326	100000	100000	50000	50000	50000
		Total of Project	100326	100000	100000	50000	50000	50000

Project : 025 Establishing new water reservoirs

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions						
	045	Construction of and completing reservoirs	51722	100000	100000	50000	50000	50000
		Total of Item	51722	100000	100000	50000	50000	50000
		Total of Project	51722	100000	100000	50000	50000	50000

Project : 027 Establishing miscellaneous water networks in Aqaba city

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions						
	019	Construction of water networks	319984	450000	400000	250000	250000	250000
		Total of Item	319984	450000	400000	250000	250000	250000
		Total of Project	319984	450000	400000	250000	250000	250000

Project : 028 Updating pumping systems in water stations

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	015	Operating systems and software	36140	50000	50000	100000	100000	100000
		Total of Item	36140	50000	50000	100000	100000	100000
		Total of Project	36140	50000	50000	100000	100000	100000

Capital Expenditures According to Program and Projects for the Years 2019 - 2023

Chapter : 8162 Aqaba Water Company

(In JDs)

Program : 9062 Water								
Project : 034 Water wells maintenance								
Fund Source : 202001 Capital - Domestic Funding								
Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
22		Use of Goods and Services						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance						
	010	Wells maintenance	38100	50000	25000	100000	100000	100000
		Total of Item	38100	50000	25000	100000	100000	100000
		Total of Project	38100	50000	25000	100000	100000	100000
Project : 045 Development of infrastructure of sub-networks and household extensions								
Fund Source : 202001 Capital - Domestic Funding								
Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	028	Water stations expenditures	98976	0	0	0	0	0
		Total of Item	98976	0	0	0	0	0
		Total of Project	98976	0	0	0	0	0
		Total of Program	693963	800000	725000	575000	575000	575000

Capital Expenditures According to Program and Projects for the Years 2019 - 2023

Chapter : 8162 Aqaba Water Company

(In JDs)

Program : 9063 Sewerage

Project : 002 Lifting and Purification Stations Maintenance Project

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
22		Use of Goods and Services						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance						
	013	Maintenance and modernization of stations	22635	50000	50000	175000	175000	175000
		Total of Item	22635	50000	50000	175000	175000	175000
		Total of Project	22635	50000	50000	175000	175000	175000

Project : 013 Miscellaneous Sewerage projects

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions						
	020	Construction of Sewerage networks	0	200000	50000	0	0	0
		Total of Item	0	200000	50000	0	0	0
		Total of Project	0	200000	50000	0	0	0

Project : 025 Completing the Sha'biya network/ 1st phase

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions						
	020	Construction of Sewerage networks	0	150000	0	0	0	0
		Total of Item	0	150000	0	0	0	0
		Total of Project	0	150000	0	0	0	0

Project : 031 Expanding the mechanical station.

Fund Source : 202001 Capital - Domestic Funding

Group	Item	Description	Actual 2019	Estimated 2020	Re-estimated 2020	Estimated 2021	Indicative 2022	Indicative 2023
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions						
	023	Stations construction and completion	109907	300000	150000	420000	600000	650000
		Total of Item	109907	300000	150000	420000	600000	650000
		Total of Project	109907	300000	150000	420000	600000	650000
		Total of Program	132542	700000	250000	595000	775000	825000
		Total of Chapter	826505	1600000	1000000	1170000	1350000	1400000