#### Chapter: 0802 Royal Medical Services

Creation: The royal medical services was established in 1941 to provide medical care for the members of

Jordanian Armed Forced and all security bodies and it witnessed a notable development early in 1963 to expand in establishing hospitals and medical centers and in all sub medica specialities and

introducing modern medical equipment.

Vision: To be the excellent reference in providing safe medical care that matches the advanced countries.

Mission: Providing an excellent and safe medical care, with high quality and reasonable costs for all citizens,

and committing to developing, enhancing, and optimally utilizing the resources, through qualified medical staff and modern techniques, for the purposes of contributing in enhancing the level of

medical care in Jordan.

#### Tasks of the Ministry / Department:

- Provide health service and prevention for all Jordan armed forces employees.

- Provide specialized health services for Arab brothers.
- Provide health service and prevention for citizens in the areas where the hospitals of Ministry of Health are not available.
- Establish and supervise health, educational and training institutes and institutions.
- Provide health protection and service through the international peacekeeping forces.

#### Ministry/Department Contribution to the National Objectives:

- Establish health institutions caring for the health of citizen focusing on continuous training and excellency in the medical field keeping pace with the rapid development in the field of locally, regionally and internationally.

#### Major Issues and Challenges which face the Ministry / Department:

- \_ Increase in treatments prices and medical consumables annually.
- \_ Long time passed on the establishement of the infrastructure of facilities and equipment which entitles huge amounts for maintaining and replacing them.
- \_ Inadequate financial allocations in spite of growth in the budget.
- High financial cost against distinguished medical service in comparison with the remaining medical institutions.

### Chapter: 0802 Royal Medical Services

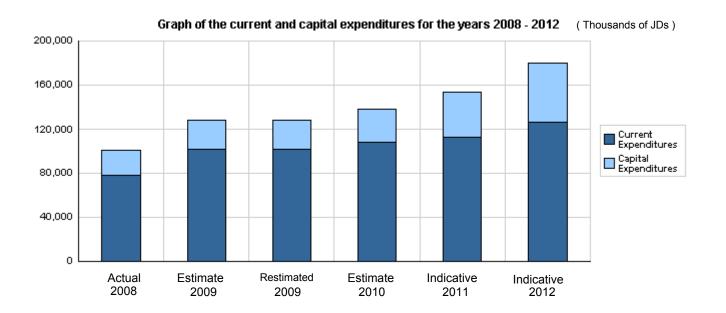
Strategic Objectives and Performance Indicators of the Ministry / Department										
Otrata via Obia ativa		Dorformana Indicator		Value	Actual Value	Target Value	Primary Self Evaluation		arget Value	
Strategic Objective		Performance Indicator	year	Value	2008	2009	2009	2010	2011	2012
1 - Improving the quality of		Average of nurse for each doctor.	2007	1:2.3	1:2.3	1:2.7	1:2.7	1:3	1:3.2	1:3.2
medical services, and ensuring their sustainability according to scientific standards	I L	Number of people covered with health nsurance.	2007	1520000	1650000	1800000	1700000	1780000	1860000	1950000

	Key Information of the Ministry / Department									
No.	o. Description 2006 2007 2008 2009 2010									
1	Number of hospitals.	11	11	11	11	13				
2	Number of medical centers.	3	3	7	12	12				
3	Number of dental clinics.	57	62	65	71	75				
4	Number of beds in hospitals.	1917	2117	2131	2131	2802				

# Overall Summary of Expenditures for Chapter 0802- Royal Medical Services for the years 2008 - 2012

(JDs)

(020)							
		Actual	Estimate	Re_Estimate	Estimate	Indica	ative
	Description	2008	2009	2009	2010	2011	2012
Group		Current Ex	penditures		,		
2111	Salaries, Wages and allowances	78,000,000	101,500,000	101,500,000	108,500,000	113,000,000	126,000,000
	Total current expenditures	78,000,000	101,500,000	101,500,000	108,500,000	113,000,000	126,000,000
		Capital Ex	penditures				
3111	Buildings and Constructions	11,600,000	12,700,000	12,700,000	15,300,000	27,000,000	28,000,000
3112	Machinary and Equipment	8,319,000	10,100,000	10,100,000	11,200,000	10,500,000	21,000,000
3113	Other Fixed Assets	1,000,000	1,600,000	1,600,000	1,800,000	1,800,000	2,800,000
3122	Inventories	2,081,000	2,600,000	2,600,000	1,700,000	1,700,000	2,200,000
	Total capital expenditures	23,000,000	27,000,000	27,000,000	30,000,000	41,000,000	54,000,000
	Treasury	23,000,000	27,000,000	27,000,000	30,000,000	41,000,000	54,000,000
	Total current and capital expenditures	101,000,000	128,500,000	128,500,000	138,500,000	154,000,000	180,000,000

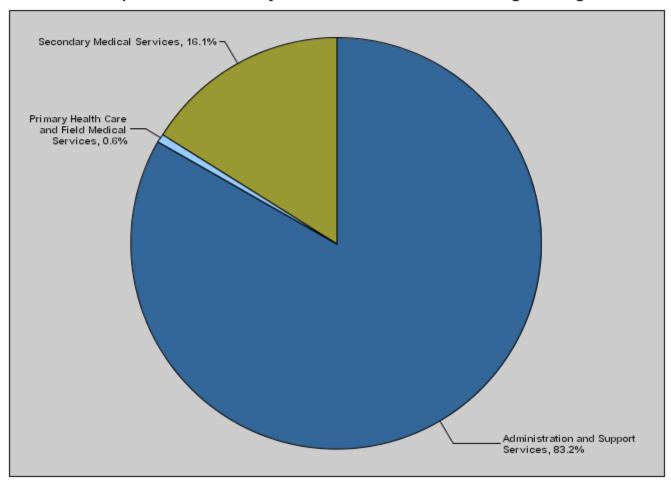


## Budget of Chapter 0802 - Royal Medical Services For the Year 2010 Distributed According to Program

(In JD's)

Prog.	Description	Current Expenditures	Capital Expenditures	Total Expenditures
1201	Administration and Support Services	108,500,000	6,800,000	115,300,000
1205	Primary Health Care and Field Medical Services	0	900,000	900,000
1210	Secondary Medical Services	0	22,300,000	22,300,000
	Total	108,500,000	30,000,000	138,500,000

## Total Expenditures for the year 2010 Distributed According to Program



#### Budget Chapter 0802 - Royal Medical Services Distributed According to the Program

#### 1201 Administration and Support Services Program

#### Objective of the program:

Serve all medical services programs such as paying salaries, purchasing necessary medical treatments and consumables to maintain work in hospitals in the center and in governorates and to provide supportive administrative and financial services and support to achieve desired strategic objectives.

#### The strategic objective related to the program :

Improve the quality of medical services and ensure their continuity as per the international standards.

#### Directorates associated with the program:

- 1- Financial department.
- 2- Human resources, operations and training.
- 3- Medical warehouses.

#### Services provided by the program :

- 1- Participate in the preparation of annual draft budget of the medical services.
- 2- Supervise and regulate specialized and medical workshops and seminars.
- 3- Prepare administrative, financial and statistical works of decision makers in the royal medical services.

#### Performance Measurement Indicators for program Performance Measurement First Self Actual Target Target Indicator Base value Value Evalution Value Year 2008 2009 2009 2010 2011 2012 Satisfaction degree of client. 82% 86% 86% 87% 88% 88% 2007 80%

/ In IDa

	Appropriations OF Administration and Support Services Program as Per Activities and Projects. (In JDs.)										
			Estimate	Re_Estimate	Estimate	Indic	ative				
Activities and Projects		2008	2009	2009	2010	2011	2012				
Current Expenditures		78,000,000	101,500,000	101,500,000	108,500,000	113,000,000	126,000,000				
2111	Salaries, Wages and allowances	78,000,000	101,500,000	101,500,000	108,500,000	113,000,000	126,000,000				
Capital	Capital Expenditures		8,100,000	8,100,000	6,800,000	7,000,000	14,000,000				
001	Machineries development and mode	500,000	700,000	700,000	500,000	500,000	1,000,000				
002	Renovation of medical and non-med	3,081,000	4,200,000	4,200,000	3,500,000	3,500,000	5,000,000				
003	Developing and remodelling building	2,600,000	3,200,000	3,200,000	2,800,000	3,000,000	8,000,000				
Program / Treasury		6,181,000	8,100,000	8,100,000	6,800,000	7,000,000	14,000,000				
	Total Program	84.181.000	109.600.000	109.600.000	115.300.000	120.000.000	140.000.000				

#### Budget Chapter 0802 - Royal Medical Services Distributed According to the Program

#### 1205 Primary Health Care and Field Medical Services Program

#### Objective of the program :

Improve the quality of initial health services provided to citizens through the health centers in different governorates as well as the existance of field hospitals in the remote areas.

#### The strategic objective related to the program :

Improve the quality of medical services and ensure their continuity as per international standards.

#### Directorates associated with the program :

- 1- Medical supply.
- 2- Pharmacy and medicine.
- 3- Nutrition and supportive vocations.
- 4- Humanitarian missions and peace keeping.

#### Services provided by the program :

1- Provide medical services for beneficiaries and subscribers through the military medical centers, and mobile clinics and hospitals spreading in the Kingdom.

Performance Measurement Indicators for program										
Performance Measurement Indicator		Value	Actual value	Target Value	First Self Evalution	Target				
	Year		2008	2009	2009	2010	2011	2012		
1 Number of field medicine units.	2007	34	35	35	35	36	37	38		
Number of health education lectures.	2007	69	72	80	80	80	82	85		

Appropriations OF Primary Health Care and Field Medical Services Program as Per Activities and Projects. (In JDs)									
Activities and Projects		Actual	Estimate	Re_Estimate	Estimate	Indic	ative		
		2008	2009	2009	2010	2011	2012		
Current Expenditures		0	0	0	0	0	0		
Capital Expenditures		800,000	900,000	900,000	900,000	1,000,000	3,000,000		
001	Modernizing and developing equipm	800,000	900,000	900,000	900,000	1,000,000	3,000,000		
Program / Treasury		800,000	900,000	900,000	900,000	1,000,000	3,000,000		
Total Program		800,000	900,000	900,000	900,000	1,000,000	3,000,000		

#### Budget Chapter 0802 - Royal Medical Services Distributed According to the Program

#### 1210 Secondary Medical Services Program

#### Objective of the program:

Supervise provided health services by the medical services hospitals spreaded in the different governorates

#### The strategic objective related to the program :

Improve the quality of medical services and ensure their continuity as per international standards.

#### Directorates associated with the program :

- 1- Medical Supply Directorate.
- 2- Pharmacy and Medicine Directorate.
- 3- Nutrition and Medical Occupations Directorate.

#### Services provided by the program :

1- Provide medical services for beneficiaries and subscribers of all forms from the moment of entering the hospital til leaving it in different governorates in the Kingdom.

#### Performance Measurement Indicators for program Performance Measurement Actual Target First Self Target Indicator Base Evalution value Value Value Year 2008 2009 2009 2010 2011 2012 Average of doctor per bed. 68% 70% 68% 70% 73% 75% 2007 64% 75% 75% 80% 80% 80% Occupancy percentage in hospitals. 70% 2007 64%

	Appropriations OF Secondary Medical Services Program as Per Activities and Projects. (In JDs)								
Activities and Projects		Actual	Estimate	Re_Estimate	Estimate	Indic	ative		
		2008	2009	2009	2010	2011	2012		
Current Expenditures		0	0	0	0	0	0		
Capital Expenditures		16,019,000	18,000,000	18,000,000	22,300,000	33,000,000	37,000,000		
001	Developing and modernizing equipm	7,019,000	8,500,000	8,500,000	9,800,000	9,000,000	17,000,000		
002	Establishment of Al Mafraq Hospita	2,000,000	3,500,000	3,500,000	7,000,000	12,000,000	10,000,000		
003	Establishment of Jerash and Ajloun	5,000,000	6,000,000	6,000,000	5,500,000	12,000,000	10,000,000		
004	Establishing Qweireh Hospital	2,000,000	0	0	0	0	0		
Program / Treasury		16,019,000	18,000,000	18,000,000	22,300,000	33,000,000	37,000,000		
Total Program		16,019,000	18,000,000	18,000,000	22,300,000	33,000,000	37,000,000		