

## Chapter : 3201 Ministry of Communications and Information Technology

- Creation:** Post and Telegraph Department was established on 1921 and it presented telegraph and post services for the Emirate of Transjordan and in 1951 a specialized Ministry for Communication was established. In 1971, Communication and Telecommunication Institution was established and the name of Communication Ministry was changed to Ministry of Post and Communication as per law no.(13) for 1995 and in 2002, this law was modified as per the amended law for temporary communication law no.(8) for 2002 and according to this law the name of Ministry of Post and Communication was changed into Ministry of Communication and IT.
- Vision :** Communications and Information Technology and Post sectors which are effectively competitive and that contribute to realizing the objectives of social and economic development in the Kingdom, in order to enhance the quality of citizens' life.
- Mission:** Creating a legal environment and contributing to the establishment of an investment environment that contributes to creating a market that encourages creativity, delivers goods and services at reasonable prices for citizens and supporting the private sector's competitiveness in the fields of communication, information technology, and post, locally, regionally, and internationally, as well as enhancing the efficiency and readiness of the Jordanian youth, in addition to deepening society's acquaintance with communication and information technology applications.

### Tasks of the Ministry / Department:

- \_ Prepare the public policy of communications and Information Technology sectors in the Kingdom and coordinate with the concerned people in both sectors.
- \_ Enhance the competitive position of Jordan on the international level in the field of communication and Information Technology.
- \_ Remove obstacles before the communications and information technology in cooperation and coordination with different entities.
- \_ Implement e-government and fiber optic network programs.
- \_ Spread public awareness of the significant role of communication and information technology in the economic and social advance and development in the Kingdom.
- \_ Encourage the usage of advanced educational and training programs in the field of communication and information technology including the usage of internet, commerce and e-transactions.
- \_ Encourage the technological development related to communication, information technology and related researches.
- \_ Take care of Jordan's interests in the regional and international countries and organizations as well as the international unions concerned with communication and information technology affairs.
- \_ Suggest the policy related to the comprehensiveness of services and offer on the cabinet for approval.
- \_ Set plans for encouraging investment in the fields of communication and information technology in the Kingdom on the basis of competition.
- \_ Set laws and regulations related to communications and IT sectors in coordination with the commission and raise them to the Cabinet.
- \_ Follow up the implementation of the Kingdom's obligations arising from international agreements associated with communication and information technology.

### Ministry/Department Contribution to the National Objectives:

- \_ To provide Jordan with efficient facilities and infrastructure with high revenues.
- \_ Restructure the public sector to be more productive and effective.
- \_ Develop the Jordanian economy to be prosper and open to regional and international markets.

### Major Issues and Challenges which face the Ministry / Department:

- \_ Non-availability of some expertise to cover some necessary and vital fields for communication sector.
- \_ Instability of the region politically and economically.
- \_ Depletion of expertise and competencies and inability to preserve them due to private sector competitiveness.
- \_ Regional and international competitiveness in communications and IT sectors.

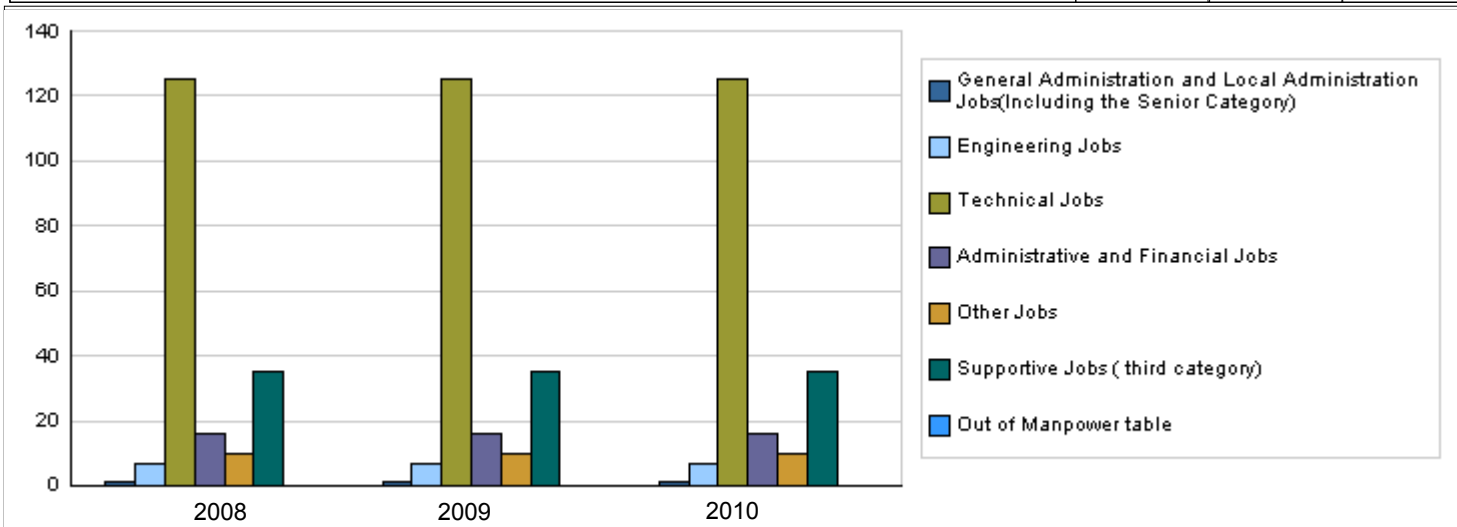
# Chapter : 3201 Ministry of Communications and Information Technology

## Strategic Objectives and Performance Indicators of the Ministry / Department

Strategic Objective	Performance Indicator	base year	Value	Actual Value	Target Value	Primary Self Evaluation	Target Value		
				2008	2009		2010	2011	2012
1 - A competitive communications and IT sector	1 Size of returns of the sector annually ( million JDs).	2007	1657.2	1912	2170.2	2150	2200	2300	2500
	2 Volume of annual investments in communications sector (million JDs).	2007	164	122	214	122	120	123	125
	3 Volume of foreign investments in IT sector (million JDs).	2007	12	17.7	18	16	18	19.3	22
	4 Number of job opportunities provided by the sector (accumulative)(in thousand).	2007	12	22	27	26	30	35	40
2 - A legislative environment that supports communications and IT sector and attracts investments	1 Number of reviewed laws and regulations with their drafts issued (annually).	2000	3	4	1	7	9	4	5
3 - Contributing to realizing an efficient government and wise governance	1 Percentage of activated electronic services on the national level(accumulative).	2007	13	46	66	66	72	77	79
	2 Number of government institutions and schools linked on fibers optic network(accumulative).	2007	253	284	709	700	1209	2009	3000
4 - A knowledged society communicated with communications and IT means	1 Percentage of the spread of Internet users spread (accumulative).	2007	20%	26%	32.6%	29%	35%	50%	55%
	2 Percentage of the spread of internet subscribers (accumulative).	2007	4%	5%	6.52%	6.52%	7%	10%	11.5%
	3 Percentage of the spread of mobile communications to population (accumulative).	2007	83.3%	91.3%	93.9%	93.9%	100%	102.5%	106.5%

## Number of Staff of the Ministry / Department

Group	Job	Actual 2008	Primary 2009	Estimated 2010
General Administration and Local Administration J	Leading jobs	1	1	1
Engineering Jobs	Engineer	7	7	7
Technical Jobs	Programmers	125	125	125
Administrative and Financial Jobs	Accountant and administrative	16	16	16
Other Jobs	Other jobs	10	10	10
Supportive Jobs ( third category)	Supportive jobs	35	35	35
Total		194	194	194
Out of Manpower table	Out of manpower table	0	0	0
Overall Total		194	194	194
Number of male staff		141	141	141
Number of female staff		53	53	53



## Key Information of the Ministry / Department

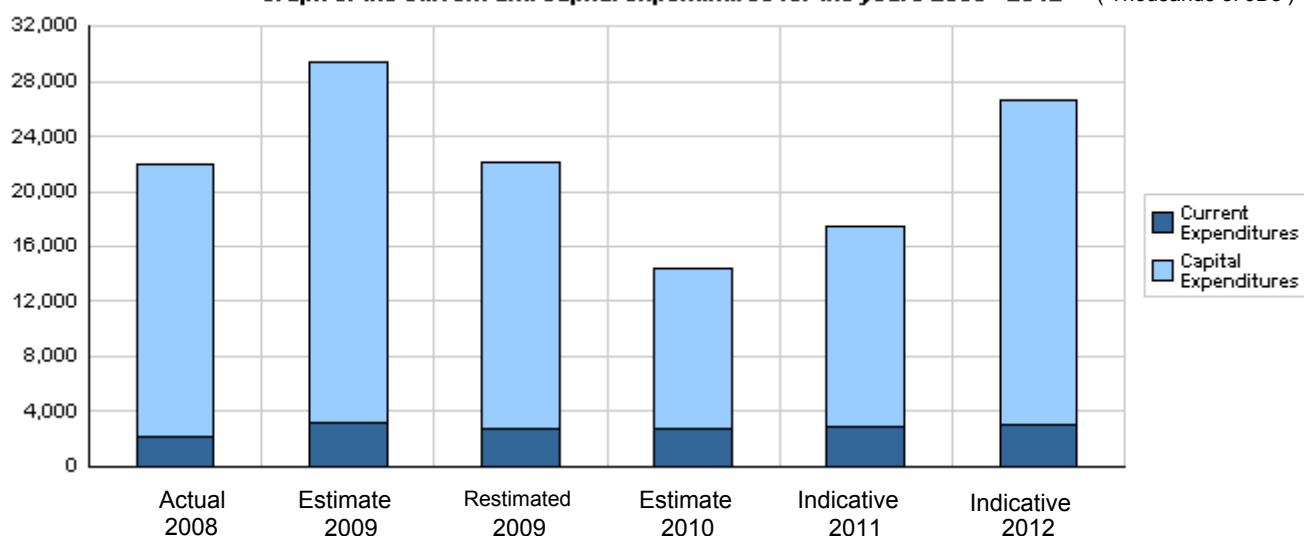
No.	Description	2006	2007	2008	2009	2010
1	Number of applicable e-services on the national level.	0	13	46	66	72
2	Number of government institutions and schools linked to fiber optic network.	0	253	284	700	1209

**Overall Summary of Expenditures for Chapter 3201- Ministry of Communications and  
Information Technology  
for the years 2008 - 2012**

( JDs )

Description		Actual 2008	Estimate 2009	Re_Estimate 2009	Estimate 2010	Indicative 2011                      2012	
Group	Current Expenditures						
2111	Salaries, Wages and allowances	1,269,235	1,821,830	1,500,000	1,558,000	1,646,000	1,713,000
2121	Social Security Contributions	76,957	159,000	113,000	130,000	133,000	140,000
2211	Use of Goods and Services	385,039	446,500	395,000	362,000	414,000	430,000
2511	Subsidies to public corporations	450,000	0	0	0	0	0
2631	Subsidy to public gov. units	0	800,000	787,000	710,000	700,000	700,000
2821	Other current expenses	22,321	30,000	25,000	24,000	25,000	25,000
Total current expenditures		2,203,552	3,257,330	2,820,000	2,784,000	2,918,000	3,008,000
Capital Expenditures							
2211	Use of Goods and Services	10,073,862	12,716,500	9,636,339	7,790,000	10,750,000	13,240,000
2822	Other Capital expenditures	1,086,026	3,138,606	1,517,203	315,000	450,000	950,000
3111	Buildings and Constructions	2,988,104	3,900,000	3,040,000	1,527,000	1,300,000	3,070,000
3112	Machinery and Equipment	5,623,850	6,374,894	5,023,458	1,927,000	1,960,000	6,300,000
3113	Other Fixed Assets	5,035	20,000	15,000	0	20,000	20,000
Total capital expenditures		19,776,877	26,150,000	19,232,000	11,559,000	14,480,000	23,580,000
Treasury		19,776,877	26,150,000	19,232,000	11,559,000	14,480,000	23,580,000
Total current and capital expenditures		21,980,429	29,407,330	22,052,000	14,343,000	17,398,000	26,588,000

**Graph of the current and capital expenditures for the years 2008 - 2012** ( Thousands of JDs )

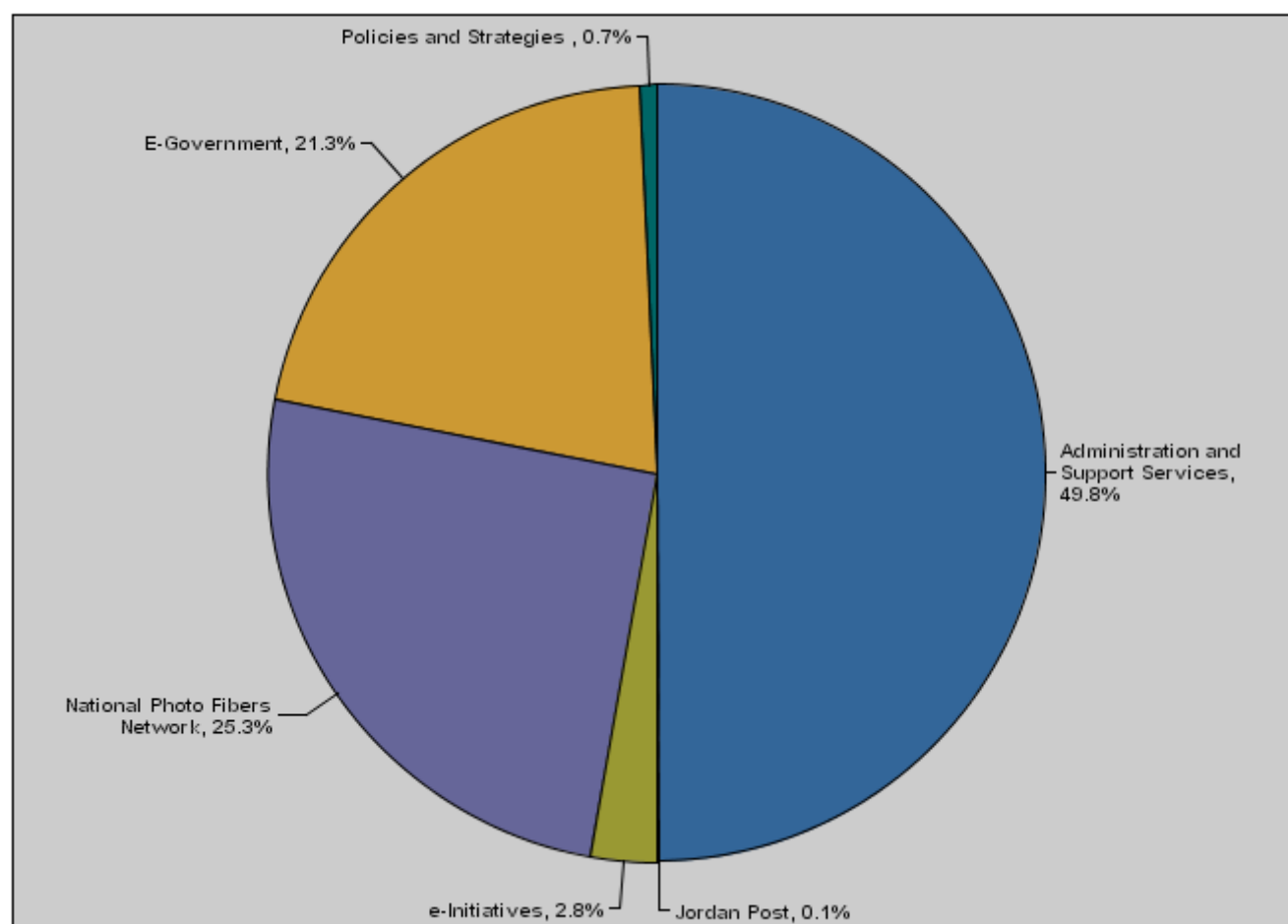


Budget of Chapter 3201 - Ministry of Communications and Information Technology  
For the Year 2010 Distributed According to Program

(In JD's )

Prog.	Description	Current Expenditures	Capital Expenditures	Total Expenditures
5501	Administration and Support Services	2,784,000	4,365,000	7,149,000
5505	Jordan Post	0	15,000	15,000
5510	e-Initiatives	0	400,000	400,000
5515	National Photo Fibers Network	0	3,627,000	3,627,000
5520	E-Government	0	3,052,000	3,052,000
5525	Policies and Strategies	0	100,000	100,000
Total		2,784,000	11,559,000	14,343,000

**Total Expenditures for the year 2010 Distributed According to Program**



Budget Chapter 3201 - Ministry of Communications and Information Technology Distributed According to the  
Program

5501	Administration and Support Services Program
<u>Objective of the program :</u> <p>Improve the administrative capacities for all administrative units in the Ministry of Communication and Information Technology and to improve programs and projects management implemented by the Ministry.</p>	
<u>The strategic objective related to the program :</u> <p>Competitive Communication and Information Technology sector.</p>	
<u>Directorates associated with the program :</u> <p>Financial and administrative affairs directorate.</p>	
<u>Services provided by the program :</u> <p>Providing the necessary financial and administrative services to maintain the program.</p>	
<u>Staff working in the program :</u> <p>The program is implemented through a functional staff in 2009 estimated with ( 194 ) staff, including ( 141 ) males and ( 53 ) females .</p>	

Performance Measurement Indicators for program									
Performance Measurement Indicator		Base Year	Value	Actual value	Target Value	First Self Evaluation	Target		
				2008	2009	2009	2010	2011	2012
1	Percentage of qualified employees.	2007	90%	90%	95%	93%	95%	96%	97%
Appropriations OF Administration and Support Services Program as Per Activities and Projects. ( In JDs )									
Activities and Projects		Actual 2008	Estimate 2009	Re_Estimate 2009	Estimate 2010	Indicative 2011		2012	
Current Expenditures		2,203,552	3,257,330	2,820,000	2,784,000	2,918,000		3,008,000	
2111	Salaries, Wages and allowances	1,269,235	1,821,830	1,500,000	1,558,000	1,646,000		1,713,000	
2121	Social Security Contributions	76,957	159,000	113,000	130,000	133,000		140,000	
2211	Use of Goods and Services	385,039	446,500	395,000	362,000	414,000		430,000	
2511	Subsidies to public corporations	450,000	0	0	0	0		0	
2631	Subsidy to public gov. units	0	800,000	787,000	710,000	700,000		700,000	
2821	Other current expenses	22,321	30,000	25,000	24,000	25,000		25,000	
Capital Expenditures		8,571,775	8,018,894	6,293,894	4,365,000	5,380,000		7,890,000	
001	Administration Project	1,010,204	960,000	670,000	365,000	380,000		890,000	
002	Purchasing Contract of New License	7,145,982	6,103,000	5,528,000	4,000,000	5,000,000		7,000,000	
003	Developing National Information Cen	405,570	55,894	55,894	0	0		0	
004	Establishing the National Informatio	10,019	900,000	40,000	0	0		0	
Program / Treasury		8,571,775	8,018,894	6,293,894	4,365,000	5,380,000		7,890,000	
Total Program		10,775,327	11,276,224	9,113,894	7,149,000	8,298,000		10,898,000	

Budget Chapter 3201 - Ministry of Communications and Information Technology Distributed According to the Program

5505	Jordan Post Program
<u>Objective of the program :</u> <p>Implement initiatives and projects related to restructuring the post sector as per the general policy and conduct the necessary surveys to obtain accurate data on the post sector and provide the necessary information in order to take appropriate decisions.</p>	
<u>The strategic objective related to the program :</u> <p>Find supportive legislative environment for Communication and Information sector and to bring investments.</p>	
<u>Directorates associated with the program :</u> <p>Policies directorate.</p>	
<u>Services provided by the program :</u> <p>Implementing initiatives and projects related to restructuring the post sector as per the general policies and conducting surveys necessary to obtain accurate data about the post sector.</p>	
<u>Staff working in the program :</u> <p>The program is implemented through the Ministry's staff.</p>	

Performance Measurement Indicators for program									
Performance Measurement Indicator		Base Year	Value	Actual value	Target Value	First Self Evaluation	Target		
				2008	2009	2009	2010	2011	2012
1	Percentage of distributed mail on housings and works.	2005	80%	80%	90%	80%	90%	90%	97%

Appropriations OF Jordan Post Program as Per Activities and Projects. ( In JDs )							
Activities and Projects		Actual 2008	Estimate 2009	Re_Estimate 2009	Estimate 2010	Indicative	
						2011	2012
Current Expenditures		0	0	0	0	0	0
Capital Expenditures		159,143	210,000	200,000	15,000	20,000	60,000
001	Jordan Post Program Administration	65,906	60,000	50,000	15,000	20,000	60,000
002	Reviewing Postal Services Law	93,237	0	0	0	0	0
004	Issuing Joint Licensing regulation to	0	150,000	150,000	0	0	0
Program / Treasury		159,143	210,000	200,000	15,000	20,000	60,000
Total Program		159,143	210,000	200,000	15,000	20,000	60,000

Budget Chapter 3201 - Ministry of Communications and Information Technology Distributed According to the  
Program

5510

e-Initiatives Program

Objective of the program :

Launch and support initiatives and programs relating to IT and Communication to spread awareness among all community sectors in using this technology.

The strategic objective related to the program :

A knowledge society which is connected to communication and IT means.

Directorates associated with the program :

E-initiatives directorate.

Services provided by the program :

Launching and supporting initiatives and programs related to IT and Communication and developing local awareness on the usage of technology in all sectors and building the technical capacities of individuals.

Staff working in the program :

The program is implemented through the Ministry's staff.

Performance Measurement Indicators for program

Performance Measurement Indicator		Base Year	Value	Actual value	Target Value	First Self Evaluation	Target		
				2008	2009	2009	2010	2011	2012
1	Percentage of internet users spread(accumulative)	2007	20%	26%	32.6%	29%	35%	50%	55%

Appropriations OF e-Initiatives Program as Per Activities and Projects. ( In JDs )

Activities and Projects		Actual 2008	Estimate 2009	Re_Estimate 2009	Estimate 2010	Indicative 2011 2012	
Current Expenditures		0	0	0	0	0	0
Capital Expenditures		52,200	500,000	231,000	400,000	500,000	300,000
001	Supporting Existing Initiatives and L	52,200	500,000	231,000	400,000	500,000	300,000
Program / Treasury		52,200	500,000	231,000	400,000	500,000	300,000
Total Program		52,200	500,000	231,000	400,000	500,000	300,000

Budget Chapter 3201 - Ministry of Communications and Information Technology Distributed According to the Program

5515	National Photo Fibers Network Program
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Objective of the program :

Provide the basic infrastructure to connect government schools, universities and institutions with a high speed fiber optic network to provide the requirements of these authorities such as the infrastructure for providing other government health and education services concentrating on benefiting from the existing infrastructure for electricity distribution networks using the national fiber optic network, whereas around 300 schools in Amman and Aqaba were connected and soon 327 schools will be connected in the north. Also, 8 government universities were connected to the network and 57 government institutions.

The strategic objective related to the program :

Contribute to achieving efficient government and good governance.

Directorates associated with the program :

Fiber optic networks directorate.

Services provided by the program :

Providing communication and e-connection services for the government schools in the Kingdom.

Staff working in the program :

The program is implemented through the Ministry's staff.

Performance Measurement Indicators for program

Performance Measurement Indicator		Base Year	Value	Actual value	Target Value	First Self Evaluation	Target		
				2008	2009	2009	2010	2011	2012
1	Number of schools and institutions connected on the network.	2007	253	325	709	635	1209	1500	2000

Appropriations OF National Photo Fibers Network Program as Per Activities and Projects. ( In JDs )

Activities and Projects		Actual 2008	Estimate 2009	Re_Estimate 2009	Estimate 2010	Indicative 2011 2012	
Current Expenditures		0	0	0	0	0	0
Capital Expenditures		9,188,213	8,050,000	7,937,027	3,627,000	2,950,000	8,925,000
001	National Photo Fibers Network Prog	1,338,666	2,000,000	1,931,027	500,000	1,000,000	1,375,000
002	Completion of the Government Educ	7,849,547	6,050,000	6,006,000	3,127,000	1,950,000	7,550,000
Program / Treasury		9,188,213	8,050,000	7,937,027	3,627,000	2,950,000	8,925,000
Total Program		9,188,213	8,050,000	7,937,027	3,627,000	2,950,000	8,925,000



Budget Chapter 3201 - Ministry of Communications and Information Technology Distributed According to the Program

5520	E-Government Program								
<u>Objective of the program :</u>  Improve the traditional performance in the field of service provision and transfer them into e-services in order in increase their efficiency and accuracy, to shorten time needed for fulfillment the works and to raise the level of client satisfaction as well as to create integration among government administrations.									
<u>The strategic objective related to the program :</u>  Contribute to achieving efficient government and good governance.									
<u>Directorates associated with the program :</u>  E-government directorate.									
<u>Services provided by the program :</u>  Re-engineering works optimally and effectively, adopting the most effective practices, using the latest technological methods and providing the best e-services.									
<u>Staff working in the program :</u>  The program is implemented through the Ministry's staff.									
Performance Measurement Indicators for program									
Performance Measurement Indicator				Base Year	Value	Actual value	Target Value	First Self Evaluation	Target
						2008	2009	2009	2010 2011 2012
1	Number of institutions which activated the e-government applications.			2007	37	46	120	110	120 130 140
2	Number of activated electronic services on the national level.			2007	13	46	66	66	72 77 79
Appropriations OF E-Government Program as Per Activities and Projects. ( In JDs )									
Activities and Projects		Actual 2008	Estimate 2009	Re_Estimate 2009	Estimate 2010	Indicative 2011 2012			
Current Expenditures		0	0	0	0	0 0			
Capital Expenditures		1,665,643	8,771,106	4,014,981	3,052,000	5,400,000 6,165,000			
001	E-Government Program Administrat	83,843	350,000	21,460	0	0 120,000			
002	Developing the National Clever Car	0	0	0	0	1,900,000 1,300,000			
003	Developing the Electronic Service fo	0	50,000	30,000	0	150,000 0			
004	Developing the Electronic Civil Statu	0	550,000	470,000	300,000	400,000 785,000			
005	Developing the Electronic Service fo	0	76,000	76,000	150,000	150,000 0			
006	Issuing Electronic Non-Judgment Ce	0	150,000	12,876	0	0 0			
007	Issuing Electronic Work Permits Ser	0	406,000	0	0	0 0			
008	Developing the Electronic Borders a	157,445	530,000	230,000	0	650,000 0			
010	Short Letters Services	70,000	400,000	117,976	100,000	100,000 200,000			
011	Income and Sales Tax Service	40,488	170,000	140,000	0	0 0			
012	Developing Government Electronic E	300,000	0	0	250,000	0 0			
013	Developing the Electronic Driver Gat	19,145	20,000	0	0	0 0			
014	Data Revision services and Develop	229,121	165,000	165,000	240,000	0 0			
015	Structuring and Automation of Natio	0	515,000	0	150,000	0 0			
016	Sustainable of e-government Cente	390,272	850,000	680,000	562,000	550,000 260,000			
017	Managing and Controlling the Implem	0	300,000	0	0	0 0			
021	Comprehensive System to Connect R	0	450,000	156,564	0	0 0			
022	Government Safety Net (third stage	109,881	800,000	700,000	150,000	200,000 0			
023	Executing Joint Services to Support	265,448	425,000	65,000	150,000	300,000 2,000,000			
024	Supporting and developing Jordan I	0	420,000	0	0	0 0			
025	Managing and freeing the E-identity	0	400,000	0	0	0 0			
027	Developing E-government portal from	0	400,000	400,000	0	0 0			
028	Developing Knowledge stations prog	0	1,344,106	750,105	1,000,000	1,000,000 1,500,000			
Program / Treasury		1,665,643	8,771,106	4,014,981	3,052,000	5,400,000 6,165,000			
Total Program		1,665,643	8,771,106	4,014,981	3,052,000	5,400,000 6,165,000			

Budget Chapter 3201 - Ministry of Communications and Information Technology Distributed According to the  
Program

5525	Policies and Strategies Program
<u>Objective of the program :</u> <p>Implement initiatives and projects related to restructuring communication and IT sector as per the general policies.</p>	
<u>The strategic objective related to the program :</u> <p>Have a legislative environment supporting the communication and IT sector and to bring investments.</p>	
<u>Directorates associated with the program :</u> <p>Policies and strategies directorate.</p>	
<u>Services provided by the program :</u> <p>Preparing, reviewing and updating the general policies and the national strategic plan of both the post and communication and IT sectors as well as conducting studies and surveys related to communication sector.</p>	
<u>Staff working in the program :</u> <p>The program is implemented through the Ministry's staff.</p>	

Performance Measurement Indicators for program									
Performance Measurement Indicator		Base Year	Value	Actual value	Target Value	First Self Evaluation	Target		
				2008	2009	2009	2010	2011	2012
1	Percentage of activation of approved strategies (annually).	2000	3	4	1	7	9	4	5

Appropriations OF Policies and Strategies Program as Per Activities and Projects.

( In JDs )

Activities and Projects		Actual 2008	Estimate 2009	Re_Estimate 2009	Estimate 2010	Indicative 2011 2012	
Current Expenditures		0	0	0	0	0	0
Capital Expenditures		139,903	600,000	555,098	100,000	230,000	240,000
001	Reviewing the General Policies for C	0	40,000	40,000	0	0	0
003	Applying Programs to Encourage the	1,500	0	0	0	0	0
005	Updating the Legal Environment and	138,403	0	0	0	0	0
006	Setting a mechanism for Following u	0	100,000	100,000	0	0	0
009	Annual Surveys for Telecommunication T	0	250,000	205,098	100,000	230,000	240,000
010	Study on Economic Impact of Comm	0	210,000	210,000	0	0	0
Program / Treasury		139,903	600,000	555,098	100,000	230,000	240,000
Total Program		139,903	600,000	555,098	100,000	230,000	240,000