Chapter: 1401 Ministry of Foreign Affairs and Expatriates / Department of Palestinian Affairs

Creation: The Department of Palestinian Affairs was established in 1988 after disengagement with the West

Bank.

Vision: A governmental department provides the services efficiently, with a distinguished quality that

meets the needs of Palestinian refugees' community in the Kingdom's camps

Mission: Providing a sustainable and high quality services for the community of refugees, especially at

refugee camps, according to the best planning of investing the available resources, through building effective partnerships; local and international, in addition facilitating UNRWA's work and

following up the Palestinian issue

Legal Framework: Article (22) of the Ministry of Foreign Affairs Organization and Administration Bylaw No. (34) for

the year 1971, and amendments thereto

Tasks of the Ministry / Department:

- Study and analyze matters related to Palestinian issues inside and outside Palestine.

- Supervise the affairs of refugees and replaced people in the Kingdom and manage the affairs of camps on the lands of the Kingdom.
- Coordinate with the competent ministries and departments to facilitate the processing of applications submitted by Gaza Strip people to enter the Kingdom for treatment or visit purposes.
- Coordinate with UNRWA to provide the public services in accordance with the agreement signed between the government and UNRWA.

Ministry/Department Contribution to the Achievement of the National Objectives:

- Develop the skills of qualified human resources to implement programs related to fighting poverty and unemployment in camps and improve the standard of living.
- _ Develop and improve the quality of services provided to refugees society.

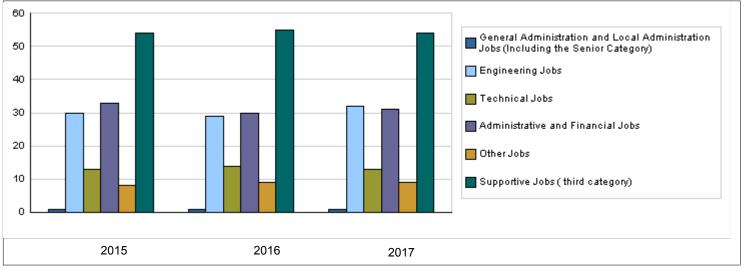
Major Issues and Challenges which face the Ministry / Department:

- Upgrade the level of the services provided to refugees and displaced people's camps and increase the support provided to them.
- Expand the donors' base to enable the Department to implement its programs to meet the needs of refugees and displaced people and attract international and regional organizations and foreign institutions to implement projects in the camps.

CHAPTER: 1401 Ministry of Foreign Affairs and Expatriates / Department of Palestinian Affairs

Strate	gic Objectives and Performand	ce Indi	cators o	of the Mi	nistry /	Departr	ment		
Strategic Objective	Performance Indicator	Base	Value	Actual Value 2015	Target Value 2016	Preliminary Self Evaluation	Ta	arget Value	2019
1 - To upgrade the Department's staff capabilities so work becomes institutionalized and able to provide better quality services to the refugees' community	Percentage of accomplished projects pertaining to the refugees' camps	2014	%82	%85	%90	%85	%87	%88	%89
2 - To provide the best services according to effective institutionalized performance supportive of the Department's strategic partner (UNRWA) and expand in following up the Palestinian cause	Number of job opportunities created as a result of the training courses	2014	260	280	270	280	285	290	300

	Number of Staff o	f the M	inistry /	Depar	tment					
_	2045							Pr	У	
Group	Job		2015			2016			2017	
		Male	Female	Total	Male	Female	Total	Male	Female	Total
General Administration and Local Administration Jobs (Including the Senior Category)	Higher jobs	1	0	1	1	0	1	1	0	1
Engineering Jobs	Supervision Engineer	28	2	30	26	3	29	29	3	32
Technical Jobs		6	7	13	7	7	14	7	6	13
Administrative and Financial Jobs	Administrative and financial jobs	19	14	33	15	15	30	17	14	31
Other Jobs	Other jobs	5	3	8	6	3	9	6	3	9
Supportive Jobs (third category)	Assistant Employee	35	19	54	35	20	55	34	20	54
	Total	94	45	139	90	48	138	94	46	140
	Total Cost of Salaries	507864	238995	746859	501800	270200	772000	559450	275550	835000



	į.	Key Information of	the Ministry / Depa	artment		
No.	Description	2013	2014	2015	2016	2017
1	Number of projects related to camps	16	22	22	20	20
2	Number of international organizations attracted to provide support to the refugees	6	8	8	4	3
3	Number of training courses provided to camps' residents	60	100	100	200	200
4	Volume of loans given to camps residents (thousand JDs)	65	72	72	133	135
5	Number of job opportunities provided as a result of the training courses	145	260	280	280	285

Overall Summary of Expenditures for Chapter 1401- Ministry of Foreign Affairs and Expatriates / Department of Palestinian Affairs

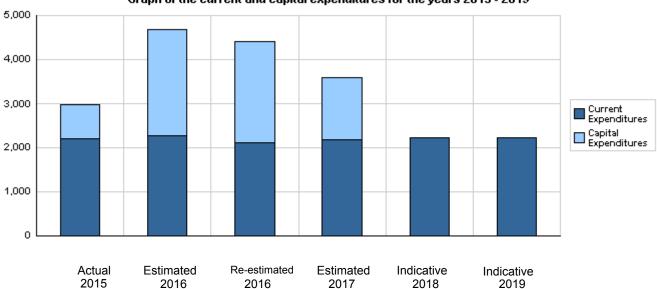
for the Years 2015 - 2019

(In JDs)

		Actual	Estimated	Re-estimated	Estimated	Indi	cative
	Description	2015	2016	2016	2017	2018	2019
Group		Current Ex	penditures	•	'	•	
2111	Salaries, Wages and Allowances	693,661	816,000	717,000	773,000	797,000	814,000
2121	Social Security Contributions	53,198	55,000	55,000	62,000	65,000	67,000
2211	Use of Goods and Services	215,783	290,000	245,000	238,000	246,000	246,000
2721	Social Assistances	1,242,651	1,100,000	1,100,000	1,100,000	1,100,000	1,100,000
2821	Other Current Expenditures	110	6,000	2,000	3,000	6,000	6,000
3112	Devices, Machinery and Equipment	2,764	2,000	2,000	4,000	4,000	4,000
3113	Other Fixed Assets	2,000	2,000	1,000	0	0	0
	Total current expenditures	2,210,167	2,271,000	2,122,000	2,180,000	2,218,000	2,237,000
		Capital Ex	penditures	1			
2211	Use of Goods and Services	11,561	0	0	0	0	0
3141	Lands	748,904	2,400,000	2,280,000	1,420,000	0	0
	Total capital expenditures	760,465	2,400,000	2,280,000	1,420,000	0	0
	Treasury	760,465	2,400,000	2,280,000	1,420,000	0	0
	Total current and capital expenditures	2,970,632	4,671,000	4,402,000	3,600,000	2,218,000	2,237,000

(Thousands of JDs)

Graph of the current and capital expenditures for the years 2015 - 2019

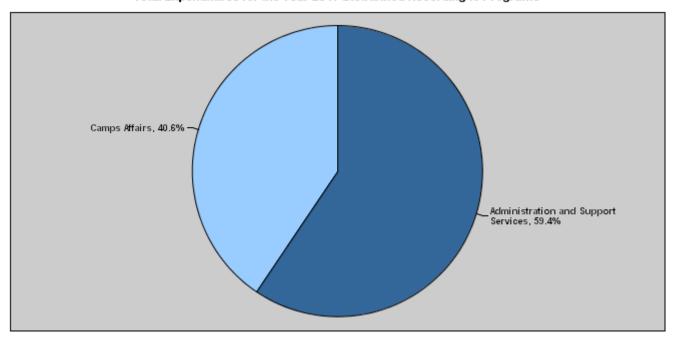


Budget of Chapter 1401 - Ministry of Foreign Affairs and Expatriates / Department of Palestinian Affairs For the Year 2017 Distributed According to Program

(In JDs)

Prog.	Description	Current Expenditures	Capital Expenditures	Total Expenditures
2101	Administration and Support Services	719,000	1,420,000	2,139,000
2105	Camps Affairs	1,461,000	0	1,461,000
	Total	2,180,000	1,420,000	3,600,000

Total Expenditures for the Year 2017 Distributed According to Programs



Estimated Allocations for Females distributed according to Programs for the Years 2015 - 2019

Program	2015	2016	2017	2018	2019
2101 Administration and Support Services	594565	1244040	902790	314580	318980
2105 Camps Affairs	326550	302400	308805	311430	313320
Total	921115	1546440	1211595	626010	632300

Budget Chapter 1401 - Ministry of Foreign Affairs and Expatriates / Department of Palestinian Affairs Distributed According to the Program

2101 Administration and Support Services Program

Objective of the program:

Upgrade the capacities of the Department staff so that work becomes institutionalized and capable of achieving a better level of services to the camps community.

The strategic objective related to the program :

Upgrade the capacities of the Department staff so that work becomes institutionalized and capable of providing a better level of services to the refugees' community.

Directorates associated with the program:

- 1- Administrative Affairs Directorate
- 2- Financial Affairs Directorate
- 3- Legal Affairs Directorate
- 4- Studies and Media Directorate

Services provided by the program :

- 1- Provide the necessary administrative services in the various fields.
- 2- Train and qualify the human resources.
- 3- Supervise all projects in the camps in the administrative and financial aspects.
- 4- Organize, arrange and register all financial transactions and provide support services in the Department.

Staff working in the program:

The program is implemented through a functional staff in 2016 estimated with (90) staff, including (52) males and (38) females .

	Performance Mo	easure	ment Ind	licators for	Program				
	Performance Measurement Indicator	Base	Value	Actual value	Target Value	Preliminary Self Evalution	-	Target Va	lue
		Year		2015	2016	2016	2017	2018	2019
1	Number of projects allocated to camps	2014	22	22	20	20	20	20	20
	Number of the international organizations attracted to provide support for the refugees' community	2014	8	8	7	4	3	3	3
3	Increase in the budget of the International Relief Agency	2014	%32	%32	%45	%40	%45	%47	%50

(In JDs) Appropriations Of Administration and Support Services Program as Per Activities and Projects. Estimated Re-estimated Estimated Indicative Actual **Activities and Projects** 2015 2016 2016 2017 2018 2019 Current Expenditures 655,166 771,500 682,000 719,000 742,500 752,500 Administrative and Support 655,166 771,500 682,000 719,000 742,500 752,500 601 Services Capital Expenditures 760,465 2,400,000 2,280,000 1,420,000 0 0 760,465 001 Administration Project 0 0 002 **Expropriation Project** 2,400,000 2,280,000 1,420,000 0 0 Program / Treasury 760,465 2,400,000 2,280,000 1,420,000 0 0 Total Program 3,171,500 2,962,000 1,415,631 2,139,000 742,500 752,500

Budget Chapter 1401 - Ministry of Foreign Affairs and Expatriates / Department of Palestinian Affairs Distributed According to the Program

2105 Camps Affairs Program

Objective of the program:

Provide the best services according to effective institutionalized performance supportive to the Department's strategic partner UNRWA and expand efforts of following up the Palestinian cause.

The strategic objective related to the program :

Provide the best services according to effective institutionalized performance supportive of the Department's strategic partner (UNRWA) and expand in following up the Palestinian cause.

Directorates associated with the program :

- 1- Administrative Affairs Directorate
- 2- Financial Affairs Directorate
- 3- Legal Affairs Directorate

Services provided by the program :

- 1- Hold training courses to the camps residents to enable them find suitable job opportunities.
- 2- Implement a number of infrastructure and social projects in the camps.
- 3- Re-qualify poor families housing units in the camps.
- 4- Support civil society institutions in the camps.
- 5- Involve the residents of camps in local community development.
- 6- Coordinate with UNRWA to provide health and education services to the residents of the camps.

Staff working in the program :

The program is implemented through a functional staff in 2016 estimated with (48) staff, including (38) males and (10) females.

	Performance Measurement Indicators for Program								
	Performance Measurement Indicator	Base Year	Value	Actual value	Target Value	Preliminary Self Evalution	٦	Γarget Va	lue
				2015	2016	2016	2017	2018	2019
	Number of training courses provided to camps' inhabitants	2014	100	100	250	200	200	200	200
2	Volume of loans granted to camps' inhabitants (in JDs)	2014	72000	72000	135000	133000	135000	135000	135000
3	Degree of satisfaction of the Department's clients	2014	%83	%83	%98	%96	%98	%99	%99

Appropriations Of Camps Affairs Program as Per Activities and Projects. (In									
	Actual	Estimated	Re-estimated	Estimated	Indic	ative			
Activities and Projects	2015	2016	2016	2017	2018	2019			
Current Expenditures	1,555,001	1,499,500	1,440,000	1,461,000	1,475,500	1,484,500			
601 Refugees relief	1,555,001	1,499,500	1,440,000	1,461,000	1,475,500	1,484,500			
Capital Expenditures	0	0	0	0	0	0			
Program / Treasury	0	0	0	0	0	0			
Total Program	1,555,001	1,499,500	1,440,000	1,461,000	1,475,500	1,484,500			

Capital Expenditures Distributed According to Governorates

		Actual	Estimated	Re-estimated	Estimated	Indicative	Indicative
	Governorate	2015	2016	2016	2017	2018	2019
11	National level	760465	0	0	0	0	0
21	Irbid Governorate	0	200000	200000	1353000	0	0
22	Mafraq Governorate	0	0	0	0	0	0
23	Jerash Governorate	0	0	0	0	0	0
24	Ajloun Governorate	0	0	0	0	0	0
31	The Capital Governorate	0	0	0	67000	0	0
32	Balqa' Governorate	0	0	0	0	0	0
33	Zarqa Governorate	0	2200000	2080000	0	0	0
34	Ma'daba Governorate	0	0	0	0	0	0
41	Karak Governorate	0	0	0	0	0	0
42	Ma'an Governorate	0	0	0	0	0	0
43	Tafilah Governorate	0	0	0	0	0	0
44	Aqaba Governorate	0	0	0	0	0	0
	Total	760465	2400000	2280000	1420000	0	0

Chapter: 1401 Ministry of Foreign Affairs and Expatriates / Department of Palestinian A

(In JDs)

Currei	Current Activities Appropriations According to Program									
				Actual	Estimated	Re-estimated	Estimated	Indicative	Indicative	
Prog.		Activites		2015	2016	2016	2017	2018	2019	
2101	601	Administrative and Support Services		655166	771500	682000	719000	742500	752500	
			Total of Program	655166	771500	682000	719000	742500	752500	
2105	601	Refugees relief		1555001	1499500	1440000	1461000	1475500	1484500	
			Total of Program	1555001	1499500	1440000	1461000	1475500	1484500	
			Total	2210167	2271000	2122000	2180000	2218000	2237000	

Capita	al Proje	ects Appropriations According to Program						
			Actual	Estimated	Re-estimated	Estimated	Indicative	Indicative
Prog.		Projects	2015	2016	2016	2017	2018	2019
2101	001	Administration Project	760465	0	0	0	0	0
	002	Expropriation Project	0	2400000	2280000	1420000	0	0
		Total of Program	760465	2400000	2280000	1420000	0	0
		Total	760465	2400000	2280000	1420000	0	0

Overall Summary of Current Expenditures for the Years 2015 - 2019

		1401 Ministry of Foreign Affairs						(In JD
Group	Item	Description	Actual 2015	Estimated 2016	Re-estimated 2016	Estimated 2017	Indicative 2018	Indicative 2019
21		Compensations of Employees						
2111		Salaries, Wages and Allowances						
	101	Classified Employees	73964	75000	66000	76000	80000	82000
	102	Unclassified Employees	198383	232000	200000	208000	213000	216000
	103	Comprehensive Contract Employees	8564	12000	11000	15000	16000	17000
	105 Personal Cost of Living Allowance		186176	200000	186000	193000	198000	202000
	106	Family Cost of Living Allowance	18612	27000	23000	21000	22000	23000
	110	Overtime Allowance	4589			5000		5000
	111	Additional Allowance	145007	160000	146000	150000	157000	161000
	113	Transportation Allowance	10010	14000	11000	14000	14000	14000
	114	Transport Allowance	21593					
				20000	20000	20000	20000	20000
	120	Contract Employees	9960 16803					51000
	120							
			693661	816000	717000	773000	797000	814000
121		Social Security Contributions						
	301	Social Security	53198	55000	55000	62000	65000	67000
		Total	53198	55000	55000	62000	65000	67000
22		Use of Goods and Services						
211		Use of Goods and Services						
	004		110010	110000	440000	4.40000	440000	110000
	201	Rents	110312	112000	110000	112000	112000	112000
	202	Telecommunications Services	9886	12000	8500	13000	13000	13000
	203	Water	1705	4000	2000	3000	3000	3000
	204	Electricity	17000	22000	19000	19000	23000	24000
	205	Fuels	12292	33000	28000	30000	32000	34000
	206	Maintenance of Machines, furniture and accessories	5033	6000	5000	5000	5000	5000
	207	Maintenance of vehicles, equipment and accessories	6184	8000	5000	6000	8000	8000
	208	Repair and maintenance of buildings and accessories	1995	2000	1500	1500	1500	1500
	209	Office Supplies, publications and various stationery	7941	10000	7000	7500	8000	8000
	210	Substances and raw materials (medicines, clothes, food, films, etc)	1971	2000	2000	2000	2000	2000
	211	Cleaning services and supplies including cleaning contracts	2500	4000	2000	3000	3500	3500
	212	Insurance	6089	15000	7000	15500	15500	15500
	213	Official Travel Missions	29914	40000	37000	14500	14500	14500
	214	Goods and services expenses	2961	20000	11000	6000	5000	2000
		'	215783	290000	245000	238000	246000	246000
27		Social Benefits						
721		Social Assistances		1				
	319	Social Assistances	1242651	1100000	1100000	1100000	1100000	1100000
		Total	1242651	1100000	1100000	1100000	1100000	1100000
28		Other Expenditures						
821		Other Current Expenditures						
	303	Scientific scholarships and training courses	110	6000	2000	3000	6000	6000
	505	Total		6000	2000	3000	6000	6000
24			110	3000	2000	0000	0000	5000
31		Non-financial Assets						
112		Devices, Machinery and Equipment						
	402	Devices, Machinery and Equipment	2764	2000	2000	4000	4000	4000
		Total	2764	2000	2000	4000	4000	4000
113		Other Fixed Assets						
	401	Furniture	2000	2000	1000	0	0	0
	401							
		Total		2000	1000	0	0	0
		Total of Chapter	2210167	2271000	2122000	2180000	2218000	2237000

Current Expenditures According to Program and Activities for the Years 2015 - 2019

Chapter: 1401 - Ministry of Foreign Affairs and Expatriates / Department of Palestinian Affairs (In JDs)

Current Expenditures According to Program and Activities for the Years 2015 - 2019

Chapter : 1401 - Ministry of Foreign Affairs and Expatriates / Department of Palestinian Affairs (In JDs)

Overall Summary of Capital Expenditures for the Years 2015 - 2019

		,				1		
_		Description	Actual	Estimated	Re-estimated	Estimated	Indicative	Indicative
Group	Item		2015	2016	2016	2017	2018	2019
		Expenditures						
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures	11561	0	0	0	0	0
		Total	11561	0	0	0	0	0
		Fixed Assets						
31		Non-financial Assets						
3141		Lands						
	507	Lands	748904	2400000	2280000	1420000	0	0
		Total	748904	2400000	2280000	1420000	0	0
		Total of Chapter	760465	2400000	2280000	1420000	0	0

Capital Expenditures According to Program and Projects for the Years 2015 - 2019

Pro	ogram		ninistration and Support Se	•					
Р	roject	001 Adm	inistration Project						
Fund	Sourc	e102001	Capital (Treasury)						
Group	item		Description	Actual 2015	Estimated 2016	Re-estimated 2016	Estimated 2017	Indicative 2018	Indicative 2019
22		Use of Goods	and Services						
2211		Use of Goods and Services							
	512	Operating and	Sustaining Expenditures						
	004	Electricity		1561	0	0	0	0	0
	999 n.e.c		10000	0	0	0	0	0	
			Total of Item	11561	0	D	0	0	0
31		Non-financial	Assets						
3141		Lands							
	507	Lands							
	999	n.e.c		748904	0	0	0	0	0
	Total of Item			748904	0	0	0	0	0
			Total of Project / Treasury	760465	0	D	0	0	0
Р	roject	002 Expr	opriation Project	•	<u> </u>	'	·	'	
Fund	Sourc	ce102001	Capital (Treasury)						
Group	item		Description	Actual 2015	Estimated 2016	Re-estimated 2016	Estimated 2017	Indicative 2018	Indicative 2019
31		Non-financial Assets							
3141		Lands							
	507	Lands							
	001	' ' '		0	2400000	2280000	1420000	0	0
	Total of Item			0	2400000	2280000	1420000	0	0
			Total of Project / Treasury	0	2400000	2280000	1420000	0	0
			Total of Program	760465	2400000	2280000	1420000	0	0
Total of Chapter				760465	2400000	2280000	1420000	0	0