

## **Chapter : 3201 Ministry of Digital Economy and Entrepreneurship**

**Creation :** The Post and Telegraph Department was established in 1921 to provide telegraph (post) services to the Emirate of Transjordan. In 1951, a specialized ministry for communications was established. In 1971, the Telecommunications Corporation was founded, and the name of the Ministry of Communication was changed to the Ministry of Post and Communication under Law No. (13) for the year 1995. In 2002, this law was amended by the amendment law of Post and Communication Law No. (8) for the year 2002, on the basis of which the name of the Ministry of Post and Communication was changed to the Ministry of Information and Communications Technology. In 2019, the name of the Ministry of Information and Communications Technology was changed to the Ministry of Digital Economy and Entrepreneurship.

**Vision :** Enabling a sustainable digital economy and a supportive environment for entrepreneurship.

**Mission :** Promoting the potential of the digital economy and leadership at the national level by building an integrated system that stimulates the digital economy environment and entrepreneurship through strategic partnerships between the public and private sectors.

**Legal Framework :** Communications Law No. 13 of 1995, as amended, Postal Services Law No. 34 of 2007, Electronic Transactions Law No. 15 of 2015, Cyber Security Law No. 16 of 2019, Electronic Crimes Law No. 17 of 2023 and Personal Data Protection Law No. 24 of 2023.

### **Priorities and targeted results within the determined ceilings for the years 2025 - 2027 :**

#### **First Priority :**

- Completion of electronic transformation of targeted government services by the end of 2025.

#### **Key procedures to achieve the first priority :**

- Working with private sector companies to digitize government services is based on the digital transformation strategy and in line with the vision of economic modernization and the public sector modernization map.

#### **First Priority Outcomes :**

- Finalizing the digitization of 2400 government services by the end of 2025.

#### **First priority-related program :**

- E-government program

#### **Second Priority :**

- Establishing technological centres in communities with limited opportunities to form co-working spaces and launching a new digital skills curriculum for government school students (through the World Bank-funded Youth, Technology and Jobs Project).

#### **Key procedures to achieve the second priority :**

- Implemented through Technology and Youth project financed by (200) million JDs from the World Bank to improve the access of Jordanian youth to jobs and expand government digital services.

#### **Second Priority Outcomes :**

- Establishment of (2) a technology centers to serve entrepreneurs in the North and South regions in 2025.
- The introduction of digital skills curricula and new activity books for matrimonial classes (Grade II - XII) in September of 2025.

#### **Second priority-related program :**

- E-government program

**Priority of gender, youth and persons with disabilities :**

- Supporting digital companies to create new jobs (through the World Bank-funded Youth, Technology and Jobs Project).
- Youth training for digital platforms (through the World Bank-funded Youth, Technology and Jobs Project).
- Training and employment of young graduates of the ICT sector, including females (through the ICT graduates training and employment program).
- Providing training and employment opportunities for the graduates of the ICT sector through the "Your Story" initiative.

**Key procedures to achieve the priority of gender, youth and persons with disabilities :**

- Supporting digital companies through the World Bank-funded Youth, Technology and Jobs Project to provide new jobs.
- Rehabilitation and training of young people through the World Bank-funded Youth, Technology and Jobs Project to benefit from digital platforms.
- Supporting young people, including females, through training and employment.
- Training and operation of women graduates of the ICT sector through the "Your Story" initiative.

**The following outcomes are expected to be achieved for the priority of gender, youth & persons with disabilities**

- Creating (900) new jobs during the year 2025 (30% of these jobs are for females).
- Training (800) beneficiaries of digital platforms in 2025 (30% of trainees are female and 15% are Syrian refugees).
- Completing the training of (350) beneficiaries in 2025 through the ICT graduate training and employment programme.
- Providing training and employment opportunities for (50) female beneficiaries from the telecommunications and IT graduates through Your Story initiative in 2025.

**Priority-related program of gender, youth and persons with disabilities :**

- E-government
- E-Initiatives

**Priority of climate change :**

- None

**Tasks of the Ministry / Department :**

- Managing and enabling digital transformation in the Kingdom.
- Organizing and supporting entrepreneurship and encouraging investment.
- Building, operating and managing the national information system.
- Preparing and monitoring the implementation of the necessary legal and regulatory frameworks in the field of digital economy, leadership, communications, information technology and mail.
- Building, operating and managing the optical fiber network.
- Promoting the adoption and regulation of artificial intelligence and supporting advanced technologies.
- Management and operation of government service centers.

**Ministry/Department Contribution to the Achievement of the National Objectives :**

- Improving the level of services provided for citizens and fairness in their distribution.
- Creating an attractive investment environment capable of attracting foreign capitals and encouraging local investments
- Building a highly productive generation capable of innovation and creation.

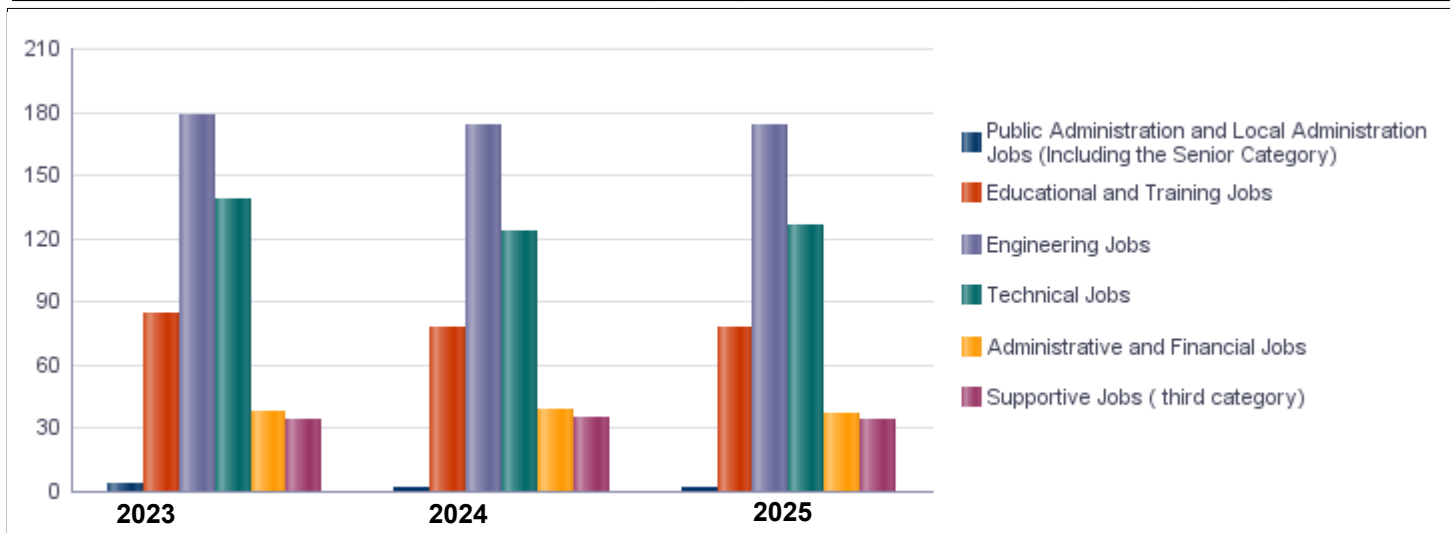
**Major Issues and Challenges which face the Ministry / Department :**

- The migration of skilled, competent and highly capable people abroad.
- Lack of expertise in the current and emerging digital technology field.
- Limitation of the use of electronic services and online payment channels.
- The weakness of technological readiness for a number of government institutions.
- Lack of stability or clarity of laws and legislations regulating the digital economy and entrepreneurship
- Disparity of efforts exerted to achieve economic and social development among governorates of the Kingdom.
- Decline in economic growth rates and limited financial resources.

## Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

Strategic goals of the Ministry/ Department/ Unit and Performance Measurement Indicators										
Strategic Objective	Performance Indicator		Base year	Value	Actual Value	Target Value	Preliminary Self Evaluation	Target Value		
					2023	2024		2024	2025	2026
1 - Managing and enabling digital transformation and providing integrated and secure digital government services and systems.	1	Jordan's global ranking in the OSI Smart Electronic Services Index (measured every two years).	2022	74	-	70	63	-	60	-
	2	Percentage of total targeted government services.	2023	%40	%40	%60	%60	%100	-	-
2 - Developing and building a reliable digital government enabling system.	1	Jordan's global ranking in the e-government development index (measured every two years).	2022	100	-	90	89	-	80	-
3 - Supporting and organizing entrepreneurship and creative industries.	1	Jordan's global ranking in the Local Entrepreneurship Context Index (NECI).	2023	20	20	17	20	15	14	13
	2	Percentage of completion of projects of the National Strategic Plan for Entrepreneurship Policy.	2023	%15	%15	%60	%60	%100	-	-
4 - Harnessing digital skills and advanced technologies to ensure the sustainability of the digital economy and entrepreneurship.	1	Jordan's global ranking in AI readiness index for governments.	2023	55	55	52	52	49	46	43
	2	Percentage of employees benefiting from the government employee's AI awareness and data significance project.	2023	%20	%20	%40	%40	%60	%80	%100
	3	Average completion rate of youth, technology and job project indicators.	2023	%27	%27	%50	%50	%75	%100	-
5 - Preparing and developing the regulatory and legislative environment for the telecommunications, information technology, postal and entrepreneurship sectors.	1	Percentage of projects and initiatives related to the regulatory and legislative environment of the telecommunications, information technology, postal and entrepreneurship sectors.	2023	%100	%100	%100	%100	%100	%100	%100
6 - Managing and organizing e-participation and using data exchange to support the decision-making system.	1	Value of the Open Government Data Index (UN eGovernment Survey) (measured biennially).	2022	0.79	-	0.84	0.82	-	0.89	-
	2	Value of e-participation index (UN e-government survey) (measured biennially).	2022	0.54	-	0.59	0.61	-	0.64	-
7 - Providing institutional, technical and financial support, human resources empowerment and efficient and effective institutional services and digital architecture.	1	Staff satisfaction rate	2019	%79	%85	%80	%80	%82	%84	%86
	2	Percentage of the Ministry's capital expenditure from allocations made under the General Budget Law.	2019	%87	%97.4	%100	%99	%100	%100	%100
	3	Percentage of the Ministry's completion of its annual plan.	2019	%82	%90	%90	%90	%90	%90	%90

Number of Staff in the Ministry/ Department/ Unit										
Group	Job	2023			2024			Preliminary 2025		
		Male	Female	Total	Male	Female	Total	Male	Female	Total
Public Administration and Local Administration Jobs	Leadership jobs	3	1	4	1	1	2	1	1	2
Educational and Training Jobs	Section Head, trainer, coordinator	41	43	84	37	41	78	37	41	78
Engineering Jobs	Engineer	115	63	178	111	62	173	111	62	173
Technical Jobs	Programmers	97	41	138	81	42	123	84	42	126
Administrative and Financial Jobs	Accountant and Administrative	23	15	38	24	15	39	22	15	37
Supportive Jobs ( third category)	Support jobs	32	2	34	33	2	35	32	2	34
Total		311	165	476	287	163	450	287	163	450
Total Cost of Salaries		2324171	1319999	3644170	3121922	1773078	4895000	3415300	1939700	5355000



**Most notable information about the Ministry/Department/Unit**

<b>No.</b>	<b>Description</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
<b>1</b>	Number of digital government services.	<b>450</b>	<b>628</b>	<b>1077</b>	<b>1440</b>	<b>2400</b>
<b>2</b>	Number of sites linked to the National Fiber Optic Network	<b>2422</b>	<b>2424</b>	<b>2877</b>	<b>3100</b>	<b>3250</b>

# Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Current Activities Appropriations According to Program								
Prog.	Activites		Actual	Estimated	Re-estimated	Estimated	Indicative	Indicative
			2023	2024	2024	2025	2026	2027
5501	601	Administrative and Support Services	2401211	6280000	5541000	6680000	6809000	6893000
	603	Administration of the e-government operations center	2423818	0	0	0	0	0
	604	Supporting the Jordan Post Company	2500000	3500000	3500000	4000000	4000000	4000000
		Total of Program	7325029	9780000	9041000	10680000	10809000	10893000
		Total	7325029	9780000	9041000	10680000	10809000	10893000
Capital Projects Appropriations According to Program								
Prog.	Projects		Actual	Estimated	Re-estimated	Estimated	Indicative	Indicative
			2023	2024	2024	2025	2026	2027
5510	001	Supporting existing initiatives and launching an initiative each year	884170	1500000	1000000	1300000	1350000	1400000
	003	Support the development of electronic games industry	1000000	1000000	1000000	1000000	500000	500000
		Total of Program	1884170	2500000	2000000	2300000	1850000	1900000
5520	010	Short Message Service	399236	400000	400000	400000	400000	400000
	016	E-government processes management / sustainability of e-government processes center (previously)	2673529	3700000	1230000	1500000	2750000	2800000
	017	E-government sustainability administration/ E-government application administration, control and assessment (formerly)	499723	1000000	1000000	1000000	1000000	1000000
	023	National Communication and E-booths Center/ Execution of Joint Services to Support E-services (formerly).	499999	500000	500000	500000	500000	500000
	028	Development of Knowledge Stations Program	29984	130000	130000	130000	130000	130000
	039	Development of the infrastructure supporting the e-government	0	2700000	1500000	1500000	2000000	2000000
	042	Technical and consultation services	150000	150000	150000	150000	150000	150000
	051	E-transformation in government ministries and departments	1349790	2500000	863000	1000000	2200000	2000000
	052	Youth, technology and jobs/ World Bank	4413587	8000000	8000000	6000000	7000000	9000000
	053	Digitalizing the high priority services	724269	1200000	424000	700000	700000	700000
	056	Introducing digital skills curriculum for government schools students from the seventh grade until the twelve grade.	0	1500000	433000	500000	750000	0
		Total of Program	10740117	21780000	14630000	13380000	17580000	18680000
5515	002	Completion of the Government Educational Network and Government Sites	1918273	4500000	3500000	1500000	4000000	4000000
	003	Connecting the fiber optic network	10037187	1660000	1660000	2500000	0	0
		Total of Program	11955460	6160000	5160000	4000000	4000000	4000000
5505	001	Jordan Post Program Administration	221795	30000	30000	30000	30000	30000
		Total of Program	221795	30000	30000	30000	30000	30000
5525	006	Setting up a mechanism for following up commitments and rights arising from international agreements	150000	150000	150000	240000	240000	240000
	009	Annual surveys for Telecommunication and Information Technology Sector and Post	100000	100000	100000	100000	100000	100000
		Total of Program	250000	250000	250000	340000	340000	340000
5501	001	Sustaining and Operating the Ministry's Services	592082	840000	650000	775000	650000	600000
	002	Contract of Purchasing New Software Licenses	99171	100000	100000	100000	100000	100000
		Total of Program	691253	940000	750000	875000	750000	700000
		Total	25742795	31660000	22820000	20925000	24550000	25650000

# Overall Summary of Expenditures for Chapter 3201- Ministry of Digital Economy and Entrepreneurship for the Years 2023 - 2027

( In JDs )

Description	Actual	Estimated	Re-estimated	Estimated	Difference between estimated 2025 and re-estimated 2024	Indicative	
	2023	2024	2024	2025		2026	2027
Current Expenditure	7,325,029	9,780,000	9,041,000	10,680,000	1,639,000	10,809,000	10,893,000
Capital Expenditure	25,742,795	31,660,000	22,820,000	20,925,000	-1,895,000	24,550,000	25,650,000
Total current and capital expenditure	33,067,824	41,440,000	31,861,000	31,605,000	-256,000	35,359,000	36,543,000

## Most notable differences between estimated appropriations for 2025 and re-estimated for 2024

### Current expenditure :

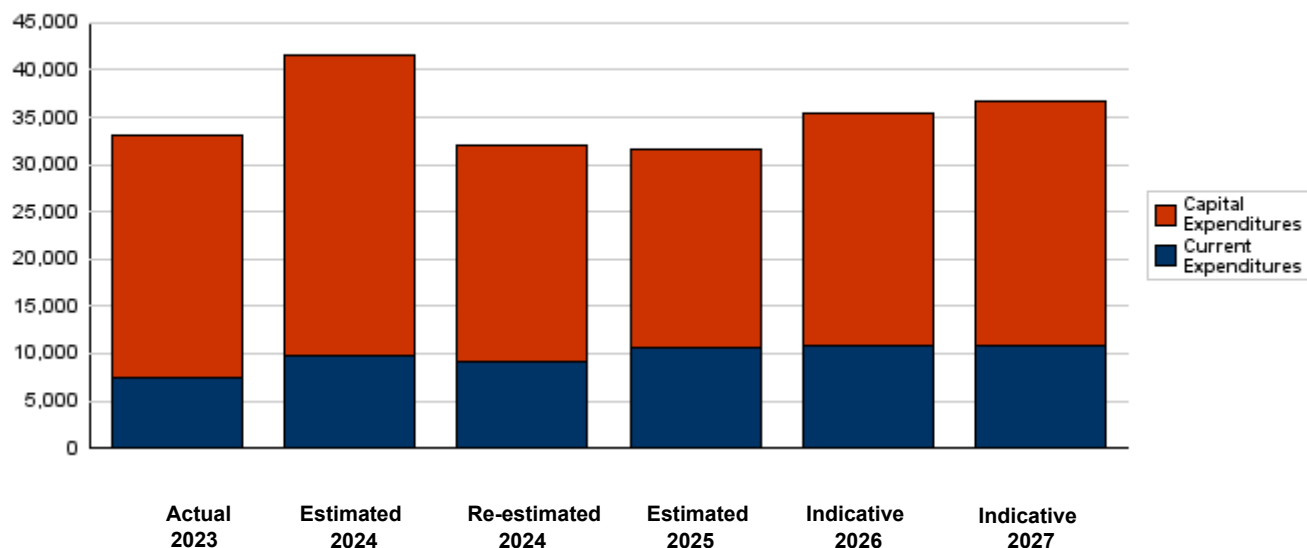
- Increase in the compensations of employees group by (1159) thousand JDs to cover the cost of natural salary growth and the cost of filling vacancies.
- Use of goods and services group increased by (20) thousand JDs.
- Increasing the support allocated to the Jordan Post Company by (500) thousand JDs within the support group for public government units.

### Capital expenditure :

- Capital expenditure allocations decreased by (1895) thousand JDs as a result of decrease in the allocation of youth, technology and jobs/World Bank project by (2000) thousand JDs and decrease in the allocation of the project to complete the development of the government educational network and government websites in the amount of (2000) thousand JDs and increase the allocation of the project to sustain and operate the Ministry's services in the amount of (125) thousand JDs and increase the allocation of the project to support existing initiatives and launch an initiative each year in the amount of (300) thousand JDs and increase the allocation of the project to link the fibre optic network in the amount of (840) thousand JDs and increased allocation of eGovernment Operations Management Project/Sustainability of eGovernment Operations Center (Previously) in the amount of (270) thousand JDs and increased appropriations of the e-transformation project in government ministries, departments and units in the amount of (137) thousand JDs, increased allocation of the project to digitize the highest priority services in the amount of (276) thousand JDs, increased allocation of the project to introduce digital skills curricula for students in government schools in the seventh to twelfth grades by (67) thousand JDs and increased allocation of the project to establish a mechanism to follow commitments.... in the amount of (90) thousand JDs.

( Thousands of JDs )

Graph of the current and capital expenditures for the years 2023 - 2027



# Overall Summary of Current Expenditures for the Years 2023 - 2027

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Group	Item	Description	Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
21		Compensations of Employees						
2111		Salaries, Wages and Allowances						
	101	Classified Employees	12000	12000	8000	8000	8000	8000
	102	Unclassified Employees	506091	525000	430000	435000	440000	445000
	103	Comprehensive Contract Employees	758442	1413000	1123000	1732000	0	0
	105	Personal Cost of Living Allowance	380057	510000	398000	400000	405000	410000
	106	Family Cost of Living Allowance	32360	45000	37000	37000	38000	39000
	110	Overtime Allowance	31553	35000	35000	35000	35000	35000
	111	Additional Allowance	579064	650000	625000	638000	648000	658000
	112	Other Allowances	91225	110000	72000	70000	71000	72000
	113	Transportation Allowance	97644	110000	110000	125000	126000	127000
	114	Transport Allowance	20041	30000	30000	35000	36000	37000
	115	Field Visit Allowance	4997	5000	3000	5000	5000	5000
	116	Employees' Bonuses	549864	570000	570000	600000	600000	600000
	120	Contract Employees	196890	300000	225000	230000	235000	240000
	121	Fixed-term staff	0	0	0	455000	2220000	2254000
Total			3260228	4315000	3666000	4805000	4867000	4930000
2121		Social Security Contributions						
	301	Social Security	383942	580000	530000	550000	558000	567000
Total			383942	580000	530000	550000	558000	567000
22		Use of Goods and Services						
2211		Use of Goods and Services						
	201	Rents	36735	80000	80000	80000	80000	80000
	202	Telecommunications Services	268889	300000	300000	300000	300000	300000
	203	Water	6909	8000	8000	8000	8000	8000
	204	Electricity	536492	600000	580000	580000	610000	620000
	205	Fuels	17696	23000	23000	23000	28000	28000
	206	Maintenance of Machines, furniture and acces	26662	30000	30000	25000	30000	30000
	207	Maintenance of vehicles, equipment and acces	11638	10000	10000	5000	10000	10000
	208	Repair and maintenance of buildings and acce	11233	12000	12000	12000	12000	12000
	209	Stationery,Publications and Office Supplies	9649	10000	10000	10000	10000	10000
	210	Substances and raw materials (medicines, clo	1907	2000	2000	2000	2000	2000
	211	Cleaning services and supplies including clea	88161	100000	100000	90000	100000	100000
	212	Insurance	8335	10000	10000	10000	12000	12000
	213	Official Travel Missions	26994	30000	30000	30000	30000	30000
	214	Goods and services expenses	74995	100000	80000	80000	82000	84000
Total			1126295	1315000	1275000	1255000	1314000	1326000
26		Subsidy / Grants						
2631		Support to General Government Units						
	313	Support to general government units/current	2500000	3500000	3500000	4000000	4000000	4000000
Total			2500000	3500000	3500000	4000000	4000000	4000000
28		Other Expenditures						
2821		Other Current Expenditures						
	303	Scientific scholarships and training courses	6765	10000	10000	10000	10000	10000
	305	Non-Employees' Bonuses	47799	60000	60000	60000	60000	60000
Total			54564	70000	70000	70000	70000	70000
Total of Chapter			7325029	9780000	9041000	10680000	10809000	10893000



# Overall Summary of Capital Expenditures for the Years 2023 - 2027

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Group	Item	Description	Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
		Expenditures						
21		Compensations of Employees						
2111		Salaries, Wages and Allowances						
	501	Salaries	983235	2200000	2200000	1200000	2200000	3200000
	502	Wages	29984	130000	130000	130000	130000	130000
Total			1013219	2330000	2330000	1330000	2330000	3330000
22		Use of Goods and Services						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance	87817	120000	100000	230000	150000	150000
	512	Operating and Sustaining Expenditures	9550365	23725000	16142000	14130000	19115000	19010000
Total			9638182	23845000	16242000	14360000	19265000	19160000
25		Subsidies						
2511		Subsidies to Public Corporations						
	520	Subsidies to non-financial public corporations/capital	199626	0	0	0	0	0
Total			199626	0	0	0	0	0
28		Other Expenditures						
2822		Other Capital Expenditures						
	504	Studies, Research and Consultations	2066177	3570000	2413000	2370000	2630000	2880000
Total			2066177	3570000	2413000	2370000	2630000	2880000
		Fixed Assets						
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions	4399999	800000	800000	2500000	0	0
Total			4399999	800000	800000	2500000	0	0
3112		Devices, Machinery and Equipment						
	505	Equipment, Machines and Devices	6201562	925000	925000	365000	325000	280000
	506	Vehicles and Equipment	50500	190000	110000	0	0	0
Total			6252062	1115000	1035000	365000	325000	280000
3141		Lands						
	507	Lands	2173530	0	0	0	0	0
Total			2173530	0	0	0	0	0
Total of Chapter			25742795	31660000	22820000	20925000	24550000	25650000

**Appropriations directed for females and child according to chapter : 3201 Ministry of Digital  
Economy and Entrepreneurship**

( In JDs )

Description	2023	2024	2025	2026	2027
Females	1,319,999	1,773,078	1,939,700	1,965,056	1,991,136
Child	0	0	0	0	0
Appropriations distributed according to population index					
Females	13,829,117	17,176,150	12,337,500	14,068,980	14,591,620
Child	10,592,515	13,156,200	9,450,000	10,776,240	11,176,560
Total appropriations directed for females	15,149,116	18,949,228	14,277,200	16,034,036	16,582,756
Total appropriations directed for Child	10,592,515	13,156,200	9,450,000	10,776,240	11,176,560

**5501 Program Administration and Support Services****Objective of the program :**

This program aims to improve the administrative capabilities of all units in the Ministry of Digital Economy and Entrepreneurship and to develop the Ministry's projects management.

**The strategic objective related to the program :**

Providing institutional, technical and financial support, human resources empowerment and efficient and effective institutional services and digital architecture.

**Directorates associated with the program :**

- Administrative Affairs Directorate
- Financial Affairs Directorate
- Institutional Development and Excellence and Institutional Knowledge Directorate

**Services provided by the program :**

- Providing the necessary financial and administrative services to sustain the Ministry's work, determine the training requirements of the Ministry's staff and apply the training programs for staff in the Ministry,
- Cash flow management of the Ministry's projects and programs taking into consideration the adopted annual plan in the Ministry, as per the general budget law, where the financial appropriations are re-distributed as per the priorities of Ministry.

**Program's main outputs and results during the years (2025 -2027):**

- Increasing efficiency and improving quality.
- Achieving strategic objectives and promoting creativity.

**The Program's challenges :**

- Resistance to change as staff's unacceptability to new changes may hinder development.
- Weak leadership as lack of strong leadership that supports change can weaken the development process.

**Actions to address challenges and improve services provided:**

- Managing change by developing a change management plan and involving staff in the development process.
- Strengthening leadership by developing leadership skills and encouraging support for development and participation initiatives in decision-making.

**Gender:**

Women are supported to reconcile professional and family responsibilities through the activation of flexible working and teleworking, and the provision of custody to employees in the Ministry.

**Staff working in the program :**

The program is implemented through a functional staff in 2024 estimated with ( 450 ) staff, including ( 287 ) males and ( 163 ) females

**Appropriations directed for females and child****(In JDs)**

Description	2023	2024	2025	2026	2027
Females	1,319,999	1,773,078	1,939,700	1,965,056	1,991,136
Child	0	0	0	0	0
Appropriations directed according to population index					
Females	2,054,893	2,737,750	2,914,000	2,882,980	2,865,120
Child	1,573,960	2,097,000	2,232,000	2,208,240	2,194,560
Total appropriations directed for females	3,374,892	4,510,828	4,853,700	4,848,036	4,856,256
Total appropriations directed for Child	1,573,960	2,097,000	2,232,000	2,208,240	2,194,560

**Key Performance indicators for Program**

Performance Measurement Indicator		Base Year	Value	Actual value	Target value	Preliminary Self Evaluation	Target Value		
				2023	2024		2025	2026	2027
1	Staff satisfaction rate.	2019	%79	%85	%80	%80	%82	%84	%86
2	Percentage of the Ministry's capital expenditure from allocations made in the General Budget Law.	2019	%87	%99	%100	%99	%100	%100	%100
3	Percentage of the Ministry's completion of its annual plan.	2019	%82	%90	%90	%90	%90	%90	%90
4	Employee's electricity consumption rate (kw).	2015	2417	940	1000	1000	1000	1000	1000

**Appropriations 5501 Program Administration and Support Services Per Activities and Projects****(In JDs)**

Activities and Projects	Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026 2027	
Current Expenditures	7,325,029	9,780,000	9,041,000	10,680,000	10,809,000	10,893,000

Chapter 3201 - Ministry of Digital Economy and Entrepreneurship

**5501 Program Administration and Support Services**

**Appropriations 5501 Program Administration and Support Services Per Activities and Projects**

(In JDs)

Activities and Projects		Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026 2027	
601	Administrative and Support Services	2,401,211	6,280,000	5,541,000	6,680,000	6,809,000	6,893,000
603	Administration of the e-government operations center	2,423,818	0	0	0	0	0
604	Supporting the Jordan Post Company	2,500,000	3,500,000	3,500,000	4,000,000	4,000,000	4,000,000
<b>Capital Expenditures</b>		<b>691,253</b>	<b>940,000</b>	<b>750,000</b>	<b>875,000</b>	<b>750,000</b>	<b>700,000</b>
001	Sustaining and Operating the Ministry's Services	592,082	840,000	650,000	775,000	650,000	600,000
002	Contract of Purchasing New Software Licenses	99,171	100,000	100,000	100,000	100,000	100,000
<b>Program / Treasury</b>		<b>691,253</b>	<b>940,000</b>	<b>750,000</b>	<b>875,000</b>	<b>750,000</b>	<b>700,000</b>
<b>Total Program</b>		<b>8,016,282</b>	<b>10,720,000</b>	<b>9,791,000</b>	<b>11,555,000</b>	<b>11,559,000</b>	<b>11,593,000</b>

## Current Expenditures According to Program and Activities for the Years 2023 - 2027

Chapter : 3201 - Ministry of Digital Economy and Entrepreneurship

(In JDs)

Program : 5501 - Administration and Support Services								
Activity : 601 - Administrative and Support Services								
Group	Item	Description	Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
<b>21</b>		<b>Compensations of Employees</b>						
<b>2111</b>		Salaries, Wages and Allowances						
	101	Classified Employees	12000	12000	8000	8000	8000	8000
	102	Unclassified Employees	224950	525000	430000	435000	440000	445000
	103	Comprehensive Contract Employees	468000	1413000	1123000	1732000	0	0
	105	Personal Cost of Living Allowance	237000	510000	398000	400000	405000	410000
	106	Family Cost of Living Allowance	21040	45000	37000	37000	38000	39000
	110	Overtime Allowance	16980	35000	35000	35000	35000	35000
	111	Additional Allowance	333847	650000	625000	638000	648000	658000
	112	Other Allowances	0	110000	72000	70000	71000	72000
	113	Transportation Allowance	34501	110000	110000	125000	126000	127000
	114	Transport Allowance	20041	30000	30000	35000	36000	37000
	115	Field Visit Allowance	4997	5000	3000	5000	5000	5000
	116	Employees' Bonuses	373991	570000	570000	600000	600000	600000
	120	Contract Employees	116915	300000	225000	230000	235000	240000
	121	Fixed-term staff	0	0	0	455000	2220000	2254000
		<b>Total</b>	<b>1864262</b>	<b>4315000</b>	<b>3666000</b>	<b>4805000</b>	<b>4867000</b>	<b>4930000</b>
<b>2121</b>		Social Security Contributions						
	301	Social Security	241000	580000	530000	550000	558000	567000
		<b>Total</b>	<b>241000</b>	<b>580000</b>	<b>530000</b>	<b>550000</b>	<b>558000</b>	<b>567000</b>
<b>22</b>		<b>Use of Goods and Services</b>						
<b>2211</b>		Use of Goods and Services						
	201	Rents	0	80000	80000	80000	80000	80000
	202	Telecommunications Services	12027	300000	300000	300000	300000	300000
	203	Water	4000	8000	8000	8000	8000	8000
	204	Electricity	23000	600000	580000	580000	610000	620000
	205	Fuels	11000	23000	23000	23000	28000	28000
		001 Heating	1000	3000	3000	5000	5000	5000
		002 Saloon vehicles	5000	15000	15000	12000	17000	17000
		003 Transport vehicles and heavy equipment	5000	5000	5000	6000	6000	6000
	206	Maintenance of Machines, furniture and accessories	5560	30000	30000	25000	30000	30000
	207	Maintenance of vehicles, equipment and accessories	5642	10000	10000	5000	10000	10000
	208	Repair and maintenance of buildings and accessories	5997	12000	12000	12000	12000	12000
	209	Stationery, Publications and Office Supplies	6000	10000	10000	10000	10000	10000
	210	Substances and raw materials (medicines, clothes, food, films, etc..)	0	2000	2000	2000	2000	2000
	211	Cleaning services and supplies including cleaning contracts	73000	100000	100000	90000	100000	100000
	212	Insurance	3335	10000	10000	10000	12000	12000
	213	Official Travel Missions	23000	30000	30000	30000	30000	30000
	214	Goods and services expenses	70999	100000	80000	80000	82000	84000
		001 Events and hospitality	0	4000	4000	6000	6000	6000
		013 Services, security and guarding contracts	70999	75000	70000	74000	76000	78000
		157 The Crown Prince Award for Best Government Service Application	0	21000	6000	0	0	0
		<b>Total</b>	<b>243560</b>	<b>1315000</b>	<b>1275000</b>	<b>1255000</b>	<b>1314000</b>	<b>1326000</b>
<b>28</b>		<b>Other Expenditures</b>						
<b>2821</b>		Other Current Expenditures						
	303	Scientific scholarships and training courses	4590	10000	10000	10000	10000	10000
	305	Non-Employees' Bonuses	47799	60000	60000	60000	60000	60000
		<b>Total</b>	<b>52389</b>	<b>70000</b>	<b>70000</b>	<b>70000</b>	<b>70000</b>	<b>70000</b>
		<b>Total of Activity</b>	<b>2401211</b>	<b>6280000</b>	<b>5541000</b>	<b>6680000</b>	<b>6809000</b>	<b>6893000</b>

## Current Expenditures According to Program and Activities for the Years 2023 - 2027

Chapter : 3201 - Ministry of Digital Economy and Entrepreneurship

(In JDs)

Program : 5501 - Administration and Support Services								
Activity : 603 - Administration of the e-government operations center								
Group	Item	Description	Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
<b>21</b>		<b>Compensations of Employees</b>						
<b>2111</b>		Salaries, Wages and Allowances						
	102	Unclassified Employees	281141	0	0	0	0	0
	103	Comprehensive Contract Employees	290442	0	0	0	0	0
	105	Personal Cost of Living Allowance	143057	0	0	0	0	0
	106	Family Cost of Living Allowance	11320	0	0	0	0	0
	110	Overtime Allowance	14573	0	0	0	0	0
	111	Additional Allowance	245217	0	0	0	0	0
	112	Other Allowances	91225	0	0	0	0	0
	113	Transportation Allowance	63143	0	0	0	0	0
	116	Employees' Bonuses	175873	0	0	0	0	0
	120	Contract Employees	79975	0	0	0	0	0
		<b>Total</b>	<b>1395966</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>2121</b>		Social Security Contributions						
	301	Social Security	142942	0	0	0	0	0
		<b>Total</b>	<b>142942</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>22</b>		<b>Use of Goods and Services</b>						
<b>2211</b>		Use of Goods and Services						
	201	Rents	36735	0	0	0	0	0
	202	Telecommunications Services	256862	0	0	0	0	0
	203	Water	2909	0	0	0	0	0
	204	Electricity	513492	0	0	0	0	0
	205	Fuels	6696	0	0	0	0	0
	001	Heating	500	0	0	0	0	0
	002	Saloon vehicles	6196	0	0	0	0	0
	206	Maintenance of Machines, furniture and accessories	21102	0	0	0	0	0
	207	Maintenance of vehicles, equipment and accessories	5996	0	0	0	0	0
	208	Repair and maintenance of buildings and accessories	5236	0	0	0	0	0
	209	Stationery, Publications and Office Supplies	3649	0	0	0	0	0
	210	Substances and raw materials (medicines, clothes, food, films, etc..)	1907	0	0	0	0	0
	211	Cleaning services and supplies including cleaning contracts	15161	0	0	0	0	0
	212	Insurance	5000	0	0	0	0	0
	213	Official Travel Missions	3994	0	0	0	0	0
	214	Goods and services expenses	3996	0	0	0	0	0
	001	Events and hospitality	3996	0	0	0	0	0
		<b>Total</b>	<b>882735</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>28</b>		<b>Other Expenditures</b>						
<b>2821</b>		Other Current Expenditures						
	303	Scientific scholarships and training courses	2175	0	0	0	0	0
		<b>Total</b>	<b>2175</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
		<b>Total of Activity</b>	<b>2423818</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Activity : 604 - Supporting the Jordan Post Company								
Group	Item	Description	Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
<b>26</b>		<b>Subsidy / Grants</b>						
<b>2631</b>		Support to General Government Units						
	313	Support to general government units/current	2500000	3500000	3500000	4000000	4000000	4000000
	041	Jordan Post Company	2500000	3500000	3500000	4000000	4000000	4000000
		<b>Total</b>	<b>2500000</b>	<b>3500000</b>	<b>3500000</b>	<b>4000000</b>	<b>4000000</b>	<b>4000000</b>
		<b>Total of Activity</b>	<b>2500000</b>	<b>3500000</b>	<b>3500000</b>	<b>4000000</b>	<b>4000000</b>	<b>4000000</b>
		<b>Total of Program</b>	<b>7325029</b>	<b>9780000</b>	<b>9041000</b>	<b>10680000</b>	<b>10809000</b>	<b>10893000</b>
		<b>Total of Chapter</b>	<b>7325029</b>	<b>9780000</b>	<b>9041000</b>	<b>10680000</b>	<b>10809000</b>	<b>10893000</b>

# Capital Expenditures According to Program and Projects for the Years 2023 - 2027

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Program 5501 Administration and Support Services								
Project		001 Sustaining and Operating the Ministry's Services						
Fund Source		102001	Capital (Treasury)					
Group	item	Description	Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
22		Use of Goods and Services						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance						
	008	Buildings and facilities maintenance	87817	120000	100000	230000	150000	150000
		Total of Item	87817	120000	100000	230000	150000	150000
	512	Operating and Sustaining Expenditures						
	017	Promotion, advertising and awareness	136402	140000	140000	140000	140000	140000
	032	Conferences, celebrations and workshops	34955	35000	35000	50000	35000	30000
		Total of Item	171357	175000	175000	190000	175000	170000
28		Other Expenditures						
2822		Other Capital Expenditures						
	504	Studies, Research and Consultations						
	007	Institutional work development studies	218004	290000	200000	190000	200000	200000
		Total of Item	218004	290000	200000	190000	200000	200000
31		Non-financial Assets						
3112		Devices, Machinery and Equipment						
	505	Equipment, Machines and Devices						
	001	Computers and accessories	59707	60000	60000	160000	120000	75000
	003	Office supplies and equipment	4697	5000	5000	5000	5000	5000
		Total of Item	64404	65000	65000	165000	125000	80000
	506	Vehicles and Equipment						
	002	Field vehicles	0	190000	110000	0	0	0
	005	Medium-size passenger buses	50500	0	0	0	0	0
		Total of Item	50500	190000	110000	0	0	0
		Total of Project / Treasury	592082	840000	650000	775000	650000	600000
Project		002 Contract of Purchasing New Software Licenses						
Fund Source		102001	Capital (Treasury)					
Group	item	Description	Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	016	Software licenses	99171	100000	100000	100000	100000	100000
		Total of Item	99171	100000	100000	100000	100000	100000
		Total of Project / Treasury	99171	100000	100000	100000	100000	100000
		Total of Program	691253	940000	750000	875000	750000	700000

**5505 Program Jordan Post****Objective of the program :**

This program aims to issue distinguished postage stamps with the name of the Hashemite Kingdom of Jordan dealing with various topics related to Jordan or important international concerns.

**The strategic objective related to the program :**

Preparing and developing the regulatory and legislative environment for the telecommunications, information technology, postal and entrepreneurship sectors.

**Directorates associated with the program :**

A committee headed by the Secretary General of the Ministry of Digital Economy and Entrepreneurship

**Services provided by the program :**

- Preparing the public policy for issuing the postal stamps.
- Preparing the annual plan for issuing the postal stamps, clarifying their objectives and content and determining their suitability and the number of issues thereof.
- Laying down the technical foundations and specifications for the designs of the postal stamps to be issued.
- Evaluating stamp designs.
- Providing the general postal operator with the final designs of the postage stamps for printing
- Studying and evaluating the suggestions received regarding postal stamps.

**Program's main outputs and results during the years (2025 -2027):**

- Annual plan for the issuance of stamps.
- 10 stamp designs issued annually.

**The Program's challenges :**

- Adherence to the issuance times of planned designs.
- Low response to public consultation on issues.
- The number of versions of stamps should be only 10.

**Actions to address challenges and improve services provided:**

- Preparing a flexible plan for the issuance of postage stamps including risks and how to deal with them.
- Encouraging citizens, partners and stakeholders to participate in the proposal of topics for stamps.
- Diversification of issue topics to cover most of the proposed topics received.

**Gender:**

Women are actively involved in the Postal Stamp Committee, where the Committee consists of 7 members, including 5 females

**Staff working in the program :**

The program is implemented through the Ministry's staff.

**Appropriations directed for females and child**

(In JDs)

Description	2023	2024	2025	2026	2027
Females	0	0	0	0	0
Child	0	0	0	0	0
Appropriations directed according to population index					
Females	104,244	14,100	14,100	14,100	14,100
Child	79,846	10,800	10,800	10,800	10,800
Total appropriations directed for females	104,244	14,100	14,100	14,100	14,100
Total appropriations directed for Child	79,846	10,800	10,800	10,800	10,800

**Key Performance indicators for Program**

Performance Measurement Indicator		Base Year	Value	Actual value 2023	Target value 2024	Preliminary Self Evaluation 2024	Target Value		
							2025	2026	2027
1	Number of stamp version designs released.	2015	8	8	10	10	10	10	10

**Appropriations 5505 Program Jordan Post Per Activities and Projects**

(In JDs)

Activities and Projects		Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026 2027	
Current Expenditures		0	0	0	0	0	0
Capital Expenditures		221,795	30,000	30,000	30,000	30,000	30,000
001	Jordan Post Program Administration	221,795	30,000	30,000	30,000	30,000	30,000
Program / Treasury		221,795	30,000	30,000	30,000	30,000	30,000
Total Program		221,795	30,000	30,000	30,000	30,000	30,000



# Capital Expenditures According to Program and Projects for the Years 2023 - 2027

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Program 5505 Jordan Post								
Project 001 Jordan Post Program Administration								
Fund Source 102001 Capital (Treasury)								
Group	Item	Description	Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
25		Subsidies						
2511		Subsidies to Public Corporations						
	520	Subsidies to non-financial public corporations/capital						
	051	Jordan Post Company	199626	0	0	0	0	0
		Total of Item	199626	0	0	0	0	0
28		Other Expenditures						
2822		Other Capital Expenditures						
	504	Studies, Research and Consultations						
	025	Preparing designs for the postal stamps and albums	22169	30000	30000	30000	30000	30000
		Total of Item	22169	30000	30000	30000	30000	30000
		Total of Project / Treasury	221795	30000	30000	30000	30000	30000
		Total of Program	221795	30000	30000	30000	30000	30000

**5510 Program E-Initiatives****Objective of the program :**

This program aims to enable the investment and entrepreneurship environment, by adopting strategies, policies and programs that support and attract investment and entrepreneurship in the digital economy, develop the skills of graduates to prepare them for the labor market, in addition to encourage the continued growth of investments in the sector and support entrepreneurs to be able to achieve sustainable social development goals and create jobs.

**The strategic objective related to the program :**

- Supporting and organizing entrepreneurship and creative industries.
- Harnessing digital skills and advanced technologies to ensure the sustainability of the digital economy and entrepreneurship.

**Directorates associated with the program :**

Strategies, Future and Entrepreneurship Administration

**Services provided by the program :**

- Empowering, developing, and implementing investment strategies, policies and procedures and the international representation in the digital economy and entrepreneurship sector and ensuring their implementation in order to provide an attractive environment for investors, ensuring continuing growth in the sector investments, and ensuring achieving the Kingdom's interest optimally through relationships with regional and international organizations.
- Developing skills for ICT graduates and supporting entrepreneurs, and empowering women in the sector for the purposes of developing the local communities and increasing job opportunities.
- Empower, develop and implement strategies, policies and procedures related to community entrepreneurship and set out training plans and programs necessary for building capacities and increasing awareness of social entrepreneurship, and strengthen support programs relating to social companies.

**Program's main outputs and results during the years (2025 -2027):**

- Training and rehabilitation of 350 graduates of communications and information technology graduates at each stage of the programme of training and employment of graduates of the telecommunications and information technology sector.
- Training of 10000 beneficiaries through future stations (formerly knowledge stations) per year.
- Training of 2000 beneficiaries through business incubators annually and the incubation of 150 projects annually.

**The Program's challenges :**

- Identifying actual needs, i.e. knowing the skills required in the market may be a complex process and measuring the success of the programmes at hand.
- Sustainability of programme funding and continuity of the beneficiary's work after the end of support.
- Measuring the success of the programmes and their impact on recruitment processes.

**Actions to address challenges and improve services provided:**

- Trying to obtain external funding grants to cover the cost of projects.
- Analysis of market needs through periodic studies to identify the skills required in the market and adapt programs accordingly.
- Evaluating the effectiveness of the programmes put forward through the use of performance measurement tools such as questionnaires and evaluations after completion of programmes for continuous improvement.

**Gender:**

Women are actively involved in the programs and initiatives put forward. Only female initiatives such as Your Story Initiative have been launched. A target of 30% female beneficiaries is also identified.

**Staff working in the program :**

The program is implemented through the Ministry's staff.

**Appropriations directed for females and child****(In JDs)**

Description	2023	2024	2025	2026	2027
<b>Females</b>	0	0	0	0	0
<b>Child</b>	0	0	0	0	0
<b>Appropriations directed according to population index</b>					
<b>Females</b>	885,560	1,175,000	1,081,000	869,500	893,000
<b>Child</b>	678,301	900,000	828,000	666,000	684,000
<b>Total appropriations directed for females</b>	885,560	1,175,000	1,081,000	869,500	893,000
<b>Total appropriations directed for Child</b>	678,301	900,000	828,000	666,000	684,000

**5510 Program E-Initiatives****Key Performance Indicators for Program**

Performance Measurement Indicator		Base Year	Value	Actual value	Target value	PreliminarySelf Evaluation	Target Value		
				2023	2024	2024	2025	2026	2027
1	Number of graduates benefiting from the Communications and IT sector training and employment program (annually).	2021	350	186	150	150	350	350	350
2	Number of trainees in future stations.	2016	10000	11548	7000	7000	10000	10000	10000
3	Number of incubated businesses in business incubators.	2021	29	202	50	150	150	150	150
4	Number of trainees in business incubators in all governorates of the Kingdom.	2021	1889	2932	1500	2000	2000	2000	2000
5	Number of Female Employment Beneficiaries from Private Telecommunications and Information Technology Sector Graduates (Your Story Initiative).	2023	55	55	50	50	50	50	50

**Appropriations 5510 Program E-Initiatives Per Activities and Projects**

(In JDs)

Activities and Projects		Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026 2027	
Current Expenditures		0	0	0	0	0	0
Capital Expenditures		1,884,170	2,500,000	2,000,000	2,300,000	1,850,000	1,900,000
001	Supporting existing initiatives and launching an initiative each year	884,170	1,500,000	1,000,000	1,300,000	1,350,000	1,400,000
003	Support the development of electronic games industry	1,000,000	1,000,000	1,000,000	1,000,000	500,000	500,000
Program / Treasury		1,884,170	2,500,000	2,000,000	2,300,000	1,850,000	1,900,000
Total Program		1,884,170	2,500,000	2,000,000	2,300,000	1,850,000	1,900,000

## Capital Expenditures According to Program and Projects for the Years 2023 - 2027

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

<b>Program 5510 E-Initiatives</b>								
<b>Project</b>		<b>001 Supporting existing initiatives and launching an initiative each year</b>						
<b>Fund Source</b>		<b>102001</b>	<b>Capital (Treasury)</b>					
<b>Group</b>	<b>item</b>	<b>Description</b>	<b>Actual 2023</b>	<b>Estimated 2024</b>	<b>Re-estimated 2024</b>	<b>Estimated 2025</b>	<b>Indicative 2026</b>	<b>Indicative 2027</b>
<b>22</b>		<b>Use of Goods and Services</b>						
<b>2211</b>		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	034	Support to existing and new initiatives	149178	700000	500000	500000	500000	500000
	046	Initiative for training IT graduates	235000	300000	200000	300000	350000	400000
	212	Implementation of leadership policy	499992	500000	300000	500000	500000	500000
		<b>Total of Item</b>	<b>884170</b>	<b>1500000</b>	<b>1000000</b>	<b>1300000</b>	<b>1350000</b>	<b>1400000</b>
		<b>Total of Project / Treasury</b>	<b>884170</b>	<b>1500000</b>	<b>1000000</b>	<b>1300000</b>	<b>1350000</b>	<b>1400000</b>
<b>Project</b>		<b>003 Support the development of electronic games industry</b>						
<b>Fund Source</b>		<b>102001</b>	<b>Capital (Treasury)</b>					
<b>Group</b>	<b>item</b>	<b>Description</b>	<b>Actual 2023</b>	<b>Estimated 2024</b>	<b>Re-estimated 2024</b>	<b>Estimated 2025</b>	<b>Indicative 2026</b>	<b>Indicative 2027</b>
<b>22</b>		<b>Use of Goods and Services</b>						
<b>2211</b>		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	015	Operating systems and software	1000000	1000000	1000000	1000000	500000	500000
		<b>Total of Item</b>	<b>1000000</b>	<b>1000000</b>	<b>1000000</b>	<b>1000000</b>	<b>500000</b>	<b>500000</b>
		<b>Total of Project / Treasury</b>	<b>1000000</b>	<b>1000000</b>	<b>1000000</b>	<b>1000000</b>	<b>500000</b>	<b>500000</b>
<b>Total of Program</b>			<b>1884170</b>	<b>2500000</b>	<b>2000000</b>	<b>2300000</b>	<b>1850000</b>	<b>1900000</b>

**5515 Program National Fiber Optics Network****Objective of the program :**

This program aims to provide the fundamental structure to connect educational, health, and government institutions with a high-speed fiber-optic network to provide these entities with communications services such as an infrastructure to provide educational, health and other government services to contribute in development of the Jordanian education system, the Jordanian social system and the Jordanian health system, as well as improving government services through E-government.

**The strategic objective related to the program :**

- Managing and enabling digital transformation and providing integrated and secure digital government services and systems.
- Developing and building a reliable digital government enabling system.

**Directorates associated with the program :**

National Fibre-optic Network Program Administration

**Services provided by the program :**

- Promoting and contributing to the increased use of ICT for education at universities, schools, community colleges and government learning centres throughout the Kingdom through a high-speed fibre-optic network.
- Promoting the use of ICT throughout the Kingdom by establishing new services.
- Supporting the establishment of the Government's secure network by securing connectivity to a high-speed fibre-optic network that helps to better serve citizens and the Government.
- Connecting government hospitals and health centres to the "Hakim" computing system for electronic procedures to improve the efficiency of the application of the health system.
- Linking government institutions to integrate their systems and linking government departments in the governorates with centres in the capital.
- Provision of a single window for citizens and investors to obtain government services.
- Provision of operational costs for information technology resources.

**Program's main outputs and results during the years (2025 -2027):**

- Finishing connecting 3600 sites on fiber optic network by the end of 2027.
- The network's readiness rate, networking devices and accessories should be 99.9% within 24 hours.

**The Program's challenges :**

- The cost of infrastructure where the installation of optical fibers requires significant investments in infrastructure and equipment.
- The network was damaged by drilling operations.
- The shelf life of devices (End of sale- End of support) resulting in continuous replacement of devices.

**Actions to address challenges and improve services provided:**

- Attempting to obtain external funding grants to cover the cost of projects
- Using less expensive and maintenance pneumatic fiber cables instead of ground cables.
- An effective maintenance system through which problems are identified before they are exacerbated and continuous coordination with the stakeholders when the civil works are carried out.
- Prioritizing key devices in the replacement process of devices.

**Gender:**

Women are actively involved in the management of the Fibre Optic Network programme, as about 33% of the supervisory functions in the programs are for females despite the nature of the programme's work in the field.

**Staff working in the program :**

The program is implemented through the Ministry's staff.

**Appropriations directed for females and child****(In JDs)**

Description	2023	2024	2025	2026	2027
<b>Females</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Child</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Appropriations directed according to population index</b>					
<b>Females</b>	<b>5,619,066</b>	<b>2,895,200</b>	<b>1,880,000</b>	<b>1,880,000</b>	<b>1,880,000</b>
<b>Child</b>	<b>4,303,966</b>	<b>2,217,600</b>	<b>1,440,000</b>	<b>1,440,000</b>	<b>1,440,000</b>
<b>Total appropriations directed for females</b>	<b>5,619,066</b>	<b>2,895,200</b>	<b>1,880,000</b>	<b>1,880,000</b>	<b>1,880,000</b>
<b>Total appropriations directed for Child</b>	<b>4,303,966</b>	<b>2,217,600</b>	<b>1,440,000</b>	<b>1,440,000</b>	<b>1,440,000</b>

**5515 Program National Fiber Optics Network****Key Performance Indicators for Program**

Performance Measurement Indicator		Base Year	Value	Actual value	Target value	Preliminary Self Evaluation	Target Value		
				2023	2024	2024	2025	2026	2027
1	Number of sites linked to the National Fiber Optic Network.	2015	968	2877	3092	3100	3250	3400	3600
2	Percentage of cuts repaired within the specified period by SLA	2023	%99	%99	%99	%99	%99	%99	%99
3	Percentage of network readiness and networking devices within 24 hours.	2023	%99.9	%99.9	%99.9	%99.9	%99.9	%99.9	%99.9

**Appropriations 5515 Program National Fiber Optics Network Per Activities and Projects**

(In JDs)

Activities and Projects		Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026 2027	
Current Expenditures		0	0	0	0	0	0
Capital Expenditures		11,955,460	6,160,000	5,160,000	4,000,000	4,000,000	4,000,000
002	Completion of the Government Educational Network and Government Sites	1,918,273	4,500,000	3,500,000	1,500,000	4,000,000	4,000,000
003	Connecting the fiber optic network	10,037,187	1,660,000	1,660,000	2,500,000	0	0
Program / Treasury		11,955,460	6,160,000	5,160,000	4,000,000	4,000,000	4,000,000
Total Program		11,955,460	6,160,000	5,160,000	4,000,000	4,000,000	4,000,000

# Capital Expenditures According to Program and Projects for the Years 2023 - 2027

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Program		5515	National Fiber Optics Network						
Project		002	Completion of the Government Educational Network and Government Sites						
Fund Source		102001	Capital (Treasury)						
Group	item	Description		Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
22		Use of Goods and Services							
2211		Use of Goods and Services							
	512	Operating and Sustaining Expenditures							
	013	Services contracts		1168425	3500000	2500000	1000000	3000000	3000000
	023	Operation contracts		749848	1000000	1000000	500000	1000000	1000000
	Total of Item		1918273	4500000	3500000	1500000	4000000	4000000	
	Total of Project / Treasury			1918273	4500000	3500000	1500000	4000000	4000000
Project		003	Connecting the fiber optic network						
Fund Source		102001	Capital (Treasury)						
Group	item	Description		Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
31		Non-financial Assets							
3111		Buildings and Constructions							
	508	Works and Constructions							
	037	Implementation of civil works and installation of cables		4399999	800000	800000	2500000	0	0
	Total of Item		4399999	800000	800000	2500000	0	0	
3112		Devices, Machinery and Equipment							
	505	Equipment, Machines and Devices							
	020	Engineering fittings		2862190	200000	200000	0	0	0
	058	Supplying and operating optical fibers and equipment		2774998	660000	660000	0	0	0
	Total of Item		5637188	860000	860000	0	0	0	
	Total of Project / Treasury			10037187	1660000	1660000	2500000	0	0
Total of Program				11955460	6160000	5160000	4000000	4000000	4000000

**5520 Program E-Government****Objective of the program :**

This program aims to carry out the concept of E-government transactions, digital transformation, and the program is a part of the development initiatives and projects adopted by the Kingdom to achieve sustainable development and development in all aspects of life. The program seeks to provide E-government services with a high degree of customer satisfaction and to support and disseminate the use of E-government services by improving the quality and accuracy of services and reducing the time required to deliver service to the beneficiaries and improving the user journey, the program also worked to develop the necessary infrastructure for participation and delivery of government services.

**The strategic objective related to the program :**

- Managing and enabling digital transformation and providing integrated and secure digital government services and systems.
- Developing and building a reliable digital government enabling system.
- Harnessing digital skills and advanced technologies to ensure the sustainability of the digital economy and entrepreneurship.

**Directorates associated with the program :**

Digital transformation and Empowerment. Administration

**Services provided by the program :**

- Reengineering government service procedures efficiently and effectively
- Construction and automation of government services
- Ensuring the quality of electronic services
- Facilitating the use of electronic services and the user's journey
- Definition, creation and development of a secure and appropriate technological infrastructure
- Development of service delivery channels
- Building and developing human capacities
- Awareness and promotion

**Program's main outputs and results during the years (2025 -2027):**

- The digitization of 2400 government services is completed by the end of 2025.
- Developing service delivery channels and raising the satisfaction of service recipients with the services provided.
- Developing digital infrastructure.

**The Program's challenges :**

- Resistance to change as there is fear of some job loss or lack of understanding of the benefits of digital transformation.
- Institutional culture needs change to support innovation and cooperation.
- Challenges related to cybersecurity and system safety.

**Actions to address challenges and improve services provided:**

- Spreading awareness about the benefits of digital transformation through workshops and lectures to motivate employees to adapt to changes.
- Enhancing cybersecurity by investing in security technologies and teaching employees how to protect information.

**Gender:**

Digital transformation provides new opportunities for females through telecommuting for example and opens new horizons in areas such as digital entrepreneurship. It is understood that a gender focus in digital transformation can contribute to greater inclusiveness and sustainable development.

**Staff working in the program :**

The program is implemented through the Ministry's staff.

**Appropriations directed for females and child**

(In JDs)

Description	2023	2024	2025	2026	2027
Females	0	0	0	0	0
Child	0	0	0	0	0
Appropriations directed according to population index					
Females	5,047,855	10,236,600	6,288,600	8,262,600	8,779,600
Child	3,866,442	7,840,800	4,816,800	6,328,800	6,724,800
Total appropriations directed for females	5,047,855	10,236,600	6,288,600	8,262,600	8,779,600
Total appropriations directed for Child	3,866,442	7,840,800	4,816,800	6,328,800	6,724,800

**Key Performance indicators for Program**

Performance Measurement Indicator	Base Year	Value	Actual value	Target value	Preliminary Self Evaluation	Target Value		
			2023	2024	2024	2025	2026	2027
1 Percentage of digital government services	2019	%12	%45	%60	%60	%100	-	-



**Chapter 3201 - Ministry of Digital Economy and Entrepreneurship**

**5520 Program E-Government**

**Appropriations 5520 Program E-Government Per Activities and Projects**

**(In JDs)**

<b>Activities and Projects</b>		<b>Actual 2023</b>	<b>Estimated 2024</b>	<b>Re-estimated 2024</b>	<b>Estimated 2025</b>	<b>Indicative 2026      2027</b>	
<b>Current Expenditures</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Capital Expenditures</b>		<b>10,740,117</b>	<b>21,780,000</b>	<b>14,630,000</b>	<b>13,380,000</b>	<b>17,580,000</b>	<b>18,680,000</b>
<b>010</b>	<b>Short Message Service</b>	<b>399,236</b>	<b>400,000</b>	<b>400,000</b>	<b>400,000</b>	<b>400,000</b>	<b>400,000</b>
<b>016</b>	<b>E-government processes management / sustainability of e-government processes center (previously)</b>	<b>2,673,529</b>	<b>3,700,000</b>	<b>1,230,000</b>	<b>1,500,000</b>	<b>2,750,000</b>	<b>2,800,000</b>
<b>017</b>	<b>E-government sustainability administration/ E-government application administration, control and assessment (formerly)</b>	<b>499,723</b>	<b>1,000,000</b>	<b>1,000,000</b>	<b>1,000,000</b>	<b>1,000,000</b>	<b>1,000,000</b>
<b>023</b>	<b>National Communication and E-booths Center/ Execution of Joint Services to Support E-services (formerly).</b>	<b>499,999</b>	<b>500,000</b>	<b>500,000</b>	<b>500,000</b>	<b>500,000</b>	<b>500,000</b>
<b>028</b>	<b>Development of Knowledge Stations Program</b>	<b>29,984</b>	<b>130,000</b>	<b>130,000</b>	<b>130,000</b>	<b>130,000</b>	<b>130,000</b>
<b>039</b>	<b>Development of the infrastructure supporting the e- government</b>	<b>0</b>	<b>2,700,000</b>	<b>1,500,000</b>	<b>1,500,000</b>	<b>2,000,000</b>	<b>2,000,000</b>
<b>042</b>	<b>Technical and consultation services</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>	<b>150,000</b>
<b>051</b>	<b>E-transformation in government ministries and departments.</b>	<b>1,349,790</b>	<b>2,500,000</b>	<b>863,000</b>	<b>1,000,000</b>	<b>2,200,000</b>	<b>2,000,000</b>
<b>052</b>	<b>Youth, technology and jobs/ World Bank</b>	<b>4,413,587</b>	<b>8,000,000</b>	<b>8,000,000</b>	<b>6,000,000</b>	<b>7,000,000</b>	<b>9,000,000</b>
<b>053</b>	<b>Digitalizing the high priority services</b>	<b>724,269</b>	<b>1,200,000</b>	<b>424,000</b>	<b>700,000</b>	<b>700,000</b>	<b>700,000</b>
<b>056</b>	<b>Introducing digital skills curriculum for government schools students from the seventh grade until the twelve grade.</b>	<b>0</b>	<b>1,500,000</b>	<b>433,000</b>	<b>500,000</b>	<b>750,000</b>	<b>0</b>
<b>Program / Treasury</b>		<b>6,326,530</b>	<b>13,780,000</b>	<b>6,630,000</b>	<b>7,380,000</b>	<b>10,580,000</b>	<b>9,680,000</b>
<b>Program / Loans</b>		<b>4,413,587</b>	<b>8,000,000</b>	<b>8,000,000</b>	<b>6,000,000</b>	<b>7,000,000</b>	<b>9,000,000</b>
<b>Total Program</b>		<b>10,740,117</b>	<b>21,780,000</b>	<b>14,630,000</b>	<b>13,380,000</b>	<b>17,580,000</b>	<b>18,680,000</b>

# Capital Expenditures According to Program and Projects for the Years 2023 - 2027

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

<b>Program 5520 E-Government</b>								
<b>Project</b>		<b>010 Short Message Service</b>						
<b>Fund Source</b>		<b>102001</b>	<b>Capital (Treasury)</b>					
<b>Group</b>	<b>item</b>	<b>Description</b>	<b>Actual 2023</b>	<b>Estimated 2024</b>	<b>Re-estimated 2024</b>	<b>Estimated 2025</b>	<b>Indicative 2026</b>	<b>Indicative 2027</b>
<b>22</b>		<b>Use of Goods and Services</b>						
<b>2211</b>		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	013	Services contracts	399236	400000	400000	400000	400000	400000
		<b>Total of Item</b>	<b>399236</b>	<b>400000</b>	<b>400000</b>	<b>400000</b>	<b>400000</b>	<b>400000</b>
		<b>Total of Project / Treasury</b>	<b>399236</b>	<b>400000</b>	<b>400000</b>	<b>400000</b>	<b>400000</b>	<b>400000</b>
<b>Project</b>		<b>016 E-government processes management / sustainability of e-government processes center (previously)</b>						
<b>Fund Source</b>		<b>102001</b>	<b>Capital (Treasury)</b>					
<b>Group</b>	<b>item</b>	<b>Description</b>	<b>Actual 2023</b>	<b>Estimated 2024</b>	<b>Re-estimated 2024</b>	<b>Estimated 2025</b>	<b>Indicative 2026</b>	<b>Indicative 2027</b>
<b>22</b>		<b>Use of Goods and Services</b>						
<b>2211</b>		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	006	Devices, tools and equipment maintenance	499999	3700000	1230000	1500000	2750000	2800000
		<b>Total of Item</b>	<b>499999</b>	<b>3700000</b>	<b>1230000</b>	<b>1500000</b>	<b>2750000</b>	<b>2800000</b>
<b>31</b>		<b>Non-financial Assets</b>						
<b>3141</b>		Lands						
	507	Lands						
	001	Lands expropriation and purchase	2173530	0	0	0	0	0
		<b>Total of Item</b>	<b>2173530</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
		<b>Total of Project / Treasury</b>	<b>2673529</b>	<b>3700000</b>	<b>1230000</b>	<b>1500000</b>	<b>2750000</b>	<b>2800000</b>
<b>Project</b>		<b>017 E-government sustainability administration/ E-government application administration, control and assessment (formerly)</b>						
<b>Fund Source</b>		<b>102001</b>	<b>Capital (Treasury)</b>					
<b>Group</b>	<b>item</b>	<b>Description</b>	<b>Actual 2023</b>	<b>Estimated 2024</b>	<b>Re-estimated 2024</b>	<b>Estimated 2025</b>	<b>Indicative 2026</b>	<b>Indicative 2027</b>
<b>22</b>		<b>Use of Goods and Services</b>						
<b>2211</b>		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	006	Devices, tools and equipment maintenance	249888	500000	500000	500000	500000	500000
	015	Operating systems and software	249835	500000	500000	500000	500000	500000
		<b>Total of Item</b>	<b>499723</b>	<b>1000000</b>	<b>1000000</b>	<b>1000000</b>	<b>1000000</b>	<b>1000000</b>
		<b>Total of Project / Treasury</b>	<b>499723</b>	<b>1000000</b>	<b>1000000</b>	<b>1000000</b>	<b>1000000</b>	<b>1000000</b>
<b>Project</b>		<b>023 National Communication and E-booths Center/ Execution of Joint Services to Support E-services (formerly).</b>						
<b>Fund Source</b>		<b>102001</b>	<b>Capital (Treasury)</b>					
<b>Group</b>	<b>item</b>	<b>Description</b>	<b>Actual 2023</b>	<b>Estimated 2024</b>	<b>Re-estimated 2024</b>	<b>Estimated 2025</b>	<b>Indicative 2026</b>	<b>Indicative 2027</b>
<b>22</b>		<b>Use of Goods and Services</b>						
<b>2211</b>		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	006	Devices, tools and equipment maintenance	499999	500000	500000	500000	500000	500000
		<b>Total of Item</b>	<b>499999</b>	<b>500000</b>	<b>500000</b>	<b>500000</b>	<b>500000</b>	<b>500000</b>
		<b>Total of Project / Treasury</b>	<b>499999</b>	<b>500000</b>	<b>500000</b>	<b>500000</b>	<b>500000</b>	<b>500000</b>

# Capital Expenditures According to Program and Projects for the Years 2023 - 2027

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

<b>Program 5520 E-Government</b>								
<b>Project</b>		<b>028 Development of Knowledge Stations Program</b>						
<b>Fund Source</b>		<b>102001</b>	<b>Capital (Treasury)</b>					
<b>Group</b>	<b>item</b>	<b>Description</b>	<b>Actual 2023</b>	<b>Estimated 2024</b>	<b>Re-estimated 2024</b>	<b>Estimated 2025</b>	<b>Indicative 2026</b>	<b>Indicative 2027</b>
<b>21</b>		<b>Compensations of Employees</b>						
<b>2111</b>		Salaries, Wages and Allowances						
	502	Wages						
	001	Wages	29984	130000	130000	130000	130000	130000
		<b>Total of Item</b>	<b>29984</b>	<b>130000</b>	<b>130000</b>	<b>130000</b>	<b>130000</b>	<b>130000</b>
		<b>Total of Project / Treasury</b>	<b>29984</b>	<b>130000</b>	<b>130000</b>	<b>130000</b>	<b>130000</b>	<b>130000</b>
<b>Project</b>		<b>039 Development of the infrastructure supporting the e- government</b>						
<b>Fund Source</b>		<b>102001</b>	<b>Capital (Treasury)</b>					
<b>Group</b>	<b>item</b>	<b>Description</b>	<b>Actual 2023</b>	<b>Estimated 2024</b>	<b>Re-estimated 2024</b>	<b>Estimated 2025</b>	<b>Indicative 2026</b>	<b>Indicative 2027</b>
<b>22</b>		<b>Use of Goods and Services</b>						
<b>2211</b>		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	015	Operating systems and software	0	2700000	1500000	1500000	2000000	2000000
		<b>Total of Item</b>	<b>0</b>	<b>2700000</b>	<b>1500000</b>	<b>1500000</b>	<b>2000000</b>	<b>2000000</b>
		<b>Total of Project / Treasury</b>	<b>0</b>	<b>2700000</b>	<b>1500000</b>	<b>1500000</b>	<b>2000000</b>	<b>2000000</b>
<b>Project</b>		<b>042 Technical and consultation services</b>						
<b>Fund Source</b>		<b>102001</b>	<b>Capital (Treasury)</b>					
<b>Group</b>	<b>item</b>	<b>Description</b>	<b>Actual 2023</b>	<b>Estimated 2024</b>	<b>Re-estimated 2024</b>	<b>Estimated 2025</b>	<b>Indicative 2026</b>	<b>Indicative 2027</b>
<b>28</b>		<b>Other Expenditures</b>						
<b>2822</b>		Other Capital Expenditures						
	504	Studies, Research and Consultations						
	014	Studies, researches and design	150000	150000	150000	150000	150000	150000
		<b>Total of Item</b>	<b>150000</b>	<b>150000</b>	<b>150000</b>	<b>150000</b>	<b>150000</b>	<b>150000</b>
		<b>Total of Project / Treasury</b>	<b>150000</b>	<b>150000</b>	<b>150000</b>	<b>150000</b>	<b>150000</b>	<b>150000</b>
<b>Project</b>		<b>051 E-transformation in government ministries and departments.</b>						
<b>Fund Source</b>		<b>102001</b>	<b>Capital (Treasury)</b>					
<b>Group</b>	<b>item</b>	<b>Description</b>	<b>Actual 2023</b>	<b>Estimated 2024</b>	<b>Re-estimated 2024</b>	<b>Estimated 2025</b>	<b>Indicative 2026</b>	<b>Indicative 2027</b>
<b>22</b>		<b>Use of Goods and Services</b>						
<b>2211</b>		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	015	Operating systems and software	1349790	2500000	863000	1000000	2200000	2000000
		<b>Total of Item</b>	<b>1349790</b>	<b>2500000</b>	<b>863000</b>	<b>1000000</b>	<b>2200000</b>	<b>2000000</b>
		<b>Total of Project / Treasury</b>	<b>1349790</b>	<b>2500000</b>	<b>863000</b>	<b>1000000</b>	<b>2200000</b>	<b>2000000</b>

# Capital Expenditures According to Program and Projects for the Years 2023 - 2027

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

<b>Program 5520 E-Government</b>								
<b>Project</b>		<b>052 Youth, technology and jobs/ World Bank</b>						
<b>Fund Source</b>		<b>103004</b>	<b>World Bank Loan</b>					
Group	item	Description	Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
<b>21</b>		<b>Compensations of Employees</b>						
<b>2111</b>		Salaries, Wages and Allowances						
	501	Salaries						
	001	Salaries	983235	2200000	2200000	1200000	2200000	3200000
		<b>Total of Item</b>	<b>983235</b>	<b>2200000</b>	<b>2200000</b>	<b>1200000</b>	<b>2200000</b>	<b>3200000</b>
<b>22</b>		<b>Use of Goods and Services</b>						
<b>2211</b>		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	015	Operating systems and software	1354378	4300000	4300000	3200000	3200000	3200000
		<b>Total of Item</b>	<b>1354378</b>	<b>4300000</b>	<b>4300000</b>	<b>3200000</b>	<b>3200000</b>	<b>3200000</b>
<b>28</b>		<b>Other Expenditures</b>						
<b>2822</b>		Other Capital Expenditures						
	504	Studies, Research and Consultations						
	014	Studies, researches and design	1576004	1500000	1500000	1400000	1400000	2400000
		<b>Total of Item</b>	<b>1576004</b>	<b>1500000</b>	<b>1500000</b>	<b>1400000</b>	<b>1400000</b>	<b>2400000</b>
<b>31</b>		<b>Non-financial Assets</b>						
<b>3112</b>		Devices, Machinery and Equipment						
	505	Equipment, Machines and Devices						
	001	Computers and accessories	499970	0	0	200000	200000	200000
		<b>Total of Item</b>	<b>499970</b>	<b>0</b>	<b>0</b>	<b>200000</b>	<b>200000</b>	<b>200000</b>
		<b>Total of Project / Treasury</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
		<b>Total of Project / Loans</b>	<b>4413587</b>	<b>8000000</b>	<b>8000000</b>	<b>6000000</b>	<b>7000000</b>	<b>9000000</b>
		<b>Total of Project</b>	<b>4413587</b>	<b>8000000</b>	<b>8000000</b>	<b>6000000</b>	<b>7000000</b>	<b>9000000</b>
<b>Project</b>		<b>053 Digitalizing the high priority services</b>						
<b>Fund Source</b>		<b>102001</b>	<b>Capital (Treasury)</b>					
Group	item	Description	Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
<b>22</b>		<b>Use of Goods and Services</b>						
<b>2211</b>		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	015	Operating systems and software	724269	1200000	424000	700000	700000	700000
		<b>Total of Item</b>	<b>724269</b>	<b>1200000</b>	<b>424000</b>	<b>700000</b>	<b>700000</b>	<b>700000</b>
		<b>Total of Project / Treasury</b>	<b>724269</b>	<b>1200000</b>	<b>424000</b>	<b>700000</b>	<b>700000</b>	<b>700000</b>
<b>Project</b>		<b>056 Introducing digital skills curriculum for government schools students from the seventh grade until the twelve grade.</b>						
<b>Fund Source</b>		<b>102001</b>	<b>Capital (Treasury)</b>					
Group	item	Description	Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
<b>28</b>		<b>Other Expenditures</b>						
<b>2822</b>		Other Capital Expenditures						
	504	Studies, Research and Consultations						
	007	Institutional work development studies	0	1500000	433000	500000	750000	0
		<b>Total of Item</b>	<b>0</b>	<b>1500000</b>	<b>433000</b>	<b>500000</b>	<b>750000</b>	<b>0</b>
		<b>Total of Project / Treasury</b>	<b>0</b>	<b>1500000</b>	<b>433000</b>	<b>500000</b>	<b>750000</b>	<b>0</b>
<b>Total of Program</b>			<b>10740117</b>	<b>21780000</b>	<b>14630000</b>	<b>13380000</b>	<b>17580000</b>	<b>18680000</b>

**5525 Program Policies and Strategies****Objective of the program :**

This program aims to establish, manage and operate a national information system, prepare strategies and policies related to the digital economy in line with global trends and national priorities, ensure their implementation, and make sure the provision of a digital infrastructure and an efficient, robust and resilient legislative environment based on ensuring the availability of information and data and facilitate their fast and high quality exchange to serve policy and decision makers in national institutions to achieve sustainable economic development while ensuring the protection of personal data.

**The strategic objective related to the program :**

- Preparation and development of the regulatory and legislative environment for the telecommunications, information technology, postal and entrepreneurship sectors.
- Managing and organizing electronic participation and using data exchange to support the decision-making system.

**Directorates associated with the program :**

Strategies, Future and Entrepreneurship Administration

**Services provided by the program :**

- Developing the general policy for the development of digital infrastructure and the telecommunications and information technology sectors in the Kingdom.
- Developing strategic plans and programmes to implement the policy referred to in the preceding paragraph, including programmes to build and provide digital skills and human resources necessary to support and activate the digital economy and entrepreneurship.
- Proposing and submitting to the Council of Ministers for approval the policy on the coverage of services and pursuing the development of this policy in order to expand the prevalence of communications and information technology services horizontally and vertically in a manner that meets the needs of the Kingdom's overall economic and social development.
- Building, managing and operating the National Information System (NIS) by making use of the sectoral databases available in the Kingdom to all government and private entities to serve policies, strategies and decisions taken by decision makers.
- Developing and monitoring the implementation of the necessary legal and regulatory frameworks to ensure the protection of personal data in order to ensure the preservation of individuals' rights, encouraging trade and investment and the use of electronic services and enhance confidence to engage in the digital economy.
- Following-up on the implementation of the Kingdom's obligations under the international conventions to which it is bound in the field of digital economy and entrepreneurship.
- Preparing the legislative and regulatory frameworks to enable and promote community participation in national decision-making and modernizing them in line with global trends.

**Program's main outputs and results during the years (2025 -2027):**

- Legislative and regulatory frameworks to achieve digital transformation and support entrepreneurship in Jordan.
- Provision of information through feedback from surveys implemented to support decision-making.

**The Program's challenges :**

- Data collection and analysis as the need for accurate and up-to-date data to support decision-making requires sophisticated techniques.
- Difficulty in coordinating between different actors to achieve common objectives.

**Actions to address challenges and improve services provided:**

- Using advanced data analysis tools to quickly and effectively collect and analyze information.
- Improving coordination between different entities by establishing interactive platforms to facilitate communication.

**Gender:**

Policies and strategies are developed taking into account women's involvement, gender representation, gender integration, gender data collection and support for vulnerable groups.

**Staff working in the program :**

The program is implemented through the Ministry's staff.

**Appropriations directed for females and child**

(In JDs)

Description	2023	2024	2025	2026	2027
Females	0	0	0	0	0
Child	0	0	0	0	0
Appropriations directed according to population index					
Females	117,500	117,500	159,800	159,800	159,800
Child	90,000	90,000	122,400	122,400	122,400
Total appropriations directed for females	117,500	117,500	159,800	159,800	159,800
Total appropriations directed for Child	90,000	90,000	122,400	122,400	122,400

**5525 Program Policies and Strategies****Key Performance indicators for Program**

Performance Measurement Indicator		Base Year	Value	Actual value	Target value	PreliminarySelf Evaluation	Target Value		
				2023	2024	2024	2025	2026	2027
1	Number of laws and regulations prepared or reviewed annually.	2015	1	1	1	1	5	1	1
2	Number of strategies and policies prepared or reviewed annually.	2015	3	1	1	4	3	1	2
3	Number of surveys implemented annually	2015	3	2	1	1	1	1	1

**Appropriations 5525 Program Policies and Strategies Per Activities and Projects**

(In JDs)

Activities and Projects		Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026 2027	
Current Expenditures		0	0	0	0	0	0
Capital Expenditures		250,000	250,000	250,000	340,000	340,000	340,000
006	Setting up a mechanism for following up commitments and rights arising from international agreements	150,000	150,000	150,000	240,000	240,000	240,000
009	Annual surveys for Telecommunication and Information Technology Sector and Post	100,000	100,000	100,000	100,000	100,000	100,000
Program / Treasury		250,000	250,000	250,000	340,000	340,000	340,000
Total Program		250,000	250,000	250,000	340,000	340,000	340,000

## Capital Expenditures According to Program and Projects for the Years 2023 - 2027

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Program 5525 Policies and Strategies								
Project		006 Setting up a mechanism for following up commitments and rights arising from international agreements						
Fund Source		102001	Capital (Treasury)					
Group	item	Description	Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	012	Subscriptions, insurances	150000	150000	150000	240000	240000	240000
		Total of Item	150000	150000	150000	240000	240000	240000
		Total of Project / Treasury	150000	150000	150000	240000	240000	240000
Project		009 Annual surveys for Telecommunication and Information Technology Sector and Post						
Fund Source		102001	Capital (Treasury)					
Group	item	Description	Actual 2023	Estimated 2024	Re-estimated 2024	Estimated 2025	Indicative 2026	Indicative 2027
28		Other Expenditures						
2822		Other Capital Expenditures						
	504	Studies, Research and Consultations						
	009	Statistical surveys studies	100000	100000	100000	100000	100000	100000
		Total of Item	100000	100000	100000	100000	100000	100000
		Total of Project / Treasury	100000	100000	100000	100000	100000	100000
Total of Program			250000	250000	250000	340000	340000	340000
Total of Chapter / Treasury			21329208	23660000	14820000	14925000	17550000	16650000
Total of Chapter / Loans			4413587	8000000	8000000	6000000	7000000	9000000
Total of Chapter			25742795	31660000	22820000	20925000	24550000	25650000