

## Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

**Creation :** The Post and Telegraph Department was established in 1921 to provide telegraph (post) services to the Emirate of Transjordan. In 1951, a specialized ministry for communications was established. In 1971, the Telecommunications Corporation was founded, and the name of the Ministry of Communication was changed to the Ministry of Post and Communication under Law No. (13) for the year 1995. In 2002, this law was amended and on the basis of which the name of the Ministry of Post and Communication was changed to the Ministry of Information and Communications Technology. In 2019, the name of the Ministry of Information and Communications Technology was changed to the Ministry of Digital Economy and Entrepreneurship and its functions were expanded.

**Vision :** Sustainable digital economy and an environment that supports entrepreneurship.

**Mission :** Promoting the potential of the digital economy and leadership at the national level by building an integrated system that stimulates the digital economy environment and entrepreneurship through strategic partnerships between the public and private sectors.

**Legal Framework :** Telecommunications Law No. 13 of 1995 and its amendments, Postal Services Law No. 34 of 2007, Electronic Transactions Law No. 15 of 2015, Cybersecurity Law No. 16 of 2019, Cybercrime Law No. 17 of 2023, and Personal Data Protection Law No. 24 of 2023.

**Priorities and targeted results within the determined ceilings for the years 2026 - 2028 :**

**First Priority :**

- Completion of the electronic transformation of targeted government services by the end of 2026.

**Key procedures to achieve the first priority :**

- Working with private sector companies to digitize government services is based on the digital transformation strategy and in line with the vision of economic modernization and the public sector modernization map.

**First Priority Outcomes :**

- Completing the digitization of 2400 government services by the end of 2026.

**First priority-related program :**

- E-government program

**Second Priority :**

- Completion of the implementation of the projects of the National Strategic Plan for Public Policy for Entrepreneurship by the end of 2027.

**Key procedures to achieve the second priority :**

- Implementation is carried out through a set of initiatives and programs aimed at enhancing the entrepreneurial environment, supporting startups, and providing growth and expansion opportunities through private sector companies.

**Second Priority Outcomes :**

- Completing 80% of the projects of the National Strategic Plan for Public Policy for Entrepreneurship by the end of 2026.
- Completing 100% of the projects of the National Strategic Plan for Public Policy for Entrepreneurship by the end of 2027.

**Second priority-related program :**

- Electronic initiatives

**Priority of the needs of both genders, youth and persons with disabilities :**

- Supporting digital companies to create new jobs (through the World Bank-funded Youth, Technology and Jobs Project).
- Youth training for digital platforms (through the World Bank-funded Youth, Technology and Jobs Project).
- Training and employment of young graduates of the ICT sector, including females (through the ICT graduates training and employment program).
- Providing training and employment opportunities for the graduates of the ICT sector through the "Your Story" initiative.

**Key procedures to achieve the priority of the needs of both genders, youth and persons with disabilities :**

- Supporting digital companies through the World Bank-funded Youth, Technology and Jobs Project to provide new jobs.
- Rehabilitating and training young people through the World Bank-funded Youth, Technology and Jobs Project to benefit from digital platforms.
- Supporting young people, including females, through training and employment.
- Training and operation of women graduates of the ICT sector through the "Your Story" initiative.

**The following outcomes are expected to be achieved for the priority of the needs of both genders, youth & perso**

- Creating (1150) new jobs during 2026 (30% of these jobs are for females).
- Training (5500) beneficiaries of digital platforms during 2026 (30% of trainees are female).
- Completing training for (150) beneficiaries in 2026 through the program to train and employ graduates of the communications and information technology sector (30% of these jobs are for females).
- Providing training and employment opportunities for (70) female graduates of the communications and information technology sector through the Your Story initiative in 2026.

**Priority-related program of the needs of both genders, youth and persons with disabilities :**

- E-government
- E-Initiatives

**Priority of climate change :**

- None

**Tasks of the Ministry / Department :**

- Managing and enabling digital transformation in the Kingdom.
- Creating and managing government data warehouses.
- Organizing and supporting entrepreneurship, and encouraging investment.
- Preparing and following up on the implementation of the necessary legal and regulatory frameworks for the six sectors (communications, information technology, postal services, digital transformation, digital economy, and entrepreneurship) supervised by the Ministry.
- Implementation, operation and development of the fiber optic network.
- Promoting the adoption and regulation of artificial intelligence and supporting advanced technologies.
- Management and operation of government service centers.
- Enhancing digital skills.

**The National objectives that the Ministry / Department contributes to achieving :**

- Improving the level of services provided for citizens and fairness in their distribution.
- Creating an attractive investment environment capable of attracting foreign capitals and encouraging local investments
- Building a highly productive generation capable of innovation and creation.

**The most important issues and challenges facing the Ministry / Department :**

- Continued migration of people with high skills, competencies and capabilities outside the Kingdom.
- The need to enhance expertise in current and emerging areas of digital technology.
- Low rates of use of digital government services and electronic payment channels.
- Disparities in the digital readiness of a number of government institutions.
- The need to develop a legislative and regulatory framework for the digital economy and entrepreneurship in the Kingdom.
- Differences in economic and social development opportunities between the Kingdom's governorates.
- Continuing economic challenges at the national level, including declining economic growth rates, limited financing, and high unemployment rates.

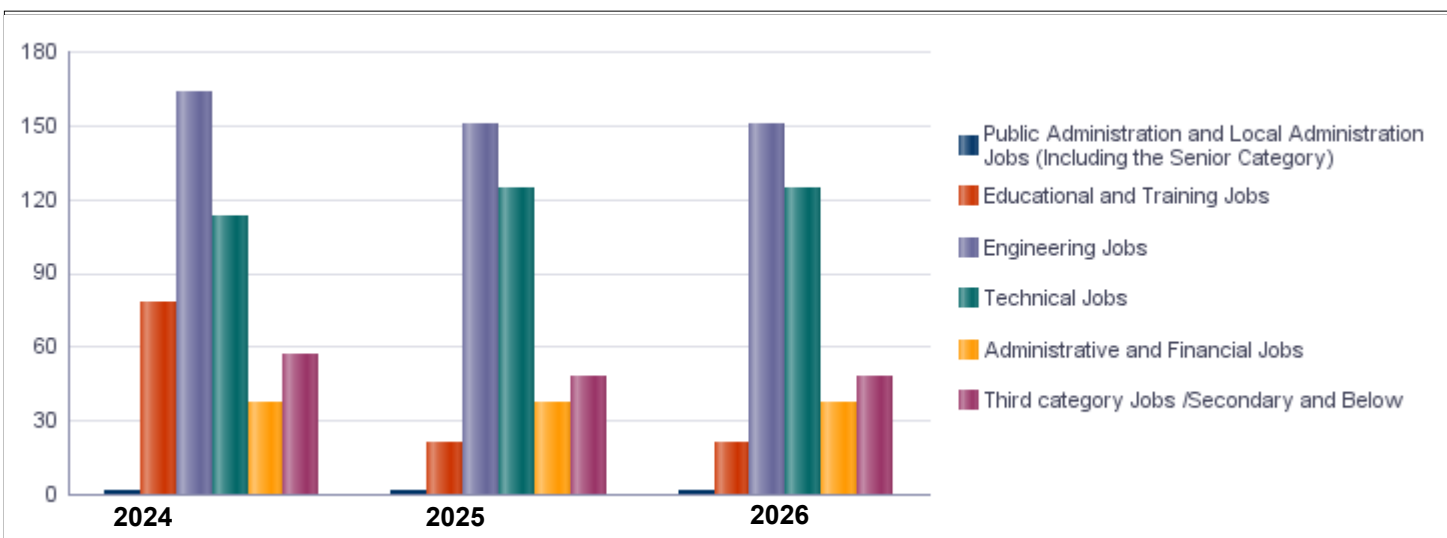
## Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

### Strategic goals of the Ministry/ Department/ Unit and Performance Measurement Indicators

Strategic Objective	Performance Indicator	Base year	Value	Actual Value	Target Value	Preliminary Self Evaluation	Target Value		
				2024	2025	2025	2026	2027	2028
1 - Managing digital transformation and delivering priority government services in innovative ways and within integrated, secure, and reliable frameworks.	1 Jordan's global ranking in the OSI Smart Electronic Services Index (measured every two years).	2022	74	63	-	-	60	-	50
	2 Percentage of digital services out of total targeted government services.	2023	%40	%64	%100	%80	%100	-	-
	3 Percentage of promotion of government services provided by comprehensive government service centers (NPS).	2024	%83	%83	%85	%85	%87	%89	%91
2 - Developing and building a reliable digital government enabling system.	1 Jordan's global ranking in the E-Government Development Index (E-GDI) (measured every two years)	2022	100	89	-	-	80	-	70
	2 Jordan's result in the Information and Communications Technology Development Index (IDI).	2024	84.9	84.9	85	84.7	86	87	88
3 - Supporting and organizing entrepreneurship and creative industries.	1 Jordan's global ranking in the Local Entrepreneurship Context Index (NECI).	2023	20	18	15	15	14	13	12
	2 Percentage of completion of projects of the National Strategic Plan for Entrepreneurship Policy.	2023	%15	%57	%100	%70	%80	%100	-
	3 Completion percentage of Jordanian strategic plan projects for games and e-sports	2024	%25	%25	%50	%50	%75	%100	-
4 - Harnessing digital skills and advanced technologies to ensure the sustainability of the digital economy and entrepreneurship.	1 Jordan's global ranking in AI readiness index for governments.	2023	55	49	49	47	45	43	41
	2 Percentage of employees benefiting from the government employee's AI awareness and data significance project.	2023	%20	%40	%60	%60	%80	%100	-
	3 Percentage of completion of youth, technology and job project activities.	2023	%27	%52	%75	%75	%100	-	-
5 - Preparing and developing the regulatory and legislative environment for the telecommunications, information technology, postal and entrepreneurship sectors.	1 Percentage of projects and initiatives related to the regulatory and legislative environment of the telecommunications, information technology, postal and entrepreneurship sectors.	2023	%100	%100	%100	%100	%100	%100	%100
6 - Managing and organizing e-participation and using data exchange to support the decision-making system.	1 Value of the Open Government Data Index (UN eGovernment Survey) (measured biennially).	2022	0.79	0.82	-	-	0.89	-	0.94
	2 Value of e-participation index (UN e-government survey) (measured biennially).	2022	0.54	0.61	-	-	0.65	-	0.70
7 - Providing institutional, technical and financial support, human resources empowerment and providing efficient and effective institutional services and digital structure.	1 Percentage of completion of the training and institutional development plan.	2023	%100	%100	%100	%100	%100	%100	%100
	2 Percentage of the Ministry's capital expenditure from allocations made under the General Budget Law.	2024	%89	%89	%90	%90	%92	%94	%96

### Number of Staff in the Ministry/ Department/ Unit

Group	Job	2024			2025			Preliminary 2026		
		Male	Female	Total	Male	Female	Total	Male	Female	Total
Public Administration and Local Administration Jobs	Leadership jobs	1	1	2	1	1	2	1	1	2
Educational and Training Jobs	Section Head, trainer, coordinator	37	41	78	9	12	21	9	12	21
Engineering Jobs	Engineer	101	62	163	94	56	150	94	56	150
Technical Jobs	Programmers	71	42	113	83	41	124	83	41	124
Administrative and Financial Jobs	Accountant and Administrative	22	15	37	22	15	37	22	15	37
Third category Jobs /Secondary and Below	Support jobs	55	2	57	46	2	48	46	2	48
<b>Total</b>		<b>287</b>	<b>163</b>	<b>450</b>	<b>255</b>	<b>127</b>	<b>382</b>	<b>255</b>	<b>127</b>	<b>382</b>
<b>Total Cost of Salaries</b>		2481161	1235716	3716877	3574673	1780327	5355000	3316335	1651665	4968000



**Most notable information about the Ministry/Department/Unit**

No.	Description	2022	2023	2024	2025	2026
1	Number of digital government services.	628	1077	1530	1920	2400

# Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Current Activities Appropriations According to Program								
Prog.	Activites		Actual	Estimated	Re-estimated	Estimated	Indicative	Indicative
			2024	2025	2025	2026	2027	2028
5501	601	Administrative and Support Services	4937639	6680000	5863000	6427000	6541000	6647000
	604	Supporting the Jordan Post Company	3500000	4000000	4000000	4000000	4000000	4000000
	Total of Program		8437639	10680000	9863000	10427000	10541000	10647000
Total			8437639	10680000	9863000	10427000	10541000	10647000

Capital Projects Appropriations According to Program								
Prog.	Projects		Actual	Estimated	Re-estimated	Estimated	Indicative	Indicative
			2024	2025	2025	2026	2027	2028
5510	001	Supporting existing initiatives and launching an initiative each year	903882	1650000	1600000	2000000	2100000	2200000
	003	Supporting the development of electronic games industry	158610	650000	620000	850000	860000	870000
	Total of Program		1062492	2300000	2220000	2850000	2960000	3070000
5520	010	Short Message Service	155229	400000	400000	400000	410000	420000
	016	E-government processes management / sustainability of e-government processes center (previously)	748176	1500000	1500000	2000000	2100000	2200000
	017	E-government sustainability administration/ E-government application administration, control and assessment (formerly)	465797	1000000	1000000	1000000	1100000	1200000
	023	National Communication and E-booths Center/ Execution of Joint Services to Support E-services (formerly).	415987	500000	400000	390000	390000	400000
	028	Development of Knowledge Stations Program	73484	130000	130000	1130000	1130000	1130000
	039	Development of the infrastructure supporting the e-government	1819375	1500000	1500000	1500000	1550000	1600000
	042	Technical and consultation services	148666	150000	150000	150000	150000	150000
	051	E-transformation in government ministries and departments	675127	1000000	1000000	1200000	1250000	1300000
	052	Youth, technology and jobs/ World Bank	5545053	6000000	6000000	9100000	11020000	14000000
	053	Digitalizing the high priority services	406211	700000	700000	700000	710000	720000
	056	Introducing digital skills curriculum for government schools students from the seventh grade until the twelve grade.	93347	500000	400000	100000	100000	100000
	057	Government Services Centers.	0	0	0	5000000	5000000	5000000
Total of Program		10546452	13380000	13180000	22670000	24910000	28220000	
5515	002	Completing the Government Educational Network and Government Sites	4047016	1500000	1500000	2000000	2500000	3000000
	003	Connecting the fiber optic network	3552462	2500000	2500000	2000000	2500000	3050000
	Total of Program		7599478	4000000	4000000	4000000	5000000	6050000
5505	001	Jordan Post Program Administration	9540	30000	30000	30000	30000	30000
	701	Maintaining the post office building in Mafraq Governorate.	0	0	0	3000	0	0
	702	Maintaining the second floor of the Jordan Post Company in Zarqa Governorate	0	0	0	16000	0	0
	Total of Program		9540	30000	30000	49000	30000	30000
5525	006	Setting up a mechanism for following up commitments and rights arising from international agreements	150000	240000	200000	300000	310000	320000
	009	Annual surveys for Telecommunication and Information Technology Sector and Post	100000	100000	100000	200000	100000	100000
	Total of Program		250000	340000	300000	500000	410000	420000
5501	001	Sustaining and Operating the Ministry's Services	613670	775000	775000	880000	900000	920000
	002	Contract of Purchasing New Software Licenses	48101	100000	100000	200000	220000	240000
	Total of Program		661771	875000	875000	1080000	1120000	1160000
Total			20129733	20925000	20605000	31149000	34430000	38950000

**Overall Summary of Expenditures for Chapter 3201- Ministry of Digital Economy and Entrepreneurship  
for the Years 2024 - 2028**

( In JDs )

Description	Actual	Estimated	Re-estimated	Estimated	Difference between estimated 2026 and re-estimated 2025	Indicative	
	2024	2025	2025	2026		2027	2028
Current Expenditure	8,437,639	10,680,000	9,863,000	10,427,000	564,000	10,541,000	10,647,000
Capital Expenditure	20,129,733	20,925,000	20,605,000	31,149,000	10,544,000	34,430,000	38,950,000
<b>Total current and capital expenditure</b>	<b>28,567,372</b>	<b>31,605,000</b>	<b>30,468,000</b>	<b>41,576,000</b>	<b>11,108,000</b>	<b>44,971,000</b>	<b>49,597,000</b>

**Most notable differences between estimated appropriations for 2026 and re-estimated for 2025**

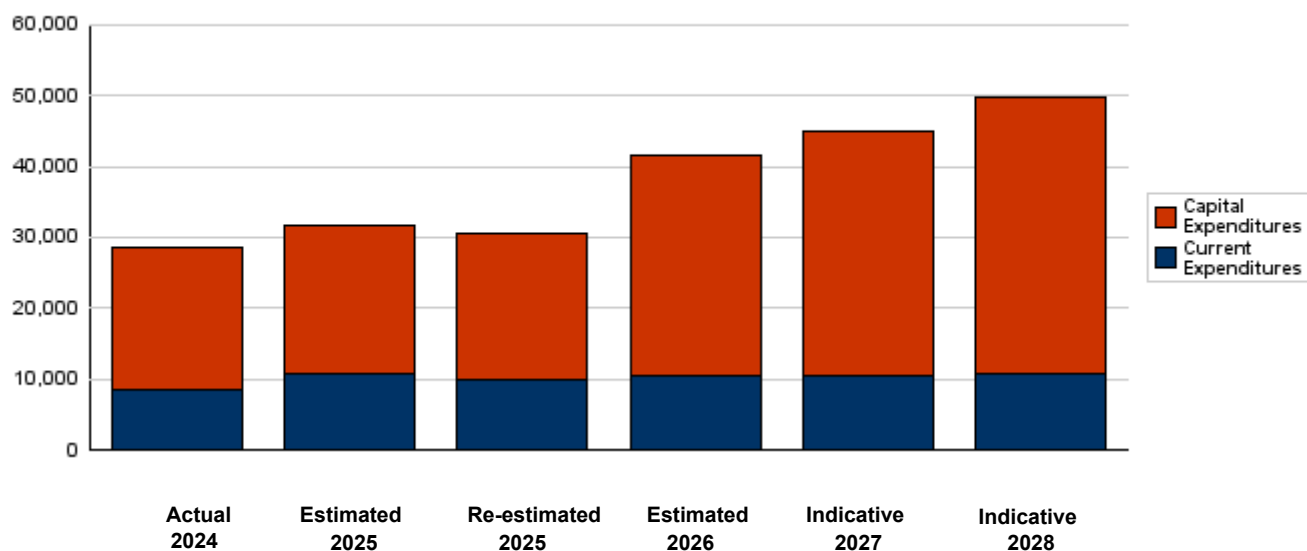
**Current expenditure :**

- Compensation of employees group increased by (420) thousand JDs in order to cover the cost of natural salary growth and the cost of filling vacant positions.
- Allocations for the use of goods and services group by (144) thousand JDs, as the increase was concentrated on several materials, including rents, electricity, fuel, cleaning and its supplies, and items of services, security and guarding contracts.

**Capital expenditure :**

- Increased by (10.544) million JDs, and among the most prominent projects whose allocations were increased are:
  - E-government Operations Management Project/Sustainability of the E-Government Operations Center (formerly) in the amount of (500) thousand JDs.
  - A project to develop the knowledge stations program in the amount of (1) million JDs.
  - An electronic transformation project in ministries and government departments amounting to (200) thousand JDs.
  - Allocating new allocations for the government service centers project in the amount of (5) million JDs.
  - Youth, Technology and Jobs Project / World Bank in the amount of (3.1) million JDs.

( Thousands of JDs )      Graph of the current and capital expenditures for the years 2024 - 2028



## Overall Summary of Current Expenditures for the Years 2024 - 2028

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Group	Item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
<b>21</b>		<b>Compensations of Employees</b>						
<b>2111</b>		<b>Salaries, Wages and Allowances</b>						
	101	Classified Employees	7570	8000	7000	7000	6000	5000
	102	Unclassified Employees	427719	435000	415000	320000	325000	330000
	103	Comprehensive Contract Employees	793994	1632000	1031000	0	0	0
	105	Personal Cost of Living Allowance	373219	400000	370000	275000	278000	280000
	106	Family Cost of Living Allowance	31534	37000	35000	30000	31000	32000
	110	Overtime Allowance	23523	35000	35000	35000	35000	35000
	111	Additional Allowance	601797	638000	585000	490000	495000	500000
	112	Other Allowances	71607	70000	70000	70000	72000	74000
	113	Transportation Allowance	99337	125000	120000	125000	128000	131000
	114	Transport Allowance	18471	35000	25000	35000	36000	37000
	115	Field Visit Allowance	3218	5000	5000	5000	5000	5000
	116	Employees' Bonuses	579976	600000	600000	620000	620000	620000
	120	Contract Employees	193501	230000	195000	200000	205000	210000
	121	Fixed-term Contract Employees	0	455000	455000	1881000	1911000	1942000
		<b>Total</b>	<b>3225466</b>	<b>4705000</b>	<b>3948000</b>	<b>4093000</b>	<b>4147000</b>	<b>4201000</b>
<b>2121</b>		<b>Social Security Contributions</b>						
	301	Social Security	491411	650000	600000	875000	888000	901000
		<b>Total</b>	<b>491411</b>	<b>650000</b>	<b>600000</b>	<b>875000</b>	<b>888000</b>	<b>901000</b>
<b>22</b>		<b>Use of Goods and Services</b>						
<b>2211</b>		<b>Use of Goods and Services</b>						
	201	Rents	72409	80000	80000	117000	117000	117000
	202	Telecommunications Services	195399	300000	290000	300000	310000	315000
	203	Water	7321	8000	8000	9000	10000	11000
	204	Electricity	577647	580000	580000	600000	610000	620000
	205	Fuels	22926	23000	23000	35000	40000	42000
	206	Maintenance of Machines, furniture and acce	28082	25000	25000	28000	30000	32000
	207	Maintenance of vehicles, equipment and acce	9333	5000	5000	10000	11000	12000
	208	Repair and maintenance of buildings and acc	11236	12000	12000	12000	14000	16000
	209	Stationery,Publications and Office Supplies	10000	10000	10000	10000	12000	14000
	210	Substances and raw materials (medicines, cl	2000	2000	2000	2000	2000	2000
	211	Cleaning services and supplies including cle	99999	90000	90000	110000	115000	120000
	212	Insurance	9256	10000	10000	15000	16000	17000
	213	Official Travel Missions	35238	30000	30000	35000	35000	35000
	214	Goods and services expenses	71871	80000	80000	106000	112000	118000
		<b>Total</b>	<b>1152717</b>	<b>1255000</b>	<b>1245000</b>	<b>1389000</b>	<b>1434000</b>	<b>1471000</b>
<b>26</b>		<b>Subsidy / Grants</b>						
<b>2631</b>		<b>Support to General Government Units</b>						
	313	Support to general government units/current	3500000	4000000	4000000	4000000	4000000	4000000
		<b>Total</b>	<b>3500000</b>	<b>4000000</b>	<b>4000000</b>	<b>4000000</b>	<b>4000000</b>	<b>4000000</b>
<b>28</b>		<b>Other Expenditures</b>						
<b>2821</b>		<b>Other Current Expenditures</b>						
	303	Scientific scholarships and training courses	10000	10000	10000	10000	12000	14000
	305	Non-Employees' Bonuses	58045	60000	60000	60000	60000	60000
		<b>Total</b>	<b>68045</b>	<b>70000</b>	<b>70000</b>	<b>70000</b>	<b>72000</b>	<b>74000</b>
		<b>Total of Chapter</b>	<b>8437639</b>	<b>10680000</b>	<b>9863000</b>	<b>10427000</b>	<b>10541000</b>	<b>10647000</b>

# Overall Summary of Capital Expenditures for the Years 2024 - 2028

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Group	Item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
		<b>Expenditures</b>						
21		<b>Compensations of Employees</b>						
2111		Salaries, Wages and Allowances						
	501	Salaries	1978841	1200000	1200000	2200000	2520000	3000000
	502	Wages	73484	130000	130000	130000	130000	130000
<b>Total</b>			<b>2052325</b>	<b>1330000</b>	<b>1330000</b>	<b>2330000</b>	<b>2650000</b>	<b>3130000</b>
22		<b>Use of Goods and Services</b>						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance	72902	230000	230000	749000	740000	745000
	512	Operating and Sustaining Expenditures	12226462	14130000	13910000	19585000	21940000	24225000
<b>Total</b>			<b>12299364</b>	<b>14360000</b>	<b>14140000</b>	<b>20334000</b>	<b>22680000</b>	<b>24970000</b>
28		<b>Other Expenditures</b>						
2822		Other Capital Expenditures						
	504	Studies, Research and Consultations	2091107	2370000	2270000	2900000	3020000	4120000
<b>Total</b>			<b>2091107</b>	<b>2370000</b>	<b>2270000</b>	<b>2900000</b>	<b>3020000</b>	<b>4120000</b>
		<b>Fixed Assets</b>						
31		<b>Non-financial Assets</b>						
3111		Buildings and Constructions						
	508	Works and Constructions	2938405	2500000	2500000	5000000	5500000	6050000
<b>Total</b>			<b>2938405</b>	<b>2500000</b>	<b>2500000</b>	<b>5000000</b>	<b>5500000</b>	<b>6050000</b>
3112		Devices, Machinery and Equipment						
	505	Equipment, Machines and Devices	678532	365000	365000	465000	580000	680000
	506	Vehicles and Equipment	70000	0	0	120000	0	0
<b>Total</b>			<b>748532</b>	<b>365000</b>	<b>365000</b>	<b>585000</b>	<b>580000</b>	<b>680000</b>
<b>Total of Chapter</b>			<b>20129733</b>	<b>20925000</b>	<b>20605000</b>	<b>31149000</b>	<b>34430000</b>	<b>38950000</b>

**Appropriations directed for females and child according to chapter : 3201 Ministry of Digital Economy and Entrepreneurship**

( In JDs )

Description	2024	2025	2026	2027	2028
Females	1,235,716	1,780,327	1,651,665	1,673,940	1,696,215
Child	0	0	0	0	0
Appropriations distributed according to population index					
Females	11,679,733	12,337,500	17,205,760	18,769,920	20,912,650
Child	8,946,178	9,450,000	13,178,880	14,376,960	16,018,200
<b>Total appropriations directed for females</b>	<b>12,915,449</b>	<b>14,117,827</b>	<b>18,857,425</b>	<b>20,443,860</b>	<b>22,608,865</b>
<b>Total appropriations directed for Child</b>	<b>8,946,178</b>	<b>9,450,000</b>	<b>13,178,880</b>	<b>14,376,960</b>	<b>16,018,200</b>

## Chapter 3201 - Ministry of Digital Economy and Entrepreneurship

### 5501 Program Administration and Support Services

#### Objective of the program :

This program aims to improve the administrative capabilities of all units in the Ministry of Digital Economy and Entrepreneurship and to develop the Ministry's projects management.

#### The strategic objective related to the program :

Providing institutional, technical and financial support, human resources empowerment and providing efficient and effective institutional services and digital structure.

#### Directorates associated with the program :

- Administrative Affairs Directorate
- Financial Affairs Directorate
- Institutional Development and Excellence and Institutional Knowledge Directorate

#### Services provided by the program :

- Providing the necessary financial and administrative services to sustain the Ministry's work, determine the training requirements of the Ministry's staff and apply the training programs for staff in the Ministry,
- Cash flow management of the Ministry's projects and programs taking into consideration the adopted annual plan in the Ministry, as per the general budget law, where the financial appropriations are distributed as per the priorities of Ministry.

#### Program's main outputs and results during the years (2026 -2028):

- Increasing efficiency and improving quality.
- Achieving strategic objectives and promoting creativity.

#### The Program's challenges :

- Resistance to change as staff's unacceptability to new changes may hinder development.
- Weak leadership as lack of strong leadership that supports change can weaken the development process.

#### Actions to address challenges and improve services provided:

- Managing change by developing a change management plan and involving staff in the development process.
- Strengthening leadership by developing leadership skills and encouraging support for development and participation initiatives in decision-making.

#### The needs of both genders:

Both males and females are supported to reconcile professional and family responsibilities through the activation of flexible working and online working, and the provision of nursery for the staff's children in the Ministry.

#### Staff working in the program :

The program is implemented through a functional staff in 2025 estimated with ( 382 ) staff, including ( 255 ) males and ( 127 ) females

#### Appropriations directed for females and child

(In JDs)

Description	2024	2025	2026	2027	2028
Females	1,235,716	1,780,327	1,651,665	1,673,940	1,696,215
Child	0	0	0	0	0
<b>Appropriations directed according to population index</b>					
Females	2,529,791	2,914,000	3,073,330	3,114,220	3,151,350
Child	1,937,712	2,232,000	2,354,040	2,385,360	2,413,800
<b>Total appropriations directed for females</b>	<b>3,765,507</b>	<b>4,694,327</b>	<b>4,724,995</b>	<b>4,788,160</b>	<b>4,847,565</b>
<b>Total appropriations directed for Child</b>	<b>1,937,712</b>	<b>2,232,000</b>	<b>2,354,040</b>	<b>2,385,360</b>	<b>2,413,800</b>

#### Key Performance indicators for Program

Performance Measurement Indicator	Base Year	Value	Actual value	Target value	Preliminary Self Evaluation	Target Value		
			2024	2025		2025	2026	2027
1 Staff satisfaction rate.	2019	%79	%77	%82	%82	%84	%86	%88
2 The percentage of the Ministry's achievement of its annual plan	2019	%82	%92	%90	%90	%90	%91	%92

#### Appropriations 5501 Program Administration and Support Services Per Activities and Projects

(In JDs)

Activities and Projects	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative	
					2027	2028
<b>Current Expenditures</b>	<b>8,437,639</b>	<b>10,680,000</b>	<b>9,863,000</b>	<b>10,427,000</b>	<b>10,541,000</b>	<b>10,647,000</b>
601 Administrative and Support Services	4,937,639	6,680,000	5,863,000	6,427,000	6,541,000	6,647,000
604 Supporting the Jordan Post Company	3,500,000	4,000,000	4,000,000	4,000,000	4,000,000	4,000,000

**Chapter 3201 - Ministry of Digital Economy and Entrepreneurship**

**5501 Program Administration and Support Services**

**Appropriations 5501 Program Administration and Support Services Per Activities and Projects**

**(In JDs)**

<b>Activities and Projects</b>		<b>Actual 2024</b>	<b>Estimated 2025</b>	<b>Re-estimated 2025</b>	<b>Estimated 2026</b>	<b>Indicative 2027 2028</b>	
<b>Capital Expenditures</b>		<b>661,771</b>	<b>875,000</b>	<b>875,000</b>	<b>1,080,000</b>	<b>1,120,000</b>	<b>1,160,000</b>
<b>001</b>	<b>Sustaining and Operating the Ministry's Services</b>	<b>613,670</b>	<b>775,000</b>	<b>775,000</b>	<b>880,000</b>	<b>900,000</b>	<b>920,000</b>
<b>002</b>	<b>Contract of Purchasing New Software Licenses</b>	<b>48,101</b>	<b>100,000</b>	<b>100,000</b>	<b>200,000</b>	<b>220,000</b>	<b>240,000</b>
<b>Program / Treasury</b>		<b>661,771</b>	<b>875,000</b>	<b>875,000</b>	<b>1,080,000</b>	<b>1,120,000</b>	<b>1,160,000</b>
<b>Total Program</b>		<b>9,099,410</b>	<b>11,555,000</b>	<b>10,738,000</b>	<b>11,507,000</b>	<b>11,661,000</b>	<b>11,807,000</b>

**Current Expenditures According to Program and Activities for the Years 2024 - 2028**

Chapter : 3201 - Ministry of Digital Economy and Entrepreneurship

(In JDs)

Program : 5501 - Administration and Support Services								
Activity : 601 - Administrative and Support Services								
Group	Item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
<b>21</b>		<b>Compensations of Employees</b>						
<b>2111</b>		Salaries, Wages and Allowances						
	101	Classified Employees	7570	8000	7000	7000	6000	5000
	102	Unclassified Employees	427719	435000	415000	320000	325000	330000
	103	Comprehensive Contract Employees	793994	1632000	1031000	0	0	0
	105	Personal Cost of Living Allowance	373219	400000	370000	275000	278000	280000
	106	Family Cost of Living Allowance	31534	37000	35000	30000	31000	32000
	110	Overtime Allowance	23523	35000	35000	35000	35000	35000
	111	Additional Allowance	601797	638000	585000	490000	495000	500000
	112	Other Allowances	71607	70000	70000	70000	72000	74000
	113	Transportation Allowance	99337	125000	120000	125000	128000	131000
	114	Transport Allowance	18471	35000	25000	35000	36000	37000
	115	Field Visit Allowance	3218	5000	5000	5000	5000	5000
	116	Employees' Bonuses	579976	600000	600000	620000	620000	620000
	120	Contract Employees	193501	230000	195000	200000	205000	210000
	121	Fixed-term Contract Employees	0	455000	455000	1881000	1911000	1942000
		<b>Total</b>	<b>3225466</b>	<b>4705000</b>	<b>3948000</b>	<b>4093000</b>	<b>4147000</b>	<b>4201000</b>
<b>2121</b>		Social Security Contributions						
	301	Social Security	491411	650000	600000	875000	888000	901000
		<b>Total</b>	<b>491411</b>	<b>650000</b>	<b>600000</b>	<b>875000</b>	<b>888000</b>	<b>901000</b>
<b>22</b>		<b>Use of Goods and Services</b>						
<b>2211</b>		Use of Goods and Services						
	201	Rents	72409	80000	80000	117000	117000	117000
	202	Telecommunications Services	195399	300000	290000	300000	310000	315000
	203	Water	7321	8000	8000	9000	10000	11000
	204	Electricity	577647	580000	580000	600000	610000	620000
	205	Fuels	22926	23000	23000	35000	40000	42000
	001	Heating	2928	5000	5000	10000	12000	13000
	002	Saloon vehicles	14998	12000	12000	17000	18000	19000
	003	Transport vehicles and heavy equipment	5000	6000	6000	8000	10000	10000
	206	Maintenance of Machines, furniture and accessories	28082	25000	25000	28000	30000	32000
	207	Maintenance of vehicles, equipment and accessories	9333	5000	5000	10000	11000	12000
	208	Repair and maintenance of buildings and accessories	11236	12000	12000	12000	14000	16000
	209	Stationery, Publications and Office Supplies	10000	10000	10000	10000	12000	14000
	210	Substances and raw materials (medicines, clothes, food, films, etc..)	2000	2000	2000	2000	2000	2000
	211	Cleaning services and supplies including cleaning contracts	99999	90000	90000	110000	115000	120000
	212	Insurance	9256	10000	10000	15000	16000	17000
	213	Official Travel Missions	35238	30000	30000	35000	35000	35000
	214	Goods and services expenses	71871	80000	80000	106000	112000	118000
	001	Events and hospitality	3970	6000	6000	6000	7000	8000
	013	Services, security and guarding contracts	67901	74000	74000	80000	85000	90000
	157	The Crown Prince Award for Best Government Service Application	0	0	0	20000	20000	20000
		<b>Total</b>	<b>1152717</b>	<b>1255000</b>	<b>1245000</b>	<b>1389000</b>	<b>1434000</b>	<b>1471000</b>
<b>28</b>		<b>Other Expenditures</b>						
<b>2821</b>		Other Current Expenditures						
	303	Scientific scholarships and training courses	10000	10000	10000	10000	12000	14000
	305	Non-Employees' Bonuses	58045	60000	60000	60000	60000	60000
		<b>Total</b>	<b>68045</b>	<b>70000</b>	<b>70000</b>	<b>70000</b>	<b>72000</b>	<b>74000</b>
		<b>Total of Activity</b>	<b>4937639</b>	<b>6680000</b>	<b>5863000</b>	<b>6427000</b>	<b>6541000</b>	<b>6647000</b>
<b>Activity : 604 - Supporting the Jordan Post Company</b>								
Group	Item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
<b>26</b>		<b>Subsidy / Grants</b>						
<b>2631</b>		Support to General Government Units						
	313	Support to general government units/current	3500000	4000000	4000000	4000000	4000000	4000000
	041	Jordan Post Company	3500000	4000000	4000000	4000000	4000000	4000000
		<b>Total</b>	<b>3500000</b>	<b>4000000</b>	<b>4000000</b>	<b>4000000</b>	<b>4000000</b>	<b>4000000</b>
		<b>Total of Activity</b>	<b>3500000</b>	<b>4000000</b>	<b>4000000</b>	<b>4000000</b>	<b>4000000</b>	<b>4000000</b>
		<b>Total of Program</b>	<b>8437639</b>	<b>10680000</b>	<b>9863000</b>	<b>10427000</b>	<b>10541000</b>	<b>10647000</b>
		<b>Total of Chapter</b>	<b>8437639</b>	<b>10680000</b>	<b>9863000</b>	<b>10427000</b>	<b>10541000</b>	<b>10647000</b>

# Capital Expenditures According to Program and Projects for the Years 2024 - 2028

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Program 5501 Administration and Support Services								
Project 001 Sustaining and Operating the Ministry's Services								
Fund Source 102001 Capital (Treasury)								
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance						
	008	Buildings and facilities maintenance	72902	230000	230000	230000	240000	245000
		<b>Total of Item</b>	72902	230000	230000	230000	240000	245000
	512	Operating and Sustaining Expenditures						
	006	Devices, tools and equipment maintenance	0	0	0	60000	70000	75000
	017	Promotion, advertising and awareness	109801	140000	140000	150000	200000	205000
	032	Conferences, celebrations and workshops	33378	50000	50000	35000	70000	75000
		<b>Total of Item</b>	143179	190000	190000	245000	340000	355000
28		Other Expenditures						
2822		Other Capital Expenditures						
	504	Studies, Research and Consultations						
	007	Institutional work development studies	263114	190000	190000	220000	240000	240000
		<b>Total of Item</b>	263114	190000	190000	220000	240000	240000
31		Non-financial Assets						
3112		Devices, Machinery and Equipment						
	505	Equipment, Machines and Devices						
	001	Computers and accessories	60000	160000	160000	60000	70000	70000
	003	Office supplies and equipment	4475	5000	5000	5000	10000	10000
		<b>Total of Item</b>	64475	165000	165000	65000	80000	80000
	506	Vehicles and Equipment						
	002	Field vehicles	70000	0	0	120000	0	0
		<b>Total of Item</b>	70000	0	0	120000	0	0
		<b>Total of Project / Treasury</b>	613670	775000	775000	880000	900000	920000
Project 002 Contract of Purchasing New Software Licenses								
Fund Source 102001 Capital (Treasury)								
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	016	Software licenses	48101	100000	100000	200000	220000	240000
		<b>Total of Item</b>	48101	100000	100000	200000	220000	240000
		<b>Total of Project / Treasury</b>	48101	100000	100000	200000	220000	240000
		<b>Total of Program</b>	661771	875000	875000	1080000	1120000	1160000

**5505 Program Jordan Post**

**Objective of the program :**

This program aims to issue distinguished postage stamps with the name of the Hashemite Kingdom of Jordan dealing with various topics related to Jordan or important international concerns and it reflects the Kingdom's achievements.

**The strategic objective related to the program :**

- Preparing and developing the regulatory and legislative environment for the telecommunications, information technology, postal and entrepreneurship sectors.

**Directorates associated with the program :**

A committee headed by the Secretary General of the Ministry of Digital Economy and Entrepreneurship

**Services provided by the program :**

- Preparing the public policy for issuing the postal stamps.
- Preparing the annual plan for issuing the postal stamps, clarifying their objectives and content and determining their suitability and the number of issues thereof.
- Laying down the technical foundations and specifications for the designs of the postal stamps to be issued.
- Evaluating stamp designs.
- Providing the general postal workshop with the final designs of the postage stamps for printing
- Studying and evaluating the suggestions received regarding postal stamps.

**Program's main outputs and results during the years (2026 -2028):**

- Annual plan for the issuance of stamps.
- 10 stamp designs issued annually.

**The Program's challenges :**

- Adherence to the issuance times of planned designs.
- Low response to public consultation on issues.
- The number of versions of stamps should be only 10.

**Actions to address challenges and improve services provided:**

- Preparing a flexible plan for the issuance of postage stamps including risks and how to deal with them.
- Encouraging citizens, partners and stakeholders to participate in the proposal of topics for stamps.
- Diversification of issue topics to cover most of the proposed topics received.

**The needs of both genders:**

Both males and females are actively involved in the Postal Stamp Committee, where the Committee consists of 7 members, including 5 females.

**Staff working in the program :**

The program is implemented through the Ministry's staff.

**Appropriations directed for females and child**

(In JDs)

Description	2024	2025	2026	2027	2028
Females	0	0	0	0	0
Child	0	0	0	0	0
<b>Appropriations directed according to population index</b>					
Females	4,484	14,100	23,030	14,100	14,100
Child	3,434	10,800	17,640	10,800	10,800
<b>Total appropriations directed for females</b>	<b>4,484</b>	<b>14,100</b>	<b>23,030</b>	<b>14,100</b>	<b>14,100</b>
<b>Total appropriations directed for Child</b>	<b>3,434</b>	<b>10,800</b>	<b>17,640</b>	<b>10,800</b>	<b>10,800</b>

**Key Performance indicators for Program**

Performance Measurement Indicator	Base Year	Value	Actual value	Target value	Preliminary Self Evaluation	Target Value		
			2024	2025		2025	2026	2027
1	2015	8	10	10	10	10	10	10

**Appropriations 5505 Program Jordan Post Per Activities and Projects**

(In JDs)

Activities and Projects	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027 2028	
<b>Current Expenditures</b>	0	0	0	0	0	0
<b>Capital Expenditures</b>	9,540	30,000	30,000	49,000	30,000	30,000
001 Jordan Post Program Administration	9,540	30,000	30,000	30,000	30,000	30,000

Chapter 3201 - Ministry of Digital Economy and Entrepreneurship

**5505 Program Jordan Post**

**Appropriations 5505 Program Jordan Post Per Activities and Projects**

(In JDs)

Activities and Projects		Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027 2028	
701	Maintaining the post office building in Mafraq Governorate.	0	0	0	3,000	0	0
702	Maintaining the second floor of the Jordan Post Company in Zarqa Governorate	0	0	0	16,000	0	0
<b>Program / Treasury</b>		<b>9,540</b>	<b>30,000</b>	<b>30,000</b>	<b>49,000</b>	<b>30,000</b>	<b>30,000</b>
<b>Total Program</b>		<b>9,540</b>	<b>30,000</b>	<b>30,000</b>	<b>49,000</b>	<b>30,000</b>	<b>30,000</b>

# Capital Expenditures According to Program and Projects for the Years 2024 - 2028

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

<b>Program</b> 5505 Jordan Post								
<b>Project</b> 001 Jordan Post Program Administration								
<b>Fund Source</b> 102001 Capital (Treasury)								
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
28		Other Expenditures						
2822		Other Capital Expenditures						
	504	Studies, Research and Consultations						
	025	Preparing designs for the postal stamps and albums	9540	30000	30000	30000	30000	30000
		<b>Total of Item</b>	9540	30000	30000	30000	30000	30000
		<b>Total of Project / Treasury</b>	9540	30000	30000	30000	30000	30000
<b>Project</b> 701 Maintaining the post office building in Mafrq Governorate.								
<b>Fund Source</b> 102001 Capital (Treasury)								
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance						
	008	Buildings and facilities maintenance	0	0	0	3000	0	0
		<b>Total of Item</b>	0	0	0	3000	0	0
		<b>Total of Project / Treasury</b>	0	0	0	3000	0	0
<b>Project</b> 702 Maintaining the second floor of the Jordan Post Company in Zarqa Governorate								
<b>Fund Source</b> 102001 Capital (Treasury)								
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance						
	008	Buildings and facilities maintenance	0	0	0	16000	0	0
		<b>Total of Item</b>	0	0	0	16000	0	0
		<b>Total of Project / Treasury</b>	0	0	0	16000	0	0
<b>Total of Program</b>			9540	30000	30000	49000	30000	30000

**5510 Program E-Initiatives**

**Objective of the program :**

This program aims to support and enable the investment and entrepreneurship environment in the digital economy, by adopting strategies, policies and programs that focus on supporting digital skills, motivating companies and supporting entrepreneurs, developing graduates' skills to prepare them for the labor market, raising their competencies and readiness, creating quality job opportunities in addition to encouraging support for the growth of current investments, attracting new foreign investments in the sector, supporting entrepreneurship and enabling them to launch innovative projects that contribute to achieving sustainable social development goals.

**The strategic objective related to the program :**

- Supporting and organizing entrepreneurship and creative industries.
- Harnessing digital skills and advanced technologies to ensure the sustainability of the digital economy and entrepreneurship.

**Directorates associated with the program :**

Strategies, Future and Entrepreneurship Administration

**Services provided by the program :**

- Developing the skills of ICT graduates, supporting entrepreneurs, and empowering women in the sector for the purposes of developing local communities and increasing job opportunities.
- Developing appropriate training plans and programs to empower the local community with advanced digital capabilities that keep pace with the latest technological developments and meet the requirements of the labor market.

**Program's main outputs and results during the years (2026 -2028):**

- Training and qualifying at least 150 ICT graduates at each stage of the ICT sector graduate training and employment program.
- Supporting the employment of at least 50 female graduates from the communications and information technology sector at each stage launched from the Your Story program annually is an initiative dedicated to graduates of the communications and information technology sector in the private sector.
- Training 10000 beneficiaries through future stations (formerly knowledge stations) annually.
- Implementing and building the "Future Stations" model within a national strategy for the period 2025-2028, with the aim of empowering local communities with advanced digital capabilities that keep pace with technological developments and meet the needs of the labor market, which contributes to building a national digital economy.

**The Program's challenges :**

- Identifying actual needs, knowing the skills required in the market may be a complex process and measuring the success of the programmes.
- Sustainability of programme funding and continuity of the beneficiary's work after the end of support.
- Measuring the success of the programmes and their impact on recruitment processes.

**Actions to address challenges and improve services provided:**

- Trying to obtain external funding grants to cover the cost of projects.
- Analysis of market needs through periodic studies to identify the skills required in the market and adapt programs accordingly.
- Evaluating the effectiveness of the programmes put forward through the use of performance measurement tools such as questionnaires and evaluations after completion of programmes for continuous improvement.

**The needs of both genders:**

Both males and females are actively involved in the programs and initiatives offered, as female-only initiatives such as the Your Story initiative have been launched. For example, a target is set for female beneficiaries of the training and employment program for graduates of the communications and information technology sector, and of training for future stations, estimated at no less than 30% of the total beneficiaries.

**Staff working in the program :**

The program is implemented through the Ministry's staff.

**Appropriations directed for females and child**

(In JDs)

Description	2024	2025	2026	2027	2028
Females	0	0	0	0	0
Child	0	0	0	0	0
<b>Appropriations directed according to population index</b>					
Females	499,371	1,081,000	1,339,500	1,391,200	1,442,900
Child	382,497	828,000	1,026,000	1,065,600	1,105,200
<b>Total appropriations directed for females</b>	<b>499,371</b>	<b>1,081,000</b>	<b>1,339,500</b>	<b>1,391,200</b>	<b>1,442,900</b>
<b>Total appropriations directed for Child</b>	<b>382,497</b>	<b>828,000</b>	<b>1,026,000</b>	<b>1,065,600</b>	<b>1,105,200</b>

Chapter 3201 - Ministry of Digital Economy and Entrepreneurship

**5510 Program E-Initiatives**

**Key Performance Indicators for Program**

Performance Measurement Indicator	Base Year	Value	Actual value	Target value	Preliminary Self Evaluation	Target Value		
			2024	2025		2025	2026	2027
1 Number of graduates benefiting from the Communications and IT sector training and employment program (annually).	2021	350	244	350	156	150	150	150
2 Number of beneficiaries of training programs provided by future stations	2016	10000	9508	10000	10000	10000	10000	10000
3 Number of Female Employment Beneficiaries from Private Telecommunications and Information Technology Sector Graduates (Your Story Initiative).	2023	55	51	50	50	70	80	100

**Appropriations 5510 Program E-Initiatives Per Activities and Projects**

(In JDs)

Activities and Projects	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative	
					2027	2028
Current Expenditures	0	0	0	0	0	0
Capital Expenditures	1,062,492	2,300,000	2,220,000	2,850,000	2,960,000	3,070,000
001 Supporting existing initiatives and launching an initiative each year	903,882	1,650,000	1,600,000	2,000,000	2,100,000	2,200,000
003 Supporting the development of electronic games industry	158,610	650,000	620,000	850,000	860,000	870,000
Program / Treasury	1,062,492	2,300,000	2,220,000	2,850,000	2,960,000	3,070,000
<b>Total Program</b>	<b>1,062,492</b>	<b>2,300,000</b>	<b>2,220,000</b>	<b>2,850,000</b>	<b>2,960,000</b>	<b>3,070,000</b>

# Capital Expenditures According to Program and Projects for the Years 2024 - 2028

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

<b>Program</b> 5510 E-Initiatives								
<b>Project</b>		001 Supporting existing initiatives and launching an initiative each year						
<b>Fund Source</b>		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	034	Supporting existing and new initiatives	214040	500000	470000	500000	505000	510000
	046	Initiative for training IT graduates	220000	300000	280000	300000	305000	310000
	212	Implementation of entrepreneurship policy	469842	850000	850000	1200000	1290000	1380000
		<b>Total of Item</b>	<b>903882</b>	<b>1650000</b>	<b>1600000</b>	<b>2000000</b>	<b>2100000</b>	<b>2200000</b>
		<b>Total of Project / Treasury</b>	<b>903882</b>	<b>1650000</b>	<b>1600000</b>	<b>2000000</b>	<b>2100000</b>	<b>2200000</b>
<b>Project</b>		003 Supporting the development of electronic games industry						
<b>Fund Source</b>		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	015	Operating systems and software	158610	650000	620000	850000	860000	870000
		<b>Total of Item</b>	<b>158610</b>	<b>650000</b>	<b>620000</b>	<b>850000</b>	<b>860000</b>	<b>870000</b>
		<b>Total of Project / Treasury</b>	<b>158610</b>	<b>650000</b>	<b>620000</b>	<b>850000</b>	<b>860000</b>	<b>870000</b>
		<b>Total of Program</b>	<b>1062492</b>	<b>2300000</b>	<b>2220000</b>	<b>2850000</b>	<b>2960000</b>	<b>3070000</b>

**5515 Program National Fiber Optics Network**

**Objective of the program :**

This program aims to provide the fundamental structure to connect educational, health, and government institutions with a high-speed fiber-optic network to provide these entities with communications services such as an infrastructure to provide educational, health and other government services to contribute in development of the Jordanian education system, the Jordanian social system and the Jordanian health system, as well as improving government services through E-government.

**The strategic objective related to the program :**

- Managing digital transformation and delivering priority government services in innovative ways and within integrated, secure, and reliable frameworks
- Developing and building a reliable digital government enabling system.

**Directorates associated with the program :**

National Fibre-optic Network Program Administration

**Services provided by the program :**

- Promoting and contributing to the increased use of ICT for education at universities, schools, community colleges and government learning centres throughout the Kingdom through a high-speed fibre-optic network.
- Promoting the use of ICT throughout the Kingdom by establishing new services.
- Supporting the establishment of the Government's secure network by securing connectivity to a high-speed fibre-optic network that helps to better serve citizens and the Government.
- Connecting government hospitals and health centres to the "Hakim" computing system for electronic procedures to improve the efficiency of the application of the health system.
- Linking government institutions to integrate their systems and linking government departments in the governorates with centres in the capital.
- Provision of a single window for citizens and investors to obtain government services.
- Provision of operational costs for information technology resources.

**Program's main outputs and results during the years (2026 -2028):**

- 99% of network outages must be repaired within the period specified by SLA.
- The average network readiness rate, network connection devices and their accessories must be 99.9% during the day.

**The Program's challenges :**

- The cost of infrastructure where the installation of optical fibers requires significant investments in infrastructure and equipment.
- The network was damaged by drilling operations.
- The life span of devices (End of sale- End of support) resulting in continuous replacement of devices.

**Actions to address challenges and improve services provided:**

- Attempting to obtain external funding grants to cover the cost of projects
- Using less expensive and maintenance aerial fiber cables instead of ground cables.
- An effective maintenance system through which problems are identified before they are exacerbated and continuous coordination with the stakeholders when the civil works are carried out.
- Prioritizing key devices in the replacement process of devices.

**The needs of both genders:**

Both males and females are actively involved in the management of the Fibre Optic Network programme, as about 33% of the supervisory jobs in the programs are for females and the rest is for males, despite the nature of the programme's work in the field.

**Staff working in the program :**

The program is implemented through the Ministry's staff.

**Appropriations directed for females and child**

(In JDs)

Description	2024	2025	2026	2027	2028
Females	0	0	0	0	0
Child	0	0	0	0	0
<b>Appropriations directed according to population index</b>					
Females	3,571,755	1,880,000	1,880,000	2,350,000	2,843,500
Child	2,735,812	1,440,000	1,440,000	1,800,000	2,178,000
<b>Total appropriations directed for females</b>	<b>3,571,755</b>	<b>1,880,000</b>	<b>1,880,000</b>	<b>2,350,000</b>	<b>2,843,500</b>
<b>Total appropriations directed for Child</b>	<b>2,735,812</b>	<b>1,440,000</b>	<b>1,440,000</b>	<b>1,800,000</b>	<b>2,178,000</b>

**Key Performance indicators for Program**

Performance Measurement Indicator	Base Year	Value	Actual value	Target value	Preliminary Self Evaluation	Target Value		
			2024	2025		2025	2026	2027
1 Percentage of cuts repaired within the specified period by SLA	2023	%99	%100	%99	%99	%99	%99	%99
2 Percentage of network readiness and networking devices within 24 hours.	2023	%99.9	%99.9	%99.9	%99.9	%99.9	%99.9	%99.9

**Chapter 3201 - Ministry of Digital Economy and Entrepreneurship**

**5515 Program National Fiber Optics Network**

**Appropriations 5515 Program National Fiber Optics Network Per Activities and Projects**

**(In JDs)**

<b>Activities and Projects</b>		<b>Actual 2024</b>	<b>Estimated 2025</b>	<b>Re-estimated 2025</b>	<b>Estimated 2026</b>	<b>Indicative 2027 2028</b>	
<b>Current Expenditures</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Capital Expenditures</b>		<b>7,599,478</b>	<b>4,000,000</b>	<b>4,000,000</b>	<b>4,000,000</b>	<b>5,000,000</b>	<b>6,050,000</b>
<b>002</b>	Completing the Government Educational Network and Government Sites	4,047,016	1,500,000	1,500,000	2,000,000	2,500,000	3,000,000
<b>003</b>	Connecting the fiber optic network	3,552,462	2,500,000	2,500,000	2,000,000	2,500,000	3,050,000
<b>Program / Treasury</b>		<b>7,599,478</b>	<b>4,000,000</b>	<b>4,000,000</b>	<b>4,000,000</b>	<b>5,000,000</b>	<b>6,050,000</b>
<b>Total Program</b>		<b>7,599,478</b>	<b>4,000,000</b>	<b>4,000,000</b>	<b>4,000,000</b>	<b>5,000,000</b>	<b>6,050,000</b>

# Capital Expenditures According to Program and Projects for the Years 2024 - 2028

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Program 5515 National Fiber Optics Network								
Project		002 Completing the Government Educational Network and Government Sites						
Fund Source		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	013	Services contracts	3060857	1000000	1000000	1500000	1800000	2100000
	023	Operation contracts	986159	500000	500000	500000	700000	900000
		<b>Total of Item</b>	<b>4047016</b>	<b>1500000</b>	<b>1500000</b>	<b>2000000</b>	<b>2500000</b>	<b>3000000</b>
		<b>Total of Project / Treasury</b>	<b>4047016</b>	<b>1500000</b>	<b>1500000</b>	<b>2000000</b>	<b>2500000</b>	<b>3000000</b>
Project		003 Connecting the fiber optic network						
Fund Source		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions						
	037	Implementation of civil works and installation of cables	2938405	2500000	2500000	2000000	2500000	3050000
		<b>Total of Item</b>	<b>2938405</b>	<b>2500000</b>	<b>2500000</b>	<b>2000000</b>	<b>2500000</b>	<b>3050000</b>
3112		Devices, Machinery and Equipment						
	505	Equipment, Machines and Devices						
	020	Engineering fittings	188379	0	0	0	0	0
	058	Supplying and operating optical fibers and equipment	425678	0	0	0	0	0
		<b>Total of Item</b>	<b>614057</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
		<b>Total of Project / Treasury</b>	<b>3552462</b>	<b>2500000</b>	<b>2500000</b>	<b>2000000</b>	<b>2500000</b>	<b>3050000</b>
		<b>Total of Program</b>	<b>7599478</b>	<b>4000000</b>	<b>4000000</b>	<b>4000000</b>	<b>5000000</b>	<b>6050000</b>

**5520 Program E-Government**

**Objective of the program :**

This program aims to carry out the concept of E-government transactions, digital transformation, and the program is a part of the development initiatives and projects adopted by the Kingdom to achieve sustainable development and development in all aspects of life. The program seeks to provide E-government services with a high quality of customer satisfaction and to support and disseminate the use of E-government services by improving the quality and accuracy of services and reducing the time required to deliver service to the beneficiaries and improving the user journey, the program also worked to develop the necessary infrastructure for participation and delivery of government services.

**The strategic objective related to the program :**

- Managing digital transformation and delivering priority government services in innovative ways and within integrated, secure, and reliable frameworks
- Developing and building a reliable digital government enabling system.
- Harnessing digital skills and advanced technologies to ensure the sustainability of the digital economy and entrepreneurship.

**Directorates associated with the program :**

Digital transformation and Empowerment. Administration

**Services provided by the program :**

- Reengineering government service procedures efficiently and effectively
- Automating government services
- Ensuring the quality of electronic services
- Facilitating the use of electronic services and the user's journey
- Definition, creation and development of a secure and appropriate technological infrastructure
- Development of service delivery channels
- Building and developing human capacities

**Program's main outputs and results during the years (2026 -2028):**

- The digitization of 2400 government services is completed by the end of 2026.
- Developing service delivery channels and raising the satisfaction of service recipients with the services provided.
- Developing digital infrastructure.

**The Program's challenges :**

- Resistance to change as there is fear of some job loss or lack of understanding of the benefits of digital transformation.
- Institutional culture needs change to support innovation and cooperation.
- Challenges related to cybersecurity and system safety.

**Actions to address challenges and improve services provided:**

- Spreading awareness about the benefits of digital transformation through workshops and lectures to motivate employees to adapt to changes.
- Enhancing cybersecurity by investing in security technologies and teaching employees how to protect information.

**The needs of both genders:**

Digital transformation provides new opportunities for both males and females through working online for example and opens new horizons in areas such as digital entrepreneurship. It is understood that the focus in digital transformation can contribute to greater inclusiveness and sustainable development.

**Staff working in the program :**

The program is implemented through the Ministry's staff.

**Appropriations directed for females and child**

(In JDs)

Description	2024	2025	2026	2027	2028
Females	0	0	0	0	0
Child	0	0	0	0	0
<b>Appropriations directed according to population index</b>					
Females	4,956,832	6,288,600	10,654,900	11,707,700	13,263,400
Child	3,796,723	4,816,800	8,161,200	8,967,600	10,159,200
<b>Total appropriations directed for females</b>	<b>4,956,832</b>	<b>6,288,600</b>	<b>10,654,900</b>	<b>11,707,700</b>	<b>13,263,400</b>
<b>Total appropriations directed for Child</b>	<b>3,796,723</b>	<b>4,816,800</b>	<b>8,161,200</b>	<b>8,967,600</b>	<b>10,159,200</b>

**Key Performance indicators for Program**

Performance Measurement Indicator	Base Year	Value	Actual value	Target value	PreliminaySelf Evaluation	Target Value		
			2024	2025		2025	2026	2027
1 Percentage of digital services out of total targeted government services	2023	%40	%64	%100	%80	%100	-	-

**Chapter 3201 - Ministry of Digital Economy and Entrepreneurship**

**5520 Program E-Government**

**Appropriations 5520 Program E-Government Per Activities and Projects**

**(In JDs)**

Activities and Projects		Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative	
						2027	2028
<b>Current Expenditures</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Capital Expenditures</b>		<b>10,546,452</b>	<b>13,380,000</b>	<b>13,180,000</b>	<b>22,670,000</b>	<b>24,910,000</b>	<b>28,220,000</b>
<b>010</b>	Short Message Service	155,229	400,000	400,000	400,000	410,000	420,000
<b>016</b>	E-government processes management / sustainability of e-government processes center (previously)	748,176	1,500,000	1,500,000	2,000,000	2,100,000	2,200,000
<b>017</b>	E-government sustainability administration/ E-government application administration, control and assessment (formerly)	465,797	1,000,000	1,000,000	1,000,000	1,100,000	1,200,000
<b>023</b>	National Communication and E-booths Center/ Execution of Joint Services to Support E-services (formerly).	415,987	500,000	400,000	390,000	390,000	400,000
<b>028</b>	Development of Knowledge Stations Program	73,484	130,000	130,000	1,130,000	1,130,000	1,130,000
<b>039</b>	Development of the infrastructure supporting the e- government	1,819,375	1,500,000	1,500,000	1,500,000	1,550,000	1,600,000
<b>042</b>	Technical and consultation services	148,666	150,000	150,000	150,000	150,000	150,000
<b>051</b>	E-transformation in government ministries and departments.	675,127	1,000,000	1,000,000	1,200,000	1,250,000	1,300,000
<b>052</b>	Youth, technology and jobs/ World Bank	5,545,053	6,000,000	6,000,000	9,100,000	11,020,000	14,000,000
<b>053</b>	Digitalizing the high priority services	406,211	700,000	700,000	700,000	710,000	720,000
<b>056</b>	Introducing digital skills curriculum for government schools students from the seventh grade until the twelve grade.	93,347	500,000	400,000	100,000	100,000	100,000
<b>057</b>	Government Services Centers.	0	0	0	5,000,000	5,000,000	5,000,000
<b>Program / Treasury</b>		<b>5,001,399</b>	<b>7,380,000</b>	<b>7,180,000</b>	<b>13,570,000</b>	<b>13,890,000</b>	<b>14,220,000</b>
<b>Program / Loans</b>		<b>5,545,053</b>	<b>6,000,000</b>	<b>6,000,000</b>	<b>9,100,000</b>	<b>11,020,000</b>	<b>14,000,000</b>
<b>Total Program</b>		<b>10,546,452</b>	<b>13,380,000</b>	<b>13,180,000</b>	<b>22,670,000</b>	<b>24,910,000</b>	<b>28,220,000</b>

# Capital Expenditures According to Program and Projects for the Years 2024 - 2028

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

<b>Program</b> 5520 E-Government								
<b>Project</b>		010 Short Message Service						
<b>Fund Source</b>		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	013	Services contracts	155229	400000	400000	400000	410000	420000
<b>Total of Item</b>			155229	400000	400000	400000	410000	420000
<b>Total of Project / Treasury</b>			155229	400000	400000	400000	410000	420000
<b>Project</b>		016 E-government processes management / sustainability of e-government processes center (previously)						
<b>Fund Source</b>		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	006	Devices, tools and equipment maintenance	748176	1500000	1500000	2000000	2100000	2200000
<b>Total of Item</b>			748176	1500000	1500000	2000000	2100000	2200000
<b>Total of Project / Treasury</b>			748176	1500000	1500000	2000000	2100000	2200000
<b>Project</b>		017 E-government sustainability administration/ E-government application administration, control and assessment (formerly)						
<b>Fund Source</b>		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	006	Devices, tools and equipment maintenance	217157	500000	500000	0	0	0
	015	Operating systems and software	248640	500000	500000	1000000	1100000	1200000
<b>Total of Item</b>			465797	1000000	1000000	1000000	1100000	1200000
<b>Total of Project / Treasury</b>			465797	1000000	1000000	1000000	1100000	1200000
<b>Project</b>		023 National Communication and E-booths Center/ Execution of Joint Services to Support E-services (formerly).						
<b>Fund Source</b>		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	006	Devices, tools and equipment maintenance	415987	500000	400000	390000	390000	400000
<b>Total of Item</b>			415987	500000	400000	390000	390000	400000
<b>Total of Project / Treasury</b>			415987	500000	400000	390000	390000	400000

# Capital Expenditures According to Program and Projects for the Years 2024 - 2028

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Program		5520 E-Government						
Project		028 Development of Knowledge Stations Program						
Fund Source		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
21		Compensations of Employees						
2111		Salaries, Wages and Allowances						
	502	Wages						
	001	Wages	73484	130000	130000	130000	130000	130000
		<b>Total of Item</b>	73484	130000	130000	130000	130000	130000
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	269	Executive action plan for the national strategy for future stations	0	0	0	1000000	1000000	1000000
		<b>Total of Item</b>	0	0	0	1000000	1000000	1000000
		<b>Total of Project / Treasury</b>	73484	130000	130000	1130000	1130000	1130000
Project		039 Development of the infrastructure supporting the e- government						
Fund Source		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	015	Operating systems and software	1819375	1500000	1500000	1500000	1550000	1600000
		<b>Total of Item</b>	1819375	1500000	1500000	1500000	1550000	1600000
		<b>Total of Project / Treasury</b>	1819375	1500000	1500000	1500000	1550000	1600000
Project		042 Technical and consultation services						
Fund Source		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
28		Other Expenditures						
2822		Other Capital Expenditures						
	504	Studies, Research and Consultations						
	014	Studies, researches and design	148666	150000	150000	150000	150000	150000
		<b>Total of Item</b>	148666	150000	150000	150000	150000	150000
		<b>Total of Project / Treasury</b>	148666	150000	150000	150000	150000	150000
Project		051 E-transformation in government ministries and departments.						
Fund Source		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	015	Operating systems and software	675127	1000000	1000000	1200000	1250000	1300000
		<b>Total of Item</b>	675127	1000000	1000000	1200000	1250000	1300000
		<b>Total of Project / Treasury</b>	675127	1000000	1000000	1200000	1250000	1300000

# Capital Expenditures According to Program and Projects for the Years 2024 - 2028

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

<b>Program</b> 5520 E-Government								
<b>Project</b> 052 Youth, technology and jobs/ World Bank								
<b>Fund Source</b> 103004 World Bank Loan								
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
21		<b>Compensations of Employees</b>						
2111		Salaries, Wages and Allowances						
	501	Salaries						
	001	Salaries	1978841	1200000	1200000	2200000	2520000	3000000
		<b>Total of Item</b>	1978841	1200000	1200000	2200000	2520000	3000000
22		<b>Use of Goods and Services</b>						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	015	Operating systems and software	2089772	3200000	3200000	4500000	5800000	7100000
		<b>Total of Item</b>	2089772	3200000	3200000	4500000	5800000	7100000
28		<b>Other Expenditures</b>						
2822		Other Capital Expenditures						
	504	Studies, Research and Consultations						
	014	Studies, researches and design	1476440	1400000	1400000	2200000	2400000	3500000
		<b>Total of Item</b>	1476440	1400000	1400000	2200000	2400000	3500000
31		<b>Non-financial Assets</b>						
3112		Devices, Machinery and Equipment						
	505	Equipment, Machines and Devices						
	001	Computers and accessories	0	200000	200000	200000	300000	400000
		<b>Total of Item</b>	0	200000	200000	200000	300000	400000
		<b>Total of Project / Treasury</b>	0	0	0	0	0	0
		<b>Total of Project / Loans</b>	5545053	6000000	6000000	9100000	11020000	14000000
		<b>Total of Project</b>	5545053	6000000	6000000	9100000	11020000	14000000
<b>Project</b> 053 Digitalizing the high priority services								
<b>Fund Source</b> 102001 Capital (Treasury)								
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		<b>Use of Goods and Services</b>						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	015	Operating systems and software	406211	700000	700000	700000	710000	720000
		<b>Total of Item</b>	406211	700000	700000	700000	710000	720000
		<b>Total of Project / Treasury</b>	406211	700000	700000	700000	710000	720000
<b>Project</b> 056 Introducing digital skills curriculum for government schools students from the seventh grade until the twelve grade.								
<b>Fund Source</b> 102001 Capital (Treasury)								
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
28		<b>Other Expenditures</b>						
2822		Other Capital Expenditures						
	504	Studies, Research and Consultations						
	007	Institutional work development studies	93347	500000	400000	100000	100000	100000
		<b>Total of Item</b>	93347	500000	400000	100000	100000	100000
		<b>Total of Project / Treasury</b>	93347	500000	400000	100000	100000	100000

# Capital Expenditures According to Program and Projects for the Years 2024 - 2028

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Program 5520 E-Government								
Project		057 Government Services Centers.						
Fund Source		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	510	Buildings and facilities repair and maintenance						
	008	Buildings and facilities maintenance	0	0	0	500000	500000	500000
		<b>Total of Item</b>	0	0	0	500000	500000	500000
	512	Operating and Sustaining Expenditures						
	013	Services contracts	0	0	0	500000	500000	500000
	023	Operation contracts	0	0	0	800000	800000	800000
		<b>Total of Item</b>	0	0	0	1300000	1300000	1300000
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions						
	013	Construction of buildings	0	0	0	3000000	3000000	3000000
		<b>Total of Item</b>	0	0	0	3000000	3000000	3000000
3112		Devices, Machinery and Equipment						
	505	Equipment, Machines and Devices						
	001	Computers and accessories	0	0	0	200000	200000	200000
		<b>Total of Item</b>	0	0	0	200000	200000	200000
		<b>Total of Project / Treasury</b>	0	0	0	5000000	5000000	5000000
		<b>Total of Program</b>	10546452	13380000	13180000	22670000	24910000	28220000

**5525 Program Policies and Strategies****Objective of the program :**

This program aims to prepare policies, strategies, legislation and regulatory tools related to the sectors of ITC, postal services, digital transformation, digital economy and entrepreneurship in line with national priorities, global trends and international best practices and ensure their implementation, thus providing an efficient, strong and flexible legislative and regulatory environment. The program also aims to develop effective action plans that contribute to the growth of the national economy to achieve sustainable economic development with a focus on innovation and personal data protection.

**The strategic objective related to the program :**

- Preparing and developing the regulatory and legislative environment for the telecommunications, information technology, postal and entrepreneurship sectors.
- Managing and organizing e-participation and using data exchange to support the decision-making system.

**Directorates associated with the program :**

Strategies, Future and Entrepreneurship Administration

**Services provided by the program :**

- Anticipating the future with the aim of preparing the legislative and regulatory environment for the telecommunications, information technology, postal services, digital transformation, digital economy and entrepreneurship sectors.
- Developing action plans and programs necessary to implement legislation, strategies, and policies, including programs to build and provide the digital skills and human resources necessary to support and activate the digital economy and entrepreneurship.
- Involving all segments of society in preparing legislation and policies, designing government services, and supporting the decision-making process.
- Collecting, analyzing and disseminating economic data and indicators related to the sectors of the digital economy, communications, information technology, digital transformation, entrepreneurship and postal services.
- Preparing and following up on the implementation of the necessary legal and regulatory frameworks to ensure the protection of personal data in a way that ensures the preservation of the rights of individuals, encourages trade, investment, and the use of electronic services, and enhances confidence to engage in the digital economy.
- Following up on the implementation of the Kingdom's obligations under the international agreements to which it is bound in the field of digital economy and entrepreneurship.
- Preparing legislative and regulatory frameworks to enable and enhance community participation in the decision-making process at the national level and updating them in line with global trends.
- Designing, implementing and monitoring the implementation of innovation strategies, and implementing policies that promote circular business models and reduce waste.

**Program's main outputs and results during the years (2026 -2028):**

- Legislative and regulatory frameworks to achieve digital transformation and support entrepreneurship in Jordan.
- Provision of information through feedback from surveys implemented to support decision-making.

**The Program's challenges :**

- Data collection and analysis as the need for accurate and up-to-date data to support decision-making requires sophisticated techniques.
- Difficulty in coordinating between different actors to achieve common objectives.

**Actions to address challenges and improve services provided:**

- Using advanced data analysis tools to quickly and effectively collect and analyze information.
- Improving coordination between different entities by establishing interactive platforms to facilitate communication such as the electronic participation portal "Tawasul".

**The needs of both genders:**

Policies and strategies are developed taking into account the involvement of both males and females, collecting relevant data, and supporting less fortunate groups.

**Staff working in the program :**

The program is implemented through the Ministry's staff.

**Appropriations directed for females and child**

(In JDs)

Description	2024	2025	2026	2027	2028
Females	0	0	0	0	0
Child	0	0	0	0	0
<b>Appropriations directed according to population index</b>					
Females	117,500	159,800	235,000	192,700	197,400
Child	90,000	122,400	180,000	147,600	151,200
<b>Total appropriations directed for females</b>	<b>117,500</b>	<b>159,800</b>	<b>235,000</b>	<b>192,700</b>	<b>197,400</b>
<b>Total appropriations directed for Child</b>	<b>90,000</b>	<b>122,400</b>	<b>180,000</b>	<b>147,600</b>	<b>151,200</b>

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**5525 Program Policies and Strategies**

**Key Performance indicators for Program**

Performance Measurement Indicator	Base Year	Value	Actual value	Target value	Preliminary Self Evaluation	Target Value		
			2024	2025		2025	2026	2027
1 Number of laws and regulations prepared or reviewed annually.	2015	1	1	5	5	1	2	1
2 Number of strategies and policies prepared or reviewed annually.	2015	3	1	3	2	3	4	3
3 Number of surveys implemented annually	2015	3	1	1	0	1	2	2

**Appropriations 5525 Program Policies and Strategies Per Activities and Projects**

(In JDs)

Activities and Projects	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative	
					2027	2028
<b>Current Expenditures</b>	0	0	0	0	0	0
<b>Capital Expenditures</b>	250,000	340,000	300,000	500,000	410,000	420,000
006 Setting up a mechanism for following up commitments and rights arising from international agreements	150,000	240,000	200,000	300,000	310,000	320,000
009 Annual surveys for Telecommunication and Information Technology Sector and Post	100,000	100,000	100,000	200,000	100,000	100,000
<b>Program / Treasury</b>	250,000	340,000	300,000	500,000	410,000	420,000
<b>Total Program</b>	250,000	340,000	300,000	500,000	410,000	420,000

# Capital Expenditures According to Program and Projects for the Years 2024 - 2028

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( In JDs )

<b>Program</b> 5525 Policies and Strategies								
<b>Project</b>		006 Setting up a mechanism for following up commitments and rights arising from international agreements						
<b>Fund Source</b>		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
22		Use of Goods and Services						
2211		Use of Goods and Services						
	512	Operating and Sustaining Expenditures						
	012	Subscriptions, insurances	150000	240000	200000	300000	310000	320000
<b>Total of Item</b>			150000	240000	200000	300000	310000	320000
<b>Total of Project / Treasury</b>			150000	240000	200000	300000	310000	320000
<b>Project</b>		009 Annual surveys for Telecommunication and Information Technology Sector and Post						
<b>Fund Source</b>		102001 Capital (Treasury)						
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
28		Other Expenditures						
2822		Other Capital Expenditures						
	504	Studies, Research and Consultations						
	009	Statistical surveys studies	100000	100000	100000	200000	100000	100000
<b>Total of Item</b>			100000	100000	100000	200000	100000	100000
<b>Total of Project / Treasury</b>			100000	100000	100000	200000	100000	100000
<b>Total of Program</b>			250000	340000	300000	500000	410000	420000
<b>Total of Chapter / Treasury</b>			14584680	14925000	14605000	22049000	23410000	24950000
<b>Total of Chapter / Loans</b>			5545053	6000000	6000000	9100000	11020000	14000000
<b>Total of Chapter</b>			20129733	20925000	20605000	31149000	34430000	38950000

## Capital Expenditures Distributed According to Governorates

Chapter : 3201 Ministry of Digital Economy and Entrepreneurship

( In JDs )

Governorate		Estimated 2026	Indicative 2027	Indicative 2028
21	Irbid Governorate	0	0	0
22	Mafraq Governorate	3,000	0	0
23	Jerash Governorate	0	0	0
24	Ajloun Governorate	0	0	0
31	The Capital Governorate	0	0	0
32	Balqa' Governorate	0	0	0
33	Zarqa Governorate	16,000	0	0
34	Ma'daba Governorate	0	0	0
41	Karak Governorate	0	0	0
42	Ma'an Governorate	0	0	0
43	Tafileh Governorate	0	0	0
44	Aqaba Governorate	0	0	0
<b>Total</b>		<b>19,000</b>	<b>0</b>	<b>0</b>