

Chapter : 3402 General Iftaa Department

Creation : The Administrative Regulation Bylaw of the Ministry of Awqaf has evolved and the Fatwa system has evolved with it. So, Ifta'a department was established in the year (1986), but the Mufti remained linked to the Minister of Awqaf, who in some cases may not be a person with Sharia studies. Therefore, the Supreme Judges continued to preside Ifta'a Council because the Supreme Judges must be Sharia qualified. In (2006) a law was issued requiring the independence of the General Iftaa Department from the Ministry of Awqaf and other official bodies, and rank of General Mufti became equivalent to rank of a minister in the state, and with this the Iftaa became independent from other state agencies, work is still in progress to arrange the fatwa affairs and support it with the scholars and specialists in the sciences of Islamic Sharia, so that duties are divided among them and each department takes care of and addresses an aspect of society's needs.

Vision : "Leadership and excellence in the industry of Fatwa and the Islamic subtle research".

Mission : "Conveying the message of Allah Almighty by clarifying the legal rulings, establishing the concept of an Islamic jurisprudential authority based on moderation and balance and founded on the recognized schools of jurisprudence, and calling for its implementation."

Legal Framework : Ifta' Law No. (60) for 2006 and amendments thereto.

Priorities and targeted results within the determined ceilings for the years 2026 - 2028 :

First Priority :

- Meeting the needs of the service recipients.

Key procedures to achieve the first priority :

- Developing the divorce fatwa service to be a fully electronic (remote) service (phase II).
- Updating the communication system for the telephone fatwa service (comprehensive update).
- Electronic linkage with the Department of Residence and Borders (Phase II).
- Creating Ifta' office in New Zarqa(Zarqa Jadida).
- Continuing translation of fatwas and legal subjects into English.

First Priority Outcomes :

- Service recipients receiving a remotely certified official divorce fatwa.
- Raising the efficiency of the communication system in terms of the tools provided to the Mufti, supervisor and controller.
- Facilitating customers and employees in requesting documents and completing the service through the process of electronic connectivity with partners.
- Facilitating the receipt of a fatwa in Zarqa governorate as a result of the geographical distribution of offices.
- Publishing the Department's Fatwa opinions and Sharia topics for English-speaking service recipients.

First priority-related program :

- Administration and Support Services
- Iftaa

Second Priority :

- Developing services and operations infrastructure and supporting digital transformation.

Key procedures to achieve the second priority :

- Automating the Department's strategic plan and associated businesses and managing institutional performance.
- Purchasing PAM System.
- Purchasing an electronic e-book system (e-library).
- Preparing and registering 4 academic Sahri'a courses.

Second Priority Outcomes :

- Strengthening and facilitating strategic work and reducing paper and electronic models and linking individual performance to institutional.
- Controlling users' access powers and working on systems and reducing overlap and role confusion.
- Enabling Mufti to access a large number of Sharia books through the use of e-books.
- Supplying e-Ifta Academy (Shafi'i jurisprudence platform) with additional academic sharia courses.

Second priority-related program :

- Administration and Support Services
- Iftaa

Third Priority :

- Supporting and promoting rigorous forensic scientific research.

Key procedures to achieve the third priority :

- The arbitration of research by specialized professors, within the controls and standards established by the advisory body in this regard.
- Obtaining accreditation from universities and higher education.
- Raising the value of bonuses for non-employees to motivate specialists to write and arbitrate in the well-bound journal.
- Publishing scientific literature and journals.

Third Priority Outcomes :

- Issuance of Ifta' peer-reviewed journal by two issues annually.
- Publishing a scientific book annually.
- Issuing one issue of the Fatwa Magazine (Nashra) annually.

Third priority-related program :

- Administration and Support Services
- Iftaa

Priority of the needs of both genders, youth and persons with disabilities :

- Provision of Fatwa services for the persons with disabilities.
- Contributing to protecting youth and society from the dangers of pornography.

Key procedures to achieve the priority of the needs of both genders, youth and persons with disabilities :

- Translating Fatawi in sign language.
- Launching a mobile app that helps overcome psychological and social challenges related to unethical content.

The following outcomes are expected to be achieved for the priority of the needs of both genders, youth & perso

- Preparing and recording 300 Fatwa in sign language and posting them on the Department's website.
- Designing a mobile app called Fortify Yourself and reaching a download base of 25,000 users.

Priority-related program of the needs of both genders, youth and persons with disabilities :

- Administration and Support Services
- Iftaa

Priority of climate change :

- Contributing to reducing percentage of air pollution and providing a healthy and typical environment.
- Use of alternative energy in electrical power generation.

Key procedures to achieve climate change-related priority :

- Replacing existing fuel vehicles with hybrid and electrical vehicles.
- Installing solar cells generating electric power (upon construction of the new building of the Department).

The following outcomes are expected to be achieved for the priority of climate change :

- Contributing to reducing vehicle exhaust emissions.
- Contributing to providing a healthy and typical environment.
- Reduction of the Department's operational expenditure on fuel and electricity.

Program of climate change-related priority :

- Administration and Support Services

Tasks of the Ministry / Department :

- Supervising and organizing the Iftaa affairs in the Kingdom.
- Issuing Fatwah on the public and private issued as per the provisions of this law.
- Preparing the necessary islamic studies and research in the new and significant subjects and issues.
- Issuing a specialized periodical scientific journal concerned with publishing coherent scientific research in the islamic sharia sciences and related studies.
- Cooperating with the scientists of islamic sharia inside and outside the Kingdom related to Iftaa affairs.
- Providing opinion and advice on subjects presented by the State's entities.

The National objectives that the Ministry / Department contributes to achieving :

- E-government development (Jordan Plan 2025).
- Integrated and interconnected government services with easy access, fast implementation and easy procedures (Public Sector Modernization Plan).
- Achieving a participatory and collaborative approach among government bodies to achieving and pursuing common national objectives (Public Sector Modernization Plan)
- Achieving national cultural milestones in Arab and human dimensions based on Islam's tolerant teachings, in order to build a national cultural model that benefits from the achievements of the other and produces a modern, rational discourse that believes in dialogue and pluralism and renounces intolerance and closure (National Agenda/Cultural Creativity/P 25).
- Operationalizing the national integrity system (National Charter for National Integrity).
- Building an institutional culture and working environment that promotes commitment and accountability and ensures the successful implementation of the modernization map (National Charter for National Integrity).

The most important issues and challenges facing the Ministry / Department :

- Inadequacy of the Department's building for staff and service recipients, especially persons with disabilities.
- Lack of years of service available to the Mufti and the extent to which it affects the Department's experience and knowledge transfer, and their weak salaries that affect their survival in the Department or their preference for recruitment elsewhere.
- Limited allocations in the Department's budget.
- Limited functional staff.
- The mechanism of electronic connectivity with service partners is incomplete.
- Leakage of competencies of the department.

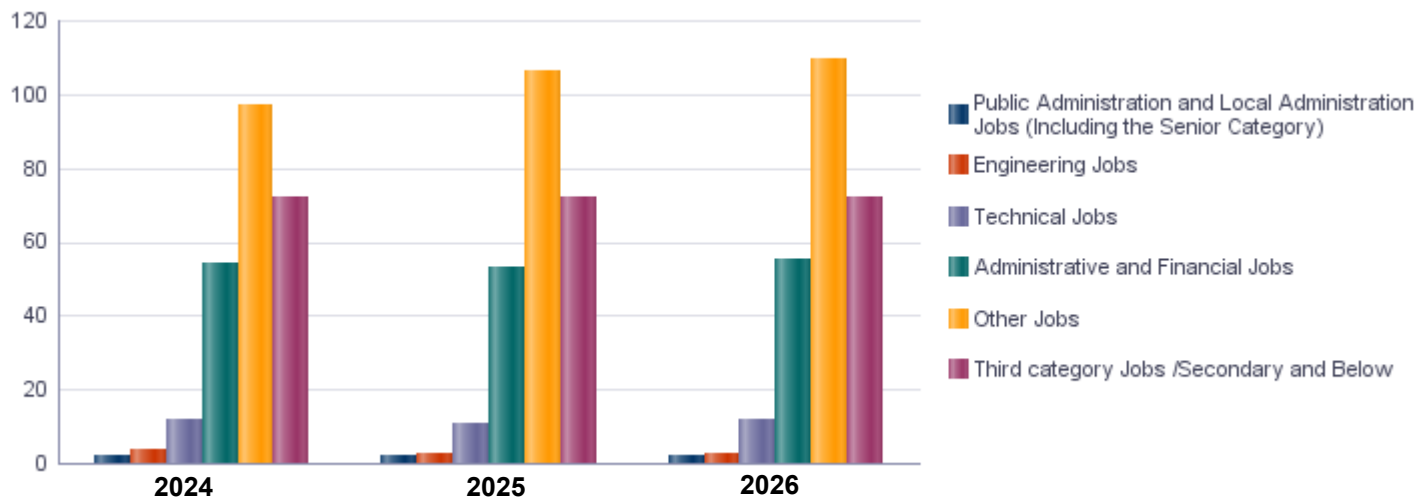
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Strategic goals of the Ministry/ Department/ Unit and Performance Measurement Indicators

Strategic Objective	Performance Indicator	Base year	Value	Actual Value	Target Value	Preliminary Self Evaluation	Target Value		
				2024	2025	2025	2026	2027	2028
1 - Upgrading the fatwa industry and presenting it at the national, regional and global levels.	1 Number of Sharia questions in the field of Ifta'.	2023	298546	319279	305000	305000	310000	315000	315000
	2 Percentage of service recipient satisfaction.	2023	90%	90%	91%	91%	92%	92%	93%
2 - Developing the institutional performance of global levels of excellence.	1 Percentage of service recipients satisfaction.	2023	82%	85%	84%	84%	85%	85%	86%

Number of Staff in the Ministry/ Department/ Unit

Group	Job	2024			2025			Preliminary 2026		
		Male	Female	Total	Male	Female	Total	Male	Female	Total
Public Administration and Local Administration Jobs	General Mufti, General Sec	2	0	2	2	0	2	2	0	2
Engineering Jobs	Engineer	4	0	4	3	0	3	3	0	3
Technical Jobs	Information technology jobs	12	0	12	11	0	11	12	0	12
Administrative and Financial Jobs	Administrative and financial	54	0	54	53	0	53	55	0	55
Other Jobs	Mufti, Researcher	97	0	97	106	0	106	109	0	109
Third category Jobs /Secondary and Below	Support jobs (3rd category)	72	0	72	72	0	72	72	0	72
Total		241	0	241	247	0	247	253	0	253
Total Cost of Salaries		2468270	0	2468270	2993000	0	2993000	3112000	0	3112000



Most notable information about the Ministry/Department/Unit

No.	Description	2022	2023	2024	2025	2026
1	Number of the General Ifta Department offices.	23	23	25	25	26

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(In JDs)

Current Activities Appropriations According to Program								
Prog.	Activites		Actual	Estimated	Re-estimated	Estimated	Indicative	Indicative
			2024	2025	2025	2026	2027	2028
6241	601	Administrative and Support Services	1299540	1669000	1461000	1674000	1692000	1711000
		Total of Program	1299540	1669000	1461000	1674000	1692000	1711000
6242	601	Issuing Shari'a Fatwa	1524131	1861000	1764000	1930000	1955000	1981000
		Total of Program	1524131	1861000	1764000	1930000	1955000	1981000
		Total	2823671	3530000	3225000	3604000	3647000	3692000

Capital Projects Appropriations According to Program								
Prog.	Projects		Actual	Estimated	Re-estimated	Estimated	Indicative	Indicative
			2024	2025	2025	2026	2027	2028
6241	001	General Iftaa Programs Development	37140	700000	600000	705000	750000	150000
	702	Supporting the projects and activities of the General Iftaa Department/Aqaba governorate.	100000	40000	40000	0	0	0
		Total of Program	137140	740000	640000	705000	750000	150000
		Total	137140	740000	640000	705000	750000	150000

**Overall Summary of Expenditures for Chapter 3402- General Iftaa Department
for the Years 2024 - 2028**

(In JDs)

Description	Actual	Estimated	Re-estimated	Estimated	Difference between estimated 2026 and re- estimated 2025	Indicative	
	2024	2025	2025	2026		2027	2028
Current Expenditure	2,823,671	3,530,000	3,225,000	3,604,000	379,000	3,647,000	3,692,000
Capital Expenditure	137,140	740,000	640,000	705,000	65,000	750,000	150,000
Total current and capital expenditure	2,960,811	4,270,000	3,865,000	4,309,000	444,000	4,397,000	3,842,000

Most notable differences between estimated appropriations for 2026 and re-estimated for 2025

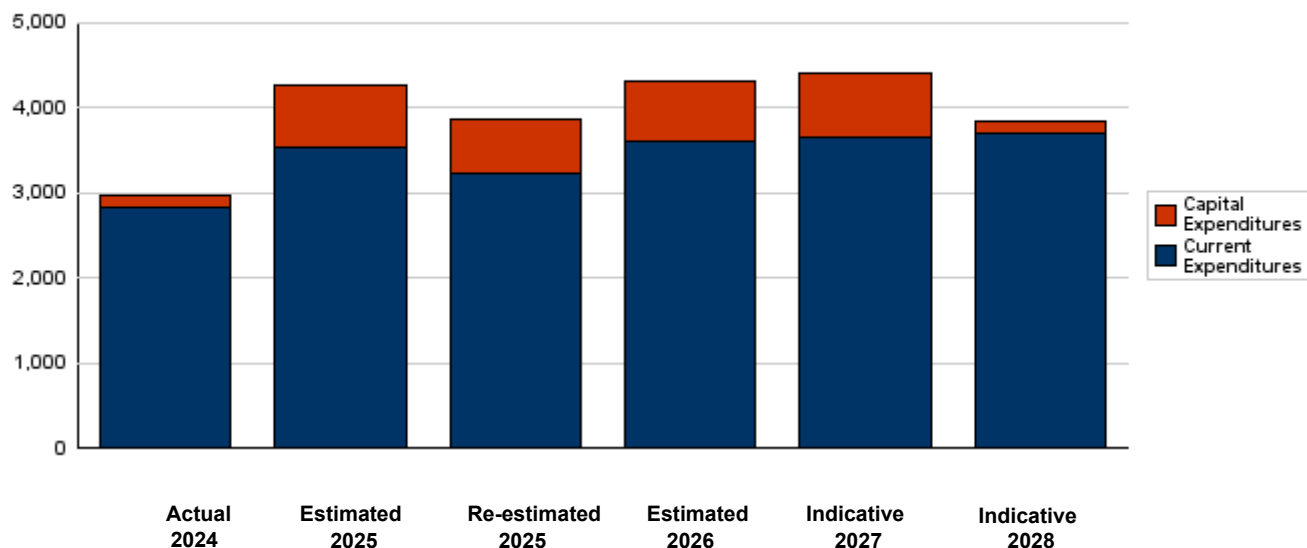
Current expenditure :

- Compensation of employees group increased by (310) thousand JDs, to cover the natural annual increase in salaries and allowances and the cost of vacancies and new jobs.
- Use of goods and services group increased by (59) thousand JDs, as the increase was concentrated in the item of administrative expenses, the item of services, security and guarding contracts, and the item of cleaning.
- Other current expenditure: increased by (10) thousand JDs, concentrated on the non-employees bonuses item.

Capital expenditure :

- Capital expenditures increased by (65) thousand JDs to become (705) thousand JDs, in order to complete the purchase of a building for the General Iftaa Department.

(Thousands of JDs) Graph of the current and capital expenditures for the years 2024 - 2028



Overall Summary of Current Expenditures for the Years 2024 - 2028

Chapter : 3402 General Iftaa Department

(In JDs)

Group	Item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
21		Compensations of Employees						
2111		Salaries, Wages and Allowances						
	101	Classified Employees	22869	16000	16000	16000	15000	14000
	102	Unclassified Employees	296860	300000	300000	304000	309000	313000
	103	Comprehensive Contract Employees	51952	17000	17000	0	0	0
	105	Personal Cost of Living Allowance	308066	337000	310000	311000	310000	309000
	106	Family Cost of Living Allowance	39762	50000	43000	44000	44000	44000
	110	Overtime Allowance	0	20000	20000	20000	20000	20000
	111	Additional Allowance	767329	930000	785000	810000	818000	826000
	112	Other Allowances	44777	50000	50000	51000	52000	53000
	113	Transportation Allowance	50034	57000	54000	59000	60000	61000
	114	Transport Allowance	24833	33000	27000	33000	34000	34000
	116	Employees' Bonuses	405391	450000	450000	475000	475000	475000
	120	Contract Employees	197955	222000	222000	227000	231000	235000
	121	Fixed-term Contract Employees	0	201000	198000	422000	438000	457000
		Total	2209828	2683000	2492000	2772000	2806000	2841000
2121		Social Security Contributions						
	301	Social Security	258442	310000	310000	340000	345000	350000
		Total	258442	310000	310000	340000	345000	350000
22		Use of Goods and Services						
2211		Use of Goods and Services						
	201	Rents	91617	222000	110000	110000	110000	110000
	202	Telecommunications Services	40000	45000	45000	45000	45000	45000
	203	Water	5951	7000	7000	7000	7000	7000
	204	Electricity	38984	40000	40000	45000	47000	50000
	205	Fuels	24033	30000	30000	30000	31000	32000
	206	Maintenance of Machines, furniture and acce	12496	10000	10000	10000	10000	10000
	207	Maintenance of vehicles, equipment and acce	9991	11000	11000	15000	16000	17000
	208	Repair and maintenance of buildings and acc	8000	6000	6000	8000	8000	8000
	209	Stationery,Publications and Office Supplies	16342	15000	15000	15000	15000	15000
	211	Cleaning services and supplies including cle	25650	30000	30000	55000	55000	55000
	212	Insurance	3023	7000	5000	7000	7000	7000
	213	Official Travel Missions	11338	20000	20000	15000	15000	15000
	214	Goods and services expenses	39610	39000	39000	65000	65000	65000
		Total	327035	482000	368000	427000	431000	436000
28		Other Expenditures						
2821		Other Current Expenditures						
	303	Scientific scholarships and training courses	5380	15000	15000	15000	15000	15000
	305	Non-Employees' Bonuses	22986	40000	40000	50000	50000	50000
		Total	28366	55000	55000	65000	65000	65000
		Total of Chapter	2823671	3530000	3225000	3604000	3647000	3692000

Overall Summary of Capital Expenditures for the Years 2024 - 2028

Chapter : 3402 General Iftaa Department

(In JDs)

Group	Item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
		Fixed Assets						
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions	0	500000	415000	0	0	0
	513	Buildings	100000	40000	40000	588000	680000	100000
		Total	100000	540000	455000	588000	680000	100000
3112		Devices, Machinery and Equipment						
	505	Equipment, Machines and Devices	29968	45000	40000	21000	30000	30000
	506	Vehicles and Equipment	0	125000	125000	76000	0	0
		Total	29968	170000	165000	97000	30000	30000
3113		Other Fixed Assets						
	511	Equipping and furnishing	7172	30000	20000	20000	40000	20000
		Total	7172	30000	20000	20000	40000	20000
		Total of Chapter	137140	740000	640000	705000	750000	150000

**Appropriations directed for females and child according to chapter : 3402 General Iftaa
Department**

(In JDs)

Description	2024	2025	2026	2027	2028
Females	0	0	0	0	0
Child	0	0	0	0	0
Appropriations distributed according to population index					
Females	231,494	600,190	562,590	585,620	305,970
Child	177,315	459,720	430,920	448,560	234,360
Total appropriations directed for females	231,494	600,190	562,590	585,620	305,970
Total appropriations directed for Child	177,315	459,720	430,920	448,560	234,360

6241 Program Administration and Support Services

Objective of the program :

Supporting financial and administrative support in all day-to-day programmes and activities.

The strategic objective related to the program :

Developing the institutional performance of global levels of excellence.

Directorates associated with the program :

- Administrative and Financial Affairs Directorate.
- Internal Control Unit.
- Institutional Development & HR Directorate.
- IT Directorate.

Services provided by the program :

- Budget preparation and expenditure management.
- Personnel management.
- Procurement and warehouse management.
- Managing administrative affairs and providing support services.
- Providing technical and technological support for computers and their accessories.
- Preparation and implementation of the Service's strategic plan.
- Developing institutional performance.
- Financial and administrative control.

Program's main outputs and results during the years (2026 -2028):

- Strengthening relationships with partners and building new partnerships.
- Raising the level of electronic transformation of services and operations.
- Meeting the department's needs of qualified and trained human resources.
- Raising the level of service by managing institutional performance and linking it to individual performance.

The Program's challenges :

- Limited allocations in the Department's budget for the purchase of computerized administrative systems.
- Limited allocations in the Department's budget to motivate and retain staff.
- Leakage of competencies from the department.
- Limited staff.

Actions to address challenges and improve services provided:

- Request to increase financial allocations to the department.
- Conducting specialized training courses.

Staff working in the program :

The program is implemented through a functional staff in 2025 estimated with (143) staff, including (143) males and (0) females .

Appropriations directed for females and child

(In JDs)

Description	2024	2025	2026	2027	2028
Females	0	0	0	0	0
Child	0	0	0	0	0
Appropriations directed according to population index					
Females	218,727	581,390	541,440	564,470	284,820
Child	167,536	445,320	414,720	432,360	218,160
Total appropriations directed for females	218,727	581,390	541,440	564,470	284,820
Total appropriations directed for Child	167,536	445,320	414,720	432,360	218,160

Key Performance indicators for Program

Performance Measurement Indicator	Base Year	Value	Actual value	Target value	Preliminary Self Evaluation	Target Value		
			2024	2025		2025	2026	2027
1 Percentage of employees participating in specialized courses	2019	37%	33%	34%	34%	35%	36%	36%
2 Percentage of qualified employees	2019	79%	85%	89%	84%	90%	91%	91%

Appropriations 6241 Program Administration and Support Services Per Activities and Projects

(In JDs)

Activities and Projects	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027 2028	
Current Expenditures	1,299,540	1,669,000	1,461,000	1,674,000	1,692,000	1,711,000
Administrative and Support Services 601	1,299,540	1,669,000	1,461,000	1,674,000	1,692,000	1,711,000

Chapter 3402 - General Iftaa Department

6241 Program Administration and Support Services

Appropriations 6241 Program Administration and Support Services Per Activities and Projects

(In JDs)

Activities and Projects		Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027 2028	
Capital Expenditures		137,140	740,000	640,000	705,000	750,000	150,000
001	General Iftaa Programs Development	37,140	700,000	600,000	705,000	750,000	150,000
702	Supporting the projects and activities of the General Iftaa Department/Aqaba governorate.	100,000	40,000	40,000	0	0	0
Program / Treasury		137,140	740,000	640,000	705,000	750,000	150,000
Total Program		1,436,680	2,409,000	2,101,000	2,379,000	2,442,000	1,861,000

Program : 6241 - Administration and Support Services								
Activity : 601 - Administrative and Support Services								
Group	Item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
21		Compensations of Employees						
2111		Salaries, Wages and Allowances						
	102	Unclassified Employees	105030	105000	105000	107000	109000	111000
	103	Comprehensive Contract Employees	51952	17000	17000	0	0	0
	105	Personal Cost of Living Allowance	175428	165000	165000	165000	164000	163000
	106	Family Cost of Living Allowance	21583	25000	25000	25000	25000	25000
	110	Overtime Allowance	0	20000	20000	20000	20000	20000
	111	Additional Allowance	151503	200000	115000	120000	123000	126000
	112	Other Allowances	6777	15000	15000	15000	15000	15000
	113	Transportation Allowance	12240	18000	15000	19000	19000	19000
	114	Transport Allowance	20591	24000	21000	24000	25000	25000
	116	Employees' Bonuses	205400	200000	200000	225000	225000	225000
	120	Contract Employees	110213	117000	117000	120000	122000	124000
	121	Fixed-term Contract Employees	0	126000	123000	237000	242000	248000
		Total	860717	1032000	938000	1077000	1089000	1101000
2121		Social Security Contributions						
	301	Social Security	110586	140000	140000	150000	152000	154000
		Total	110586	140000	140000	150000	152000	154000
22		Use of Goods and Services						
2211		Use of Goods and Services						
	201	Rents	91617	222000	110000	110000	110000	110000
	202	Telecommunications Services	40000	45000	45000	45000	45000	45000
	203	Water	5951	7000	7000	7000	7000	7000
	204	Electricity	38984	40000	40000	45000	47000	50000
	205	Fuels	24033	30000	30000	30000	31000	32000
		001 Heating	4933	15000	15000	15000	15000	15000
		002 Saloon vehicles	19100	15000	15000	15000	16000	17000
	206	Maintenance of Machines, furniture and accessories	12496	10000	10000	10000	10000	10000
	207	Maintenance of vehicles, equipment and accessories	9991	11000	11000	15000	16000	17000
	208	Repair and maintenance of buildings and accessories	8000	6000	6000	8000	8000	8000
	209	Stationery, Publications and Office Supplies	16342	15000	15000	15000	15000	15000
	211	Cleaning services and supplies including cleaning contracts	25650	30000	30000	55000	55000	55000
	212	Insurance	3023	7000	5000	7000	7000	7000
	213	Official Travel Missions	798	10000	10000	5000	5000	5000
	214	Goods and services expenses	39610	39000	39000	65000	65000	65000
		013 Services, security and guarding contracts	0	15000	15000	25000	25000	25000
		121 Administrative expenses	39610	24000	24000	40000	40000	40000
		Total	316495	472000	358000	417000	421000	426000
28		Other Expenditures						
2821		Other Current Expenditures						
	303	Scientific scholarships and training courses	1755	10000	10000	10000	10000	10000
	305	Non-Employees' Bonuses	9987	15000	15000	20000	20000	20000
		Total	11742	25000	25000	30000	30000	30000
		Total of Activity	1299540	1669000	1461000	1674000	1692000	1711000
		Total of Program	1299540	1669000	1461000	1674000	1692000	1711000

Capital Expenditures According to Program and Projects for the Years 2024 - 2028

Chapter : 3402 General Iftaa Department

(In JDs)

Program 6241 Administration and Support Services								
Project 001 General Iftaa Programs Development								
Fund Source 102001 Capital (Treasury)								
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
31		Non-financial Assets						
3111		Buildings and Constructions						
	508	Works and Constructions						
	073	Miscellaneous constructions	0	500000	415000	0	0	0
		Total of Item	0	500000	415000	0	0	0
	513	Buildings						
	001	Buildings expropriation and purchase	0	0	0	588000	680000	100000
		Total of Item	0	0	0	588000	680000	100000
3112		Devices, Machinery and Equipment						
	505	Equipment, Machines and Devices						
	001	Computers and accessories	20000	25000	20000	10000	15000	15000
	003	Office supplies and equipment	9968	20000	20000	11000	15000	15000
		Total of Item	29968	45000	40000	21000	30000	30000
	506	Vehicles and Equipment						
	001	Saloon cars	0	125000	125000	76000	0	0
		Total of Item	0	125000	125000	76000	0	0
3113		Other Fixed Assets						
	511	Equipping and furnishing						
	009	Office furniture and equipment	7172	30000	20000	20000	40000	20000
		Total of Item	7172	30000	20000	20000	40000	20000
		Total of Project / Treasury	37140	700000	600000	705000	750000	150000
Project 702 Supporting the projects and activities of the General Iftaa Department/Aqaba governorate.								
Fund Source 102001 Capital (Treasury)								
Group	item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
31		Non-financial Assets						
3111		Buildings and Constructions						
	513	Buildings						
	001	Buildings expropriation and purchase	100000	40000	40000	0	0	0
		Total of Item	100000	40000	40000	0	0	0
		Total of Project / Treasury	100000	40000	40000	0	0	0
		Total of Program	137140	740000	640000	705000	750000	150000
		Total of Chapter	137140	740000	640000	705000	750000	150000

6242 Program Iftaa'

Objective of the program :

This program aims at providing services directly to citizens and supervising, issuing and regulating Iftaa affairs in the Kingdom on public and private issues and preparing required Islamic studies and research in the significant matters and new issues.

The strategic objective related to the program :

- Upgrading the fatwa industry and presenting it at the national, regional and global levels.

Directorates associated with the program :

- Directorate of Research and Islamic Studies.
- Directorate of Electronic Ifta'.
- Central Ifta' Directorate.
- Ifta' offices in governorates and provinces.
- Directorate of the Capital's Ifta'.
- Directorate of Zarqa Ifta'.
- Directorate of the Irbid Ifta'.
- Directorate of Shari'a Inspection.
- Unit of public relations and international cooperation.

Services provided by the program :

- Service for issuing divorce Fatwa and related services.
- Service of the research Fatwa.
- Direct Fatwa service through in-person interviews.
- Direct Fatwa service via telephone calls.
- Email Fatwa service (send your question).
- Service of Fatwa via (SMS).
- Direct Fatwa service via visual connection (Robot).
- The family counselling service and the resolution of disputes between disputes.
- Automated electronic services (Zakat account, death and divorce multiple calculation).
- Fatwa service via Facebook (messenger).
- Subscription service with Whatsapp and Telegram channels.
- Issuance of literature and Shari'a scientific publications.
- Presentation of speeches, advocacy lectures and Shari'a courses in mosques, government and private institutions and civil society institutions.

Program's main outputs and results during the years (2026 -2028):

- Issuing Sharia fatwa in public and private affairs.
- Issuing and developing the peer-reviewed scientific journal.
- Issuing Sharia studies and research and scientific literature.
- Advocacy, advice and guidance through government institutions, civil society institutions and the media.
- Strengthening relationships with partners and building new partnerships.

The Program's challenges :

- Scarcity of competencies in the field of Ifta' work.
- There is a gap in years of service and salaries between the Mufti and the Sharia' or academic judges of the universities, which leads to the preference of the competent to work somewhere else than the Department of Ifta'.
- Limited financial allocations for non-staff incentives to attract them to enrich the scientific journal.

Actions to address challenges and improve services provided:

- Using and recruiting retirees' experience in training and rehabilitation.
- Addressing GBD to fill the salary gap and raising the incentives of non-employees.
- Waiting for the amendment of the Ifta' law in which the Mufti's years of service were included.

Staff working in the program :

The program is implemented through a functional staff in 2025 estimated with (104) staff, including (104) males and (0) females .

Appropriations directed for females and child

(In JDs)

Description	2024	2025	2026	2027	2028
Females	0	0	0	0	0
Child	0	0	0	0	0
Appropriations directed according to population index					
Females	12,767	18,800	21,150	21,150	21,150
Child	9,779	14,400	16,200	16,200	16,200
Total appropriations directed for females	12,767	18,800	21,150	21,150	21,150
Total appropriations directed for Child	9,779	14,400	16,200	16,200	16,200

Chapter 3402 - General Iftaa Department

6242 Program Iftaa'

Key Performance indicators for Program

Performance Measurement Indicator	Base Year	Value	Actual value	Target value	Preliminary Self Evaluation	Target Value			
			2024	2025		2025	2026	2027	2028
1	Number of sharia questions in the field of Iftaa	2023	298546	319279	305000	305000	310000	315000	315000
2	Percentage of Muftis to overall number of employees	2019	28%	29%	30%	28%	31%	32%	32%

Appropriations 6242 Program Iftaa' Per Activities and Projects

(In JDs)

Activities and Projects	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027 2028	
Current Expenditures	1,524,131	1,861,000	1,764,000	1,930,000	1,955,000	1,981,000
601 Issuing Shari'a Fatwa	1,524,131	1,861,000	1,764,000	1,930,000	1,955,000	1,981,000
Capital Expenditures	0	0	0	0	0	0
Program / Treasury	0	0	0	0	0	0
Total Program	1,524,131	1,861,000	1,764,000	1,930,000	1,955,000	1,981,000

Current Expenditures According to Program and Activities for the Years 2024 - 2028

Chapter : 3402 - General Iftaa Department

(In JDs)

Program : 6242 - Iftaa'								
Activity : 601 - Issuing Shari'a Fatwa								
Group	Item	Description	Actual 2024	Estimated 2025	Re-estimated 2025	Estimated 2026	Indicative 2027	Indicative 2028
21		Compensations of Employees						
2111		Salaries, Wages and Allowances						
	101	Classified Employees	22869	16000	16000	16000	15000	14000
	102	Unclassified Employees	191830	195000	195000	197000	200000	202000
	105	Personal Cost of Living Allowance	132638	172000	145000	146000	146000	146000
	106	Family Cost of Living Allowance	18179	25000	18000	19000	19000	19000
	111	Additional Allowance	615826	730000	670000	690000	695000	700000
	112	Other Allowances	38000	35000	35000	36000	37000	38000
	113	Transportation Allowance	37794	39000	39000	40000	41000	42000
	114	Transport Allowance	4242	9000	6000	9000	9000	9000
	116	Employees' Bonuses	199991	250000	250000	250000	250000	250000
	120	Contract Employees	87742	105000	105000	107000	109000	111000
	121	Fixed-term Contract Employees	0	75000	75000	185000	196000	209000
		Total	1349111	1651000	1554000	1695000	1717000	1740000
2121		Social Security Contributions						
	301	Social Security	147856	170000	170000	190000	193000	196000
		Total	147856	170000	170000	190000	193000	196000
22		Use of Goods and Services						
2211		Use of Goods and Services						
	213	Official Travel Missions	10540	10000	10000	10000	10000	10000
		Total	10540	10000	10000	10000	10000	10000
28		Other Expenditures						
2821		Other Current Expenditures						
	303	Scientific scholarships and training courses	3625	5000	5000	5000	5000	5000
	305	Non-Employees' Bonuses	12999	25000	25000	30000	30000	30000
		Total	16624	30000	30000	35000	35000	35000
		Total of Activity	1524131	1861000	1764000	1930000	1955000	1981000
		Total of Program	1524131	1861000	1764000	1930000	1955000	1981000
		Total of Chapter	2823671	3530000	3225000	3604000	3647000	3692000